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Tender

## **Vulnerability Services**

ELECTRICITY NORTH WEST LIMITED

F05: Contract notice – utilities

Notice identifier: 2023/S 000-036255

Procurement identifier (OCID): ocds-h6vhtk-0422d9

Published 8 December 2023, 3:03pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

ELECTRICITY NORTH WEST LIMITED

Borron Street

Stockport

SK12JD

#### **Email**

[procurement@enwl.co.uk](mailto:procurement@enwl.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UKD - North West (England)

#### **Companies House**

2366949

**Internet address(es)**

Main address

[www.enwl.co.uk](http://www.enwl.co.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://redirect.transaxions.com/events/o4L9i>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://redirect.transaxions.com/events/o4L9i>

**I.6) Main activity**

Electricity

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Vulnerability Services

Reference number

TT111203

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Services are twofold and in summary consist of:

1. Registration and data cleanse of Priority Services Register (PSR) households.
2. On-site customer support in prolonged power outages.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Registration and data cleanse of PSR households (North)

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

### **II.2.4) Description of the procurement**

Registration and data cleanse of PSR households (North)

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

3 x 1 year extensions (4 years in total)

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

3 x 1 year extensions

## **II.2) Description**

### **II.2.1) Title**

Registration and data cleanse of PSR households (Central)

Lot No

2

**II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

**II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

**II.2.4) Description of the procurement**

Registration and data cleanse of PSR households (Central)

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

3 x 1 year extensions (4 years in total)

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: Yes

Description of options

3 x 1 year extensions

## **II.2) Description**

### **II.2.1) Title**

Registration and data cleanse of PSR households (South)

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

### **II.2.4) Description of the procurement**

Registration and data cleanse of PSR households (South)

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

3 x 1 year extensions (4 years in total)

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

3 x 1 year extensions

## **II.2) Description**

### **II.2.1) Title**

On-site customer support in prolonged power outages (North)

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

### **II.2.4) Description of the procurement**

On-site customer support in prolonged power outages (North)

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

3 x 1 year extensions (4 years in total)

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

3 x 1 year extensions

## **II.2) Description**

### **II.2.1) Title**

On-site customer support in prolonged power outages (Central)

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

### **II.2.4) Description of the procurement**

On-site customer support in prolonged power outages (Central)

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

3 x 1 year extensions (4 years in total)

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

3 x 1 year extensions

## **II.2) Description**

### **II.2.1) Title**

On-site customer support in prolonged power outages (South)

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

#### **II.2.4) Description of the procurement**

On-site customer support in prolonged power outages (South)

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

3 x 1 year extensions (4 years in total)

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

3 x 1 year extensions

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

11 January 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Electricity North West Ltd

Stockport

Country

United Kingdom