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Tender

## **Emergency Department Well-Being & Home Safe Service**

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Hywel Dda University Health Board

Betsi Cadwaladr University Health Board

Cardiff and Vale University Health Board

F02: Contract notice

Notice identifier: 2022/S 000-036241

Procurement identifier (OCID): ocds-h6vhtk-039369

Published 21 December 2022, 3:31pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court, Heol Billingsley, Parc Nantgarw

Cardiff

CF157QZ

#### **Contact**

Chloe Lloyd-Carter

#### **Email**

[chloe.lloyd-carter@wales.nhs.uk](mailto:chloe.lloyd-carter@wales.nhs.uk)

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.1) Name and addresses**

Hywel Dda University Health Board

Glangwill Hospital, Dolgwili Road

Carmarthen

SA312AF

**Email**

[HywelDda.Procurement@wales.nhs.uk](mailto:HywelDda.Procurement@wales.nhs.uk)

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.nwssp.wales.nhs.uk](http://www.nwssp.wales.nhs.uk)

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=)

### **I.1) Name and addresses**

Betsi Cadwaladr University Health Board

Glangwill Hospital, Dolgwili Road

St Asaph

SA312AF

#### **Email**

[simon.whitehead@wales.nhs.uk](mailto:simon.whitehead@wales.nhs.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

#### **Internet address(es)**

Main address

[www.nwssp.wales.nhs.uk](http://www.nwssp.wales.nhs.uk)

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=)

### **I.1) Name and addresses**

Cardiff and Vale University Health Board

Glangwill Hospital, Dolgwili Road

Cardiff

SA312AF

**Contact**

Chloe Lloyd-Carter

**Email**

[claire.salisbury@wales.nhs.uk](mailto:claire.salisbury@wales.nhs.uk)

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.nwssp.wales.nhs.uk](http://www.nwssp.wales.nhs.uk)

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=)

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk>

Electronic communication requires the use of tools and devices that are not generally

available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etenderwales.bravosolution.co.uk>

#### **I.4) Type of the contracting authority**

Body governed by public law

#### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Emergency Department Well-Being & Home Safe Service

Reference number

PRO-OJEULT-51717

#### **II.1.2) Main CPV code**

- 85312400 - Welfare services not delivered through residential institutions

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Presentation at an Emergency Department often represents a person's initial experience within a hospital system and thus a unique opportunity to establish a positive first impression. These visits frequently occur during times of stress and uncertainty for a patient and their family, and the Emergency Department care environment is one that faces a myriad of challenges. In order to respond to these challenges, the Welsh Government, in collaboration with the National Collaborative Commissioning Unit and NHS Wales Health Boards and Trusts, are seeking to establish an Emergency Department Well-being & Home Safe Service.

### **II.1.5) Estimated total value**

Value excluding VAT: £2,700,417

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Cardiff and Vale University Health Board

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85312400 - Welfare services not delivered through residential institutions

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

University Hospital Wales (Cardiff & Vale University Health Board)

### **II.2.4) Description of the procurement**

Provision of Emergency Department Well-Being & Home Safe Service.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2023

End date

31 March 2024

This contract is subject to renewal

Yes

Description of renewals

option to extend for two years in 1-year increments subject to the approval of funds.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Hywel Dda University Health Board

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 85312400 - Welfare services not delivered through residential institutions

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Glangwili General Hospital (Hywel Dda University Health Board)

#### **II.2.4) Description of the procurement**

Provision of Emergency Department Well-Being & Home Safe Service.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2023

End date

31 March 2024

This contract is subject to renewal

Yes

Description of renewals

option to extend for two years in 1-year increments subject to the approval of funds.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**



### **II.2.1) Title**

Betsi Cadwaladr University Health Board

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85312400 - Welfare services not delivered through residential institutions

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Glan Clwyd Hospital (Betsi Cadwaladr University Health Board)

Wrexham Maelor Hospital (Besti Cadwaladr University Health Board)

Ysbyty Gwynedd (Besti Cadwaladr University Health Board)

### **II.2.4) Description of the procurement**

Provision of Emergency Department Well-Being & Home Safe Service.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2023

End date

31 March 2024

This contract is subject to renewal

Yes

Description of renewals

option to extend for two years in 1-year increments subject to the approval of funds.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

23 January 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English, Welsh

#### **IV.2.7) Conditions for opening of tenders**

Date

23 January 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

The Services to which this Notice relates fall within the Regulation 74, section 7, chapter 3, part 2 of the Public Contracts Regulations 2015 (Regulations). Although the contracting authority may voluntarily adopt certain provisions in the Regulations neither the employment of any particular terminology nor any other indication shall be taken to mean that the contracting authority intends to hold itself bound by any of the Regulations save those applicable to services falling within Regulation 74. Bidders should note that they will be required to enter in to terms and conditions of contract as set out in the tender documents and that save for matters of clarification or consistency the contracting authority will not negotiate the terms.

For the avoidance of doubt, Velindre University NHS Trust (the contracting authority) will award the contracts as hosts of NHS Wales Shared Services Partnership Procurement Services.

All tender costs and liabilities incurred by bidders shall be the sole responsibility of the bidders. The contracting authority reserves the right to award part of the contract or to award no contract in relation to this Procurement. In no circumstances will the NHS Organisations incur any liability in respect of the foregoing.

The Contracting Authority reserves the right to award the Contract in whole or in part. The Contracting Authority reserves the right to pause, halt, abandon and/or annul the tendering process and not to award any or all the Contracts.

All documents to be priced in GBP and all payments made in GBP.

To complete your formal proposal, in this notice, please access the ITT via the Bravo ETender Wales portal where you will find a full suite of tender documentation, reference -

ITT\_100019– Emergency Department Well- Being & Home Safe Service as per the instructions below.

1.Register your company on the eSourcing portal (this is only required once)

—Browse to the eSourcing portal:

<https://etenderwales.bravosolution.co.ukandclickthelinktoregister>

—Accept the terms and conditions and click "continue"

—Enter your correct business and user details

—Note the username you chose and click "save" when complete

—You will shortly receive an email with your unique password (please keep this secure).

2.Express an Interest in the tender

—Login to the portal with the username/password

—Click the "ITT open to all suppliers" link.

—Click on ITT\_100019 to access the content

—Click the "express interest" button at the top of the page.

—this will move the ITT in to your "my ITTs" page.(This is a secure area reserved for your projects only)

—You can now access any attachments by clicking "buyer attachments" in the "ITT details" box.

3.Responding to the tender

—Click "my response" under "ITT details", you can choose to "create response" or to "decline to respond"(please give a reason if declining)

—You can now use the "messages" function to communicate with the buyer and seek any clarification

—Note the deadline for completion, then follow the on screen instructions to complete the ITT

—There may be a mixture of online & offline actions for you to perform (there is detailed

online help available) You must then submit your reply using the "submit response" button at the top of the page. If you require any further assistance, please consult the online help or contact the e Tendering Helpdesk on 08003684852.

NOTE: The authority is using eTender wales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at [https://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=105570](https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=105570)

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at [https://www.sell2wales.gov.wales/search/search\\_switch.aspx?ID=126868](https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=126868)

(WA Ref:126868)

The buyer considers that this contract is suitable for consortia.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom