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Awarded contract

## **Independent Investigations**

NHS England

F03: Contract award notice

Notice reference: 2022/S 000-036236

Published: 21 December 2022, 3:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England

Quarry House, Quarry Hill

Leeds

LS2 7UE

#### **Contact**

Corporate Services

#### **Email**

[corporate.services@eoecph.nhs.uk](mailto:corporate.services@eoecph.nhs.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Independent Investigations

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Independent Investigation Services Framework for the NHS with scope to cover various service types which have been divided into five lots - Individual Expert Investigations, Partnership Investigations, Local Care

System Investigations, Health & Social Care & Partners Investigations and Systematic Independent Investigations. Contract award beneath the framework will be placed via Mini-Competition or Direct Award.

The services being procured under the Framework are for Health services and are subject to the requirements of the Public Contract Regulations 2015 (PCR 2015) Chapter 3, Particular Procurement Regimes, Section 7 Social and Other Specific Services.

Bidders will also have the opportunity to apply to join the Framework Agreement on an annual basis.

Bidders who are already on the Framework Agreement have the opportunity to apply for further lots if they so wish on an annual basis. Bidders who are unsuccessful are not precluded from re-applying during subsequent rounds.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £15,000,000

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Investigation likely to be within local system/ single service/limited stakeholders/Peer Review.

Additional support to health sector organisation / independent from system.

Description

Individual expert supporting a provider/service to undertake an in-house investigation.

Supporting

organisations/systems to undertake a specific investigation in response to an incident/developmental needs/independent chairing.

The NHS is creating a Framework for Independent Investigation Services that meets the technical and geographic requirements for the NHS. It is the NHS's intention to place a flexible and responsive framework to enable the NHS to comply with the NHS Patient Safety Incident Framework.

The framework Agreement is split into five lots:

Lot 1 - Individual Independent Investigations

Lot 2 - Partnership Investigations

Lot 3 - Local Care System Investigations

Lot 4 - Health & Social Care & Partners Investigations

Lot 5 - Systematic Independent Investigations

Bidders will also have the opportunity to apply to join the Framework Agreement on an annual basis.

The Services to which this Procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 (the "Regulations"). As such, the procurement of the Services is being run as a bespoke, Open Process Procedure, involving the completion of a Qualification Questionnaire to

qualify for acceptance onto the Framework Agreement. If the criteria for acceptance to the Framework

Contract is met or exceeded bidders may be asked to participate in Mini Competitions for contracts

for lots in which they have been successful or may be subject to the direct award of a contract.

The Contracting Authorities do not intend to hold themselves bound by any of the Regulations, save those applicable to Schedule 3 Services. Further information on service scope, lot descriptions, activities and outcomes are contained within the procurement documentation. Please note that the deadline for QQ responses is 12:00 noon on 18/10/2022.

East of England Collaborative Procurement Hub (EoECPH) is conducting this procurement exercise as agent for and on behalf of the Contracting Authority (the NHS).

Under no circumstances should Bidders approach the NHS directly. The Contracting Authorities and EoECPH are not and shall not be liable for any costs by those expressing an interest or concern for this contract opportunity. The Contracting Authority reserve the right at all times acting in their absolute discretion, not to award a contract, to make changes to the structure, format, procedures, CPV codes and timing of the procurement process and to cancel or vary the process in its entirety or any part of it. The most economically advantageous or any tender will not be automatically accepted.

## **II.2.5) Award criteria**

Price

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-026250](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

16 December 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 6

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Delphi Care Solutions Ltd

Unit 4, 24-26 Boulton Road

Stevenage

SG14QX

Telephone

+44 7415490936

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://delphi.care>

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £15,000,000

Lowest offer: £15,000,000 / Highest offer: £15,000,000 taken into consideration

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#### **V.2.3) Name and address of the contractor**

Nurture Health and Care Ltd

C/O Birketts Llp Kingfisher House, 1 Gilders Way,

Norwich

NR3 1UB

Telephone

+44 7752523792

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13814716



Internet address

[www.nurturehealthandcare.co.uk](http://www.nurturehealthandcare.co.uk)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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##### **V.2.3) Name and address of the contractor**

CPGB Ltd

11 Leveret Way East Leake Loughborough

East Leake

LE12 6XX

Telephone

+44 7917303239

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13569500

The contractor is an SME

Yes

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The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Nina Murphy Associates LLp

26 High street Haslemere

Haslemere

GU27 2HW

Telephone

+44 1428788237

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

OC325899

Internet address

[www.ninamurphyassociates.co.uk](http://www.ninamurphyassociates.co.uk)

The contractor is an SME

Yes

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#### **V.2.3) Name and address of the contractor**

Theemis Consulting

The Retreat Butts Way, Milverton, Taunton, England,

Milverton, Taunton

TA4 1JR

Telephone

+44 7894061617

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

14048715

Internet address

[www.theemisconsulting.co.uk](http://www.theemisconsulting.co.uk)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Litigation Authority

8th Floor, 10 South Colonnade, Canary Wharf

London

E14 4PU

Email

[procurement@resolution.nhs.uk](mailto:procurement@resolution.nhs.uk)

Country

United Kingdom

Internet address

<https://www.resolution.nhs.uk/>

#### **VI.4.2) Body responsible for mediation procedures**

East Of England NHS Collaborative Hub c/o West Suffolk NHS Foundation Trust

Victoria House, Capital Park

Fulbourn

CB21 5XB

Country

United Kingdom

Internet address

<https://www.eoecph.nhs.uk>