

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/036255-2024>

Contract

## **Insourcing of Clinical Support Services (SBS10203)**

N H S Shared Business Services

F03: Contract award notice

Notice identifier: 2024/S 000-036255

Procurement identifier (OCID): ocids-h6vhtk-04110a

Published 8 November 2024, 1:06pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

N H S Shared Business Services

Three Cherry Trees Lane

Hemel Hempsted

HP2 7AH

#### **Email**

[nsbs.health@nhs.net](mailto:nsbs.health@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Companies House**

05280446

**Internet address(es)**

Main address

<https://www.sbs.nhs.uk/>

**I.4) Type of the contracting authority**

Other type

Public Sector Framework Provider <https://www.sbs.nhs.uk/nhs-sbs-about-us>

**I.5) Main activity**

Health

---

## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Insourcing of Clinical Support Services (SBS10203)

Reference number

SBS10203

#### II.1.2) Main CPV code

- 85100000 - Health services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

This was a re-opening of competition for the pre-existing Framework Agreement SBS10203 Insourcing of Clinical Support Services which was conducted under the Light Touch Regime ('LTR') and is therefore subject to limited regulation and conducted in accordance with regulations 74 to 76 of PCR 2015.

Suppliers currently awarded to the pre-existing Framework Agreement did not need to re-apply, should a currently awarded supplier bid for this opportunity their bid would be rejected. This does not affect the standing of currently awarded suppliers.

NHS Shared Business Services Limited (NHS SBS) act in an Agency capacity for and on behalf of its customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS SBS authorises to use the resulting Framework.

NHS Shared Business Services Limited (NHS SBS) has put in place a Framework Agreement for the provision of Insourcing of Clinical Support Services and related Goods and Services for Healthcare to be used by NHS SBS Approved Organisations. Our Approved Organisation list can be found on:

<https://sbs.nhs.uk/proc-framework-agreements-support>

This procurement has been conducted under the Light Touch Regime ('LTR') and is

therefore subject to limited regulation. It has been conducted in accordance with regulations 74 to 76 of PCR 2015, and relates to the legal services which are listed in Schedule 3 of the Public Contracts Regulations 2015 (PCR) 2015 as a specific service.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £600,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The framework provides a route to market for Approved Authorities to procure additional clinical capacity using a third-party provider. The Insourcing model can be used by NHS Trusts to aid in the reduction of patient waiting lists by utilising the Trusts sites during out-of-hours' time periods such as evenings and weekends.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 65

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 25

#### **II.2.11) Information about options**

Options: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-032345](#)

---

## **Section V. Award of contract**

### **Contract No**

SBS10203

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 October 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 47

Number of tenders received from SMEs: 46

Number of tenders received by electronic means: 47

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

1 Clinical Ltd

Ripley House, Firs Park

Harrogate

HG2 9HS

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

15309314

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

AM Diagnostic Imaging Ltd

48 Mary Street

Stanley

DH9 0NQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

13708069

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Arevna Limited

71-75 Shelton Street

London

WC2H 9JQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11407187

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Atlas Diagnostics Limited

Suite 1.2 Tomorrow Building, Media City Uk

Salford

M50 2AB

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

07882951

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Cardiarhythm Ltd

Top Ouse, Totties Lane, Totties

Holmfirth

HD9 1UL

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

13683803

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Carepro Ltd

Neptune House 8-11 Clements Court, Clements Lane

Ilford

IG1 2QZ



Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03793293

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Clinical Support Services Alliance Ltd

Pembroke House, Llantarnam Way, Ty Coch Lane

Cwmbran

NP44 3AU

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

13711768

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Concept Care Solutions

58 High Street

Watford

WD17 2BS

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04335280

The contractor is an SME

Yes

### **V.2.3) Name and address of the contractor**

Connect Health Ltd

Connect Health, The Light Box (Q2), Quorum Business Park, Benton Lane

Newcastle

NE12 8EU

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02337692

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Diagnostic Healthcare Limited

The Royals, 353 Altrincham Road

Manchester

M22 4BJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05008328

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

DLP Healthcare Ltd

Old Manse Kinellar

Aberdeen

AB21 0SB

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

736330

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Eastern Gastroenterology Group Limited

7 The Close

Norwich

NR1 4DJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12312765

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

E-vena Healthcare Professionals Ltd

9-11 Vittoria Street

Birmingham

B1 3ND

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

15296647

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Fischer Carlsen Limited

77 Holyhead Road

Birmingham

B21 0LG

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12204176

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Fortify Clinic Limited

First Floor, 49 Peter Street

Manchester

M2 3NG

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12160393

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Frontline Health Professionals Ltd T/A Frontline Insourcing

85 Great Portland Street, First Floor,

London

W1W 7LT

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12569845

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Gastro Teams Seven 7 Limited

35 Rosemount

Durham

DH1 5GA

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10777126

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Globe Locums Limited t/a Globe Workforce Solutions

101 New Cavendish Street, 1st Floor South

London

W1W 6XH

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

07623256

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Haven Medical Primary Healthcare Services

Unit 16 Holyrood Close

Poole

BH17 7FJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

14652643

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Healthshare Ltd

Suite 9, 20 Churchill Square, Kings Hill

West Malling

ME19 4YU

Country

United Kingdom



NUTS code

- UK - United Kingdom

Companies House

06896144

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Insource Medicare

First Floor, 164 Portswood Road

Southampton

SO17 2NJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11549181

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Langley Clark Insourcing Limited

Prince of Wales House, 3 Bluecoats Avenue

Hertford

SG14 1PB

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

14651896

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Managed Healthcare Services Limited

The Quadrant, 99 Parkway Avenue

Sheffield

S9 4WG

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

09687216

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Matter Stream Limited t/a Advanta Healthcare

Suite, 130, 51 Pinfold Street

Birmingham

B2 4AY

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

11337409

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

MediServices Healthcare Ltd

Greenlands Business Centre, Studley Road

Redditch

B98 7HD

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

09151817

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

MH 4 Limited, Trading as Evergood Group

Bayford House

Bayford

SG13 8PX

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

04856609

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Modality LLP

2 Granville Street

Wolverhampton

WV1 4SB

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

OC422179

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

MyLocum Ltd

Neptune House 8-11 Clements Court, Clements Lane

Ilford

IG1 2QZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05057928

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

National Clinical Insourcing Limited

105-109, Sumatra Road

London

NW6 1PL

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

14992450

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Optima Clinics Limited

45 Thwaite Street

Cottingham

HU16 4QX

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

14458423

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Pulse Health Group Limited

30 Culverin Avenue

Grays

RM16 2BF

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12640212

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SAH Diagnostics Ltd

27 Old Gloucester Street

London

WC1N 3AX

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12562349

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

SHS Partners Surgical Ltd

The Gatehouse Kay Street, Summerseat

Bury

BL9 5PE

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

10178950

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Tesla Radiology Solutions Ltd

7 Olympia Avenue

Choppington

NE62 5DU

Country

United Kingdom

NUTS code

- UK - United Kingdom



Companies House

13104661

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

The Placement Group Healthcare Ltd

110 Brooker Road, Waltham Abbey

Essex

EN9 1JH

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

05678711

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Thurrock Health Hubs Ltd

Suite 17, Essex House, Station Road

Upminster

RM14 2SJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

09003284

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

UK Vein Clinic Limited

Lower Ground Floor, Harley Street

London

W1G 7LQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

12454084

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Ultrasonix Ltd

Suite 5b 51-52 Calthorpe Rd

Birmingham

B15 1TH

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

08277969

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £600,000,000

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

Framework Agreement commencement date: 08/10/2024

Framework Agreement End Date: 02/07/2027

Term: 32 months 24 days

The value provided in II.1.7 is only an estimate. NHS SBS cannot guarantee to successful Suppliers any business through this Framework Agreement. Spend and volumes may vary throughout the life of the Framework Agreement from the anticipated levels given in this notice. We are unable to break down the anticipated value for each lot hence sections V.2.4 each use the total value for the framework agreement as included in section II.1.7.

Some purchases under this Framework Agreement may have requirements that can be met under this Framework Agreement but the purchase of which may be exempt from the Procurement Regulations. In such cases, Call-off Contracts from this Framework will be unregulated purchases for the purposes of the Procurement Regulations, and Approved Organisations may, at their discretion, modify the terms and conditions of any Call-off Contracts to reflect that Approved Organisation's specific needs.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

London

Country

United Kingdom