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Tender

IT Services

SSE SERVICES PLC

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Scope

Reference

10486

Description

SSE Services plc (SSE) has identified a requirement to establish a framework of suppliers to enable the organisation to access a range of specialist IT skills and technical services. This framework will enable IT and OT teams across the organisation, considering appropriate business separation rules, to access the key skills required to deliver SSE's IT strategy, programmes and projects.

This framework will enable SSE to engage suppliers on both as-needed (time and materials), and fixed outcome Scopes of Work, and will utilise the following lots to engage suppliers with the appropriate skills and specialisations to facilitate IT strategy, change, delivery and Business as Usual (BAU) activities.

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £1,000,000,000 excluding VAT
- £1,200,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 31 March 2026 to 30 March 2033
- 7 years

Options

The right to additional purchases while the contract is valid.

The right to additional purchases while the contract is valid.

Framework - Purchase via call off contracts

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UK - United Kingdom

Lot constraints

Description of how multiple lots may be awarded:

Lots will be evaluated and awarded independantly

Lot 1. Software Development and Maintenance

Description

We are seeking suppliers with the capability to deliver a full range of IT Development Services, including the design, development, maintenance, and enhancement of business applications across SSE. These services may involve part or all of the software development lifecycle—from requirements gathering and design through to build, test, transition, and ongoing support. Suppliers should demonstrate experience across a variety of technologies and delivery methodologies, including Agile, DevOps, and Waterfall, with the flexibility to propose the most appropriate approach for each engagement. Services may be delivered as standalone projects or as part of broader transformation programmes and should support both legacy and modern cloud-native environments.

Lot value (estimated)

- £1,000,000,000 excluding VAT
- £1,200,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 2. IT Consultancy

Description

We are seeking suppliers with the capability to provide comprehensive IT Consultancy Services to support strategic planning, solution design, delivery execution, and operational improvement across all areas of our IT estate. These services may be required on a short-term advisory basis or as part of longer-term engagements, and may involve standalone consultancy or resource augmentation to complement internal teams. Suppliers should demonstrate flexibility, breadth of expertise, and the ability to operate across a wide range of technologies, delivery models, and business contexts.

Lot value (estimated)

- £1,000,000,000 excluding VAT
- £1,200,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 3. System Integration

Description

We are seeking suppliers with the capability to deliver system integration services that enable seamless connectivity, data flow, and interoperability across a diverse and evolving IT estate. Our approach prioritizes the use of enterprise-scale systems—such as those supporting Asset & Inventory Management and Geographic Information Systems (GIS)—where it is economically and operationally advantageous to do so. While we follow a no or minimal customisation policy, we require suppliers with specialist skills in the development, upgrade, and integration of these systems to ensure maximum value is realised. Delivery is typically aligned to Agile methodologies, though other approaches may be applied depending on the project, programme, or portfolio context.

Lot value (estimated)

- £1,000,000,000 excluding VAT
- £1,200,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 4. Operational Technology

Description

We are seeking suppliers with the capability to deliver end-to-end Operational Technology (OT) services that support the secure, resilient, and efficient operation of industrial systems and Critical National Infrastructure (CNI). These services span the full lifecycle of OT environments—from initial design and integration through to modernization, ongoing management, and support. Suppliers must demonstrate experience in both legacy and modern OT systems, with a strong emphasis on cybersecurity, interoperability with IT systems, and compliance with industry standards. Engagements may include greenfield deployments, brownfield upgrades, and managed services across complex, safety-critical environments.

Lot value (estimated)

- £1,000,000,000 excluding VAT
- £1,200,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 5. Cloud Support Services

Description

We are seeking suppliers with the capability to deliver comprehensive cloud services that enable digital transformation, infrastructure modernization, and scalable, secure service delivery. These services should support the full lifecycle of cloud adoption—from strategic planning and architecture through to engineering, implementation, optimization, and ongoing management. Suppliers must demonstrate experience across public, private, and hybrid cloud environments, and be able to deliver both advisory and hands-on technical services aligned to best practices in cloud security, automation, and cost efficiency.

Lot value (estimated)

- £1,000,000,000 excluding VAT
- £1,200,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 6. Data and Analytics

Description

We are seeking suppliers with the capability to deliver a wide range of services that support our digital transformation, data-driven decision-making, customer engagement, and platform modernization objectives. These services span strategic consultancy, solution design, implementation, and ongoing support across multiple domains including digital experience, data and analytics, artificial intelligence, and secure platform operations. Suppliers should demonstrate experience in delivering both advisory and delivery-based engagements, using modern technologies and methodologies to drive innovation, efficiency, and customer value.

Lot value (estimated)

- £1,000,000,000 excluding VAT
- £1,200,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 7. Test and Transition**Description**

We are seeking suppliers with the capability to deliver comprehensive IT Testing and Transition Services that ensure the reliability, performance, and compliance of our systems, while also managing the seamless transition of IT services, infrastructure, and operations with minimal disruption. These services are critical to supporting both change initiatives and business-as-usual operations, and suppliers must demonstrate experience across a range of testing disciplines and transition scenarios. Engagements may include support for new system implementations, service migrations, platform upgrades, and supplier transitions, and should be delivered in close collaboration with internal teams and stakeholders.

Lot value (estimated)

- £1,000,000,000 excluding VAT
- £1,200,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope section, because they are the same for all lots.

Lot 8. Cyber Security

Description

We are seeking suppliers capable of delivering a range of Cyber Security services including, but not limited to:

Security architecture

Secure by Design consulting to support projects and programmes

OT security

Security programme and project management

Governance, Risk and Compliance including NIS regulatory support

Technical security specialists eg network security, identity management

Detection and response to support threat detection and response

Security testing – inc red team testing

DevSecOps

Resilience and recovery

Lot value (estimated)

- £1,000,000,000 excluding VAT
- £1,200,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations, contract dates and options are shown in the Scope

section, because they are the same for all lots.

Framework

Open framework scheme end date (estimated)

30 March 2033

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

As per tender documentation

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

SSE Group Companies and Affilites

Submission

Enquiry deadline

23 July 2025, 5:00pm

Submission type

Requests to participate

Deadline for requests to participate

23 July 2025, 5:00pm

Submission address and any special instructions

SSE invites interested suppliers to view the Tender Documents on our Jaggaer eprocurement system under "Current Opportunities" here:

<https://sse.app.jaggaer.com/go/225841450197C141E09F>

Full details of the service required and how to respond to the Pre-Qualification Questionnaire can be found at the link above.

Suppliers wishing to participate and not yet registered on SSE's Jaggaer portal should email procurementitservices@sse.com with contact name, contact email and company registration number. An invitation will then be sent to register on the Portal.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

19 December 2025

Award criteria

Name	Description	Type	Weighting
As per PQQ/ITT Documentation	As per PQQ/ITT Documentation	Cost	100%

Other information**Conflicts assessment prepared/revised**

Yes

Procedure**Procedure type**

Competitive flexible procedure

Special regime

Utilities

Competitive flexible procedure description

PQQ to be issued - 2 step procedure under PA23 utilising Jaggaer / Find a tender. Open Framework to be utilised. Following PQQ evaluation, down selection will be made to move to ITT stage. Awards will be made per Lot. Total of 8 available Lots

Contracting authority

SSE SERVICES PLC

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Reading

RG1 3JH

United Kingdom

Email: groupit.sseprocurement@sse.com

Website: <http://www.sse.com>

Region: UKJ11 - Berkshire

Organisation type: Private utility