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Contract

## **Integrated Housing Management System**

Dunbritton Housing Association

F03: Contract award notice

Notice identifier: 2023/S 000-036238

Procurement identifier (OCID): ocds-h6vhtk-03ade0

Published 8 December 2023, 2:38pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Dunbritton Housing Association

1st Floor, 32 High Street

Dumbarton

G82 1LL

#### **Contact**

Paul Sweeney

#### **Email**

[psweeney@dunbritton.org.uk](mailto:psweeney@dunbritton.org.uk)

#### **Telephone**

+44 1389761486

#### **Fax**

+44 1389730067

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.scottishhousingconnections.org/shcc/association.aspx?assoc=1>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA14925](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA14925)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Integrated Housing Management System

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Integrated Housing Management System

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £267,500

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.2.3) Place of performance**

NUTS codes

- UKM81 - East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

#### **II.2.4) Description of the procurement**

DHA is looking to procure and implement a proven off the shelf integrated system to assist with the management of its housing, asset management and factoring services.

The system is to include standard functionality in respect of housing including the rent

accounting, arrears management, tenancy

management, void management and waiting list and as well as a tenant portal facility.

The system is also to include factoring functionality including the ability to calculate charges, produce invoices and manage accounts.

Fully developed suite of ARC reports is also expected to be part of the solution.

DHA is a medium sized social housing provider with no internal IT resource therefore the proposed solution is to be cloud based.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70%

Cost criterion - Name: Cost of Service / Weighting: 30%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

See attached ITT

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-006275](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

22 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Designer Software Ltd

11 Whittle Court

Milton Keynes

MK5 8FT

Telephone

+44 7568439154

Country

United Kingdom

NUTS code

- UKJ12 - Milton Keynes

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £267,500

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:752804)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

Glasgow

G5 9TW

Country

United Kingdom

Internet address

<http://www.scottishhousingconnections.org/shcc/association.aspx?assoc=1>