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Contract

Voice of the Employee

NHS Blood and Transplant

F03: Contract award notice

Notice identifier: 2025/S 000-036285

Procurement identifier (OCID): ocds-h6vhtk-055662

Published 1 July 2025, 9:25am

Section I: Contracting authority

I.1) Name and addresses

NHS Blood and Transplant

500 North Bristol Park

Bristol

BS34 7QH

Contact

PURCHASING

Email

purchasing@nhsbt.nhs.uk

Country

United Kingdom

Region code

UKK11 - Bristol, City of

Internet address(es)

Main address

<https://www.nhsbt.nhs.uk/>

Buyer's address

<https://www.nhsbt.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Voice of the Employee

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This is re-procurement of an employee survey platform "Voice of the Employee 2024-25".

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £295,900

II.2) Description

II.2.2) Additional CPV code(s)

- 79311200 - Survey conduction services

II.2.3) Place of performance

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

II.2.4) Description of the procurement

IT software and services

II.2.5) Award criteria

Quality criterion - Name: technical demo / Weighting: 20

Quality criterion - Name: social value / Weighting: 10

Quality criterion - Name: technical / Weighting: 20

Cost criterion - Name: price / Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2099/S 000-999999](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 May 2025

V.2.2) Information about tenders

Number of tenders received: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Capventis

M-SParc, Menai Science Park, Gaerwen, Anglesey. LL60 6AG, United Kingdom

Anglesey

LL60 6AG

Telephone

+44 8453138696

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06959816

Internet address

<http://www.capventis.com>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £226,900

Total value of the contract/lot: £295,900

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom