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Contract

Insourcing of Clinical Support Services (SBS10203)

N H S Shared Business Services

F03: Contract award notice

Notice identifier: 2024/S 000-036255

Procurement identifier (OCID): ocds-h6vhtk-04110a

Published 8 November 2024, 1:06pm

Section I: Contracting authority

I.1) Name and addresses

N H S Shared Business Services

Three Cherry Trees Lane

Hemel Hempsted

HP2 7AH

Email

nsbs.health@nhs.net

Country

United Kingdom

Region code

UK - United Kingdom

Companies House

05280446

Internet address(es)

Main address

https://www.sbs.nhs.uk/

I.4) Type of the contracting authority

Other type

Public Sector Framework Provider https://www.sbs.nhs.uk/nhs-sbs-about-us

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Insourcing of Clinical Support Services (SBS10203)

Reference number

SBS10203

II.1.2) Main CPV code

• 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This was a re-opening of competition for the pre-existing Framework Agreement SBS10203 Insourcing of Clinical Support Services which was conducted under the Light Touch Regime ('LTR') and is therefore subject to limited regulation and conducted in accordance with regulations 74 to 76 of PCR 2015.

Suppliers currently awarded to the pre-existing Framework Agreement did not need to reapply, should a currently awarded supplier bid for this opportunity their bid would be rejected. This does not affect the standing of currently awarded suppliers.

NHS Shared Business Services Limited (NHS SBS) act in an Agency capacity for and on behalf of its customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS SBS authorises to use the resulting Framework.

NHS Shared Business Services Limited (NHS SBS) has put in place a Framework Agreement for the provision of Insourcing of Clinical Support Services and related Goods and Services for Healthcare to be used by NHS SBS Approved Organisations. Our Approved Organisation list can be found on:

https://sbs.nhs.uk/proc-framework-agreements-support

This procurement has been conducted under the Light Touch Regime ('LTR') and is therefore subject to limited regulation. It has been conducted in accordance with regulations 74 to 76 of PCR 2015, and relates to the legal services which are listed in Schedule 3 of the Public Contracts Regulations 2015 (PCR) 2015 as a specific service.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £600,000,000

II.2) Description

II.2.2) Additional CPV code(s)

• 85100000 - Health services

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

The framework provides a route to market for Approved Authorities to procure additional clinical capacity using a third-party provider. The Insourcing model can be used by NHS Trusts to aid in the reduction of patient waiting lists by utilising the Trusts sites during out-of-hours' time periods such as evenings and weekends.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 25

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: 2023/S 000-032345

Section V. Award of contract

Contract No

SBS10203

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 October 2024

V.2.2) Information about tenders

Number of tenders received: 47

Number of tenders received from SMEs: 46

Number of tenders received by electronic means: 47

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

1 Clinical Ltd

Ripley House, Firs Park

Harrogate

HG29HS

Country

United Kingdom

NUTS code

• UK - United Kingdom

| Companies House |
|---|
| 15309314 |
| The contractor is an SME |
| Yes |
| V.2.3) Name and address of the contractor |
| AM Diagnostic Imaging Ltd |
| 48 Mary Street |
| Stanley |
| DH9 0NQ |
| Country |
| United Kingdom |
| NUTS code |
| UK - United Kingdom |
| Companies House |
| 13708069 |
| The contractor is an SME |
| Yes |
| V.2.3) Name and address of the contractor |
| Arevna Limited |
| 71-75 Shelton Street |
| London |
| WC2H 9JQ |

| Country |
|--|
| United Kingdom |
| NUTS code |
| UK - United Kingdom |
| Companies House |
| 11407187 |
| The contractor is an SME |
| Yes |
| V.2.3) Name and address of the contractor |
| Atlas Diagnostics Limited |
| Suite 1.2 Tomorrow Building, Media City Uk |
| Salford |
| M50 2AB |
| Country |
| United Kingdom |
| NUTS code |
| UK - United Kingdom |
| Companies House |
| 07882951 |
| The contractor is an SME |
| Yes |

V.2.3) Name and address of the contractor

| Cardiarhythm Ltd |
|--|
| Top Ouse, Totties Lane, Totties |
| Holmfirth |
| HD91UL |
| Country |
| United Kingdom |
| NUTS code |
| • UK - United Kingdom |
| Companies House |
| 13683803 |
| The contractor is an SME |
| |
| Yes |
| Yes V.2.3) Name and address of the contractor |
| |
| V.2.3) Name and address of the contractor |
| V.2.3) Name and address of the contractor Carepro Ltd |
| V.2.3) Name and address of the contractor Carepro Ltd Neptune House 8-11 Clements Court, Clements Lane |
| V.2.3) Name and address of the contractor Carepro Ltd Neptune House 8-11 Clements Court, Clements Lane Ilford |
| V.2.3) Name and address of the contractor Carepro Ltd Neptune House 8-11 Clements Court, Clements Lane Ilford IG1 2QZ |
| V.2.3) Name and address of the contractor Carepro Ltd Neptune House 8-11 Clements Court, Clements Lane Ilford IG1 2QZ Country |
| V.2.3) Name and address of the contractor Carepro Ltd Neptune House 8-11 Clements Court, Clements Lane Ilford IG1 2QZ Country United Kingdom |

03793293

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Clinical Support Services Alliance Ltd

Pembroke House, Llantarnam Way, Ty Coch Lane

Cwmbran

NP443AU

Country

United Kingdom

NUTS code

• UK - United Kingdom

Companies House

13711768

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Concept Care Solutions

58 High Street

Watford

WD172BS

Country

United Kingdom NUTS code • UK - United Kingdom Companies House 04335280 The contractor is an SME Yes V.2.3) Name and address of the contractor Connect Health Ltd Connect Health, The Light Box (Q2), Quorum Business Park, Benton Lane Newcastle **NE12 8EU** Country **United Kingdom** NUTS code • UK - United Kingdom Companies House 02337692 The contractor is an SME No V.2.3) Name and address of the contractor

Diagnostic Healthcare Limited

| The Royals, 353 Altrincham Road |
|---|
| Manchester |
| M22 4BJ |
| Country |
| United Kingdom |
| NUTS code |
| UK - United Kingdom |
| Companies House |
| 05008328 |
| The contractor is an SME |
| Yes |
| |
| V.2.3) Name and address of the contractor |
| V.2.3) Name and address of the contractor DLP Healthcare Ltd |
| |
| DLP Healthcare Ltd |
| DLP Healthcare Ltd Old Manse Kinellar |
| DLP Healthcare Ltd Old Manse Kinellar Aberdeen |
| DLP Healthcare Ltd Old Manse Kinellar Aberdeen AB21 OSB |
| DLP Healthcare Ltd Old Manse Kinellar Aberdeen AB21 OSB Country |
| DLP Healthcare Ltd Old Manse Kinellar Aberdeen AB21 OSB Country United Kingdom |
| DLP Healthcare Ltd Old Manse Kinellar Aberdeen AB21 OSB Country United Kingdom NUTS code |
| DLP Healthcare Ltd Old Manse Kinellar Aberdeen AB21 OSB Country United Kingdom NUTS code • UK - United Kingdom |

| The contractor is an SME |
|---|
| Yes |
| V.2.3) Name and address of the contractor |
| Eastern Gastroenterology Group Limited |
| 7 The Close |
| Norwich |
| NR1 4DJ |
| Country |
| United Kingdom |
| NUTS code |
| UK - United Kingdom |
| Companies House |
| 12312765 |
| The contractor is an SME |
| Yes |
| V.2.3) Name and address of the contractor |
| E-vena Healthcare Professionals Ltd |
| 9-11 Vittoria Street |
| Birmingham |
| B1 3ND |
| Country |
| United Kingdom |
| |

NUTS code

• UK - United Kingdom

Companies House

15296647

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Fischer Carlsen Limited

77 Holyhead Road

Birmingham

B21 0LG

Country

United Kingdom

NUTS code

• UK - United Kingdom

Companies House

12204176

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Fortify Clinic Limited

First Floor, 49 Peter Street

| Manchester |
|---|
| M2 3NG |
| Country |
| United Kingdom |
| NUTS code |
| UK - United Kingdom |
| Companies House |
| 12160393 |
| The contractor is an SME |
| Yes |
| V.2.3) Name and address of the contractor |
| |
| Frontline Health Professionals Ltd T/A Frontline Insourcing |
| Frontline Health Professionals Ltd T/A Frontline Insourcing 85 Great Portland Street, First Floor, |
| |
| 85 Great Portland Street, First Floor, |
| 85 Great Portland Street, First Floor, London |
| 85 Great Portland Street, First Floor, London W1W 7LT |
| 85 Great Portland Street, First Floor, London W1W 7LT Country |
| 85 Great Portland Street, First Floor, London W1W 7LT Country United Kingdom |
| 85 Great Portland Street, First Floor, London W1W 7LT Country United Kingdom NUTS code |
| 85 Great Portland Street, First Floor, London W1W 7LT Country United Kingdom NUTS code • UK - United Kingdom |

Yes

V.2.3) Name and address of the contractor

| v.2.3) Name and address of the contractor |
|--|
| Gastro Teams Seven 7 Limited |
| 35 Rosemount |
| Durham |
| DH1 5GA |
| Country |
| United Kingdom |
| NUTS code |
| UK - United Kingdom |
| Companies House |
| 10777126 |
| The contractor is an SME |
| Yes |
| V.2.3) Name and address of the contractor |
| Globe Locums Limited t/a Globe Workforce Solutions |
| 101 New Cavendish Street, 1st Floor South |
| London |
| W1W 6XH |
| Country |
| United Kingdom |
| NUTS code |

• UK - United Kingdom Companies House 07623256 The contractor is an SME Yes V.2.3) Name and address of the contractor Haven Medical Primary Healthcare Services Unit 16 Holyrood Close Poole **BH177FJ** Country **United Kingdom** NUTS code • UK - United Kingdom **Companies House** 14652643 The contractor is an SME Yes V.2.3) Name and address of the contractor Healthshare Ltd Suite 9, 20 Churchill Square, Kings Hill West Malling

| ME19 4YU |
|---|
| Country |
| United Kingdom |
| NUTS code |
| UK - United Kingdom |
| Companies House |
| 06896144 |
| The contractor is an SME |
| Yes |
| V.2.3) Name and address of the contractor |
| Insource Medicare |
| First Floor 164 Dartswood Dood |
| First Floor, 164 Portswood Road |
| Southampton |
| |
| Southampton |
| Southampton SO17 2NJ |
| Southampton SO17 2NJ Country |
| Southampton SO17 2NJ Country United Kingdom |
| Southampton SO17 2NJ Country United Kingdom NUTS code |
| Southampton SO17 2NJ Country United Kingdom NUTS code • UK - United Kingdom |
| Southampton SO17 2NJ Country United Kingdom NUTS code • UK - United Kingdom Companies House |

V.2.3) Name and address of the contractor

Langley Clark Insourcing Limited Prince of Wales House, 3 Bluecoats Avenue Hertford **SG14 1PB** Country **United Kingdom** NUTS code • UK - United Kingdom **Companies House** 14651896 The contractor is an SME Yes V.2.3) Name and address of the contractor Managed Healthcare Services Limited The Quadrant, 99 Parkway Avenue Sheffield **S94WG** Country **United Kingdom** NUTS code • UK - United Kingdom

Companies House 09687216 The contractor is an SME Yes V.2.3) Name and address of the contractor Matter Stream Limited t/a Advanta Healthcare Suite, 130, 51 Pinfold Street Birmingham **B24AY** Country **United Kingdom** NUTS code • UK - United Kingdom Companies House 11337409 The contractor is an SME Yes V.2.3) Name and address of the contractor MediServices Healthcare Ltd Greenlands Business Centre, Studley Road Redditch

B987HD

| Country |
|---|
| United Kingdom |
| NUTS code |
| UK - United Kingdom |
| Companies House |
| 09151817 |
| The contractor is an SME |
| Yes |
| V.2.3) Name and address of the contractor |
| MH 4 Limited, Trading as Evergood Group |
| Bayford House |
| Bayford |
| SG13 8PX |
| Country |
| United Kingdom |
| NUTS code |
| UK - United Kingdom |
| Companies House |
| 04856609 |
| The contractor is an SME |
| Yes |
| V.2.3) Name and address of the contractor |

| Modality LLP |
|--|
| 2 Granville Street |
| Wolverhampton |
| WV1 4SB |
| Country |
| United Kingdom |
| NUTS code |
| UK - United Kingdom |
| Companies House |
| OC422179 |
| The contractor is an SME |
| |
| Yes |
| Yes V.2.3) Name and address of the contractor |
| |
| V.2.3) Name and address of the contractor |
| V.2.3) Name and address of the contractor MyLocum Ltd |
| V.2.3) Name and address of the contractor MyLocum Ltd Neptune House 8-11 Clements Court, Clements Lane |
| V.2.3) Name and address of the contractor MyLocum Ltd Neptune House 8-11 Clements Court, Clements Lane Ilford |
| V.2.3) Name and address of the contractor MyLocum Ltd Neptune House 8-11 Clements Court, Clements Lane Ilford IG1 2QZ |
| V.2.3) Name and address of the contractor MyLocum Ltd Neptune House 8-11 Clements Court, Clements Lane Ilford IG1 2QZ Country |
| V.2.3) Name and address of the contractor MyLocum Ltd Neptune House 8-11 Clements Court, Clements Lane Ilford IG1 2QZ Country United Kingdom |

05057928 The contractor is an SME Yes V.2.3) Name and address of the contractor National Clinical Insourcing Limited 105-109, Sumatra Road London NW61PL Country **United Kingdom** NUTS code • UK - United Kingdom **Companies House** 14992450 The contractor is an SME Yes V.2.3) Name and address of the contractor **Optima Clinics Limited** 45 Thwaite Street Cottingham **HU16 4QX**

Country

United Kingdom NUTS code • UK - United Kingdom **Companies House** 14458423 The contractor is an SME Yes V.2.3) Name and address of the contractor Pulse Health Group Limited 30 Culverin Avenue Grays **RM16 2BF** Country **United Kingdom** NUTS code • UK - United Kingdom **Companies House** 12640212 The contractor is an SME Yes

V.2.3) Name and address of the contractor

SAH Diagnostics Ltd

| 27 Old Gloucester Street |
|--|
| London |
| WC1N 3AX |
| Country |
| United Kingdom |
| NUTS code |
| UK - United Kingdom |
| Companies House |
| 12562349 |
| The contractor is an SME |
| Yes |
| |
| V.2.3) Name and address of the contractor |
| V.2.3) Name and address of the contractor SHS Partners Surgical Ltd |
| |
| SHS Partners Surgical Ltd |
| SHS Partners Surgical Ltd The Gatehouse Kay Street, Summerseat |
| SHS Partners Surgical Ltd The Gatehouse Kay Street, Summerseat Bury |
| SHS Partners Surgical Ltd The Gatehouse Kay Street, Summerseat Bury BL9 5PE |
| SHS Partners Surgical Ltd The Gatehouse Kay Street, Summerseat Bury BL9 5PE Country |
| SHS Partners Surgical Ltd The Gatehouse Kay Street, Summerseat Bury BL9 5PE Country United Kingdom |
| SHS Partners Surgical Ltd The Gatehouse Kay Street, Summerseat Bury BL9 5PE Country United Kingdom NUTS code |

| The contractor is an SME |
|---|
| Yes |
| V.2.3) Name and address of the contractor |
| Tesla Radiology Solutions Ltd |
| 7 Olympia Avenue |
| Choppington |
| NE62 5DU |
| Country |
| United Kingdom |
| NUTS code |
| • UK - United Kingdom |
| Companies House |
| 13104661 |
| The contractor is an SME |
| Yes |
| V.2.3) Name and address of the contractor |
| The Placement Group Healthcare Ltd |
| 110 Brooker Road, Waltham Abbey |
| Essex |
| EN9 1JH |
| Country |
| United Kingdom |

NUTS code

• UK - United Kingdom

Companies House

05678711

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Thurrock Health Hubs Ltd

Suite 17, Essex House, Station Road

Upminster

RM14 2SJ

Country

United Kingdom

NUTS code

• UK - United Kingdom

Companies House

09003284

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

UK Vein Clinic Limited

Lower Ground Floor, Harley Street

| London |
|---|
| W1G 7LQ |
| Country |
| United Kingdom |
| NUTS code |
| • UK - United Kingdom |
| Companies House |
| 12454084 |
| The contractor is an SME |
| Yes |
| V.2.3) Name and address of the contractor |
| |
| Ultrasonix Ltd |
| Ultrasonix Ltd Suite 5b 51-52 Calthorpe Rd |
| |
| Suite 5b 51-52 Calthorpe Rd |
| Suite 5b 51-52 Calthorpe Rd Birmingham |
| Suite 5b 51-52 Calthorpe Rd Birmingham B15 1TH |
| Suite 5b 51-52 Calthorpe Rd Birmingham B15 1TH Country |
| Suite 5b 51-52 Calthorpe Rd Birmingham B15 1TH Country United Kingdom |
| Suite 5b 51-52 Calthorpe Rd Birmingham B15 1TH Country United Kingdom NUTS code |
| Suite 5b 51-52 Calthorpe Rd Birmingham B15 1TH Country United Kingdom NUTS code • UK - United Kingdom |

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £600,000,000

Section VI. Complementary information

VI.3) Additional information

Framework Agreement commencement date: 08/10/2024

Framework Agreement End Date: 02/07/2027

Term: 32 months 24 days

The value provided in II.1.7 is only an estimate. NHS SBS cannot guarantee to successful Suppliers any business through this Framework Agreement. Spend and volumes may vary throughout the life of the Framework Agreement from the anticipated levels given in this notice. We are unable to break down the anticipated value for each lot hence sections V.2.4 each use the total value for the framework agreement as included in section II.1.7.

Some purchases under this Framework Agreement may have requirements that can be met under this Framework Agreement but the purchase of which may be exempt from the Procurement Regulations. In such cases, Call-off Contracts from this Framework will be unregulated purchases for the purposes of the Procurement Regulations, and Approved Organisations may, at their discretion, modify the terms and conditions of any Call-off Contracts to reflect that Approved Organisation's specific needs.

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

London

Country

United Kingdom