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Tender

Bath and North East Somerset ASC Step Up and Step Down Services

Bath & North East Somerset Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-036238

Procurement identifier (OCID): ocds-h6vhtk-055644

Published 30 June 2025, 4:32pm

Scope

Reference

DN780122

Description

Bath & North East Somerset wishes to establish a single provider Contract for the provision of Adult Social Care Step Up and Step Down Services. The procurement is run in accordance with the Procurement Act 2023, Light Touch Regime (LTR) above-threshold, one stage tender.

The Step-up and Step-Down (SUSD) Accommodation Service will provide accessible short-term accommodation (6 units in total) and the associated wellbeing, financial and housing related support, working alongside the Local Authority as care provider, to enable enhanced care and support to individuals before returning home from hospital, and crisis response to enable admission avoidance.

The SUSD Service will provide an easily accessible front door via the Community Wellbeing hub referral process and meet the needs of individuals across the geographical area of B&NES. It will actively engage with health, care and other third sector providers, promoting its services, ensuring that providers are aware of services offered. The service provider will be an active member of the Community Wellbeing Hub and similar local partnerships, to support cross working, referrals and information sharing.

The service will be working with a variety of individuals who have experienced medical treatment, or a hospital stay and will be vulnerable and potentially nervous about returning into the community and/or to a different place of residence. The provider will need to understand the complexities of individuals with health and/or social care needs to deliver support in a sensitive way considering individual needs.

Total value (estimated)

- £1,405,380 excluding VAT
- £1,405,380 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 31 December 2030
- Possible extension to 31 December 2032
- 7 years

Description of possible extension:

An additional, optional 2-year extension is available beyond the initial term. If the optional extension is taken the contract will expire on 31st December 2032. Any extension is at the Council's discretion and cannot be guaranteed.

The Contract Terms include a discretionary uplift. The values at V.3 and V.20.3 have been uplifted to allow some headroom for any potential uplifts, which are not guaranteed.

Main procurement category

Services

CPV classifications

- 85311000 - Social work services with accommodation

Contract locations

- UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

20 July 2025, 5:00pm

Tender submission deadline

30 July 2025, 1:00pm

Submission address and any special instructions

<https://procontract.due-north.com/Advert?advertId=5ced4008-e352-f011-813a-005056b64545&fromRfxSummary=True&rfxId=2f86ba4e-4353-f011-813a-005056b64545>

<https://www.procontract.due-north.com>

Contract reference number: DN780122

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 September 2025

Award criteria

Name	Description	Type	Weighting
Quality	Technical See published Invitation to Tender and supporting documentation	Quality	60%
Contract Price	Economic See published Invitation to Tender and supporting documentation	Price	30%
Social Value	Technical See published Invitation to Tender and supporting documentation	Quality	10%

Other information

Description of risks to contract performance

The Council has identified certain foreseeable but uncertain risks ("Known Unknowns") within the Tender, including but not limited to the following:

- changes in demand;
- adjustments to public sector funding;
- amendments to laws, regulations, or national policy (e.g., NICE, CQC, Care Act);
- technology failures or integration challenges;

- workforce shortages or recruitment issues;
- health inequality or access barriers; and
- emergencies or civil contingencies

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Justification for not publishing a preliminary market engagement notice

Market engagement commenced under the previous regime. A PIN was published under PCR15 and early market engagement commenced. The reference of the PIN is 20240911-000010

A Planned Procurement Notice (UK3) was published (2025/S 000-014128) and a final engagement session was held, confirming the Council's intentions.

Documents

Associated tender documents

<https://www.procontract.due-north.com>

Contract reference number: DN780122

<https://procontract.due-north.com/Advert?advertId=5ced4008-e352-f011-813a-005056b64545&fromRfxSummary=True&rfxId=2f86ba4e-4353-f011-813a-005056b64545>

Technical specifications to be met

<https://www.procontract.due-north.com>

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Contracting authority

Bath & North East Somerset Council

- Public Procurement Organisation Number: PLVH-3287-JWJV

The Guildhall

Bath

BA1 5AW

United Kingdom

Telephone: +44 1225477273

Email: procurement@bathnes.gov.uk

Website: <http://www.bathnes.gov.uk>

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Organisation type: Public authority - sub-central government