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Contract

Adults Community Services and Children's Community Services to the Bath and North East Somerset, Swindon, Wiltshire and Somerset Integrated Care System

NHS Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-036204

Procurement identifier (OCID): ocds-h6vhtk-040d99

Published 8 November 2024, 10:18am

Section I: Contracting authority

I.1) Name and addresses

NHS Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board

Jenner House, Unit E3, Langley Park, Avon Way,

Chippenham

SN15 1GG

Contact

Angela Mortley

Email

angelamortley@nhs.net

Telephone

+44 7825118507

Country

United Kingdom

Region code

UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

NHS Organisation Data Service

92G

Internet address(es)

Main address

<https://bsw.icb.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Adults Community Services and Children's Community Services to the Bath and North East Somerset, Swindon, Wiltshire and Somerset Integrated Care System

Reference number

WA13842

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board ("BSW ICB"), Somerset Integrated Care Board ("SICB"), Bath and North East Somerset ("BaNES") Council, Swindon Borough Council and Wiltshire Council (the "Local Authorities") are responsible for commissioning Health and Care Services including Public Health Services within their localities.

References below to the "Commissioners" are to BSW ICB, SICB and the Local Authorities collectively.

The procurement was driven by the need to re-procure Community Services throughout all life stages. In line with the BSW Care Model, the life stages being procured were defined within two main groupings:

- Starting Well

- o To provide children, young people, and families with support and care in the community, physical and emotional wellbeing, Community health and targeted support.

- Living/Aging Well

- o Supporting self-care and prevention, proactive care and support, responding to urgent needs, rehabilitation and recovery from ill health and/or crisis.

The Dying Well element explored as part of the Market Engagement covering Palliative and end of life care in all settings and bereavement support are included in the two main groupings.

The procurement sought to appoint a sole provider or consortium of providers with a nominated lead provider to provide a service which is innovative, meets patients' expectations and fits the needs of the BSW population now and throughout the contract period.

Services are planned to commence from 01/04/2025.

The scope and value of the contract with the Provider will be based on the initial financial envelope. As a minimum, the Provider will be responsible for the delivery of the core services. There is a potential that the scope and value may change through the contract term.

The Commissioners were seeking services to be delivered innovatively in a way that meets the needs of the population now and throughout the contract period. As such, the Commissioners will expect the Provider to continuously engage with stakeholders and, in agreement with Commissioners, evolve the services ensuring they are fit for purpose and meets patients' needs. The services need to work in an integrated manner offering seamless community-based care, particularly from a patient's viewpoint.

Due to the complexity of the re-commissioning, and the complex nature of the community services being commissioned, the Commissioners are using a phased approach to secure the transformational change required. To enable this change and further integration of services, the Commissioners reserve the right to include the services defined as 'reserved services' defined within the procurement documentation within the contract without recourse to a further notice or procurement process.

Any further investment in addition to the contract value available for core services and the additional funds for reserve services will be determined during contract term alongside opportunities to improve value for money. This was taken into consideration with the initial advert.

This procurement was managed by NHS South, Central and West Commissioning Support Unit ("SCW") on behalf of BSW ICB.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,800,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

II.2.4) Description of the procurement

NHS Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board ("BSW ICB"), Somerset Integrated Care Board ("SICB"), Bath and North East Somerset

("BaNES") Council, Swindon Borough Council and Wiltshire Council (the "Local Authorities") are responsible for commissioning Health and Care Services including Public Health Services within their localities.

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This procurement was managed by NHS South, Central and West Commissioning Support Unit ("SCW") on behalf of BSW ICB.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Finance and Commercial / Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

Contracts will be for an initial term of 7 years with a possible extension of any period up to a further 2 years at the discretion of the Commissioner.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-030990](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 October 2024

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

HCRG Care Services Limited (ODS NQT)

The Heath Business and Technical Park

Runcorn

WA7 4QX

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

07557877

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,600,000,000

Total value of the contract/lot: £1,600,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board

Ch

Country

United Kingdom