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Tender

# The Servicing & Maintenance of Housing & Corporate Door Entry, Access Control and Auto Gates & Barriers

London Borough of Hillingdon

UK4: Tender notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-036180

Procurement identifier (OCID): ocds-h6vhtk-052c76 (view related notices)

Published 30 June 2025, 3:24pm

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### Scope

## Description

The London Borough of Hillingdon wishes to appoint an experienced service provider for the servicing, maintenance and repairs of the Pedestrian and Vehicle Door Entry, Access Control, Warden Call Systems, Automatic Doors, Gates & Barriers ensuring compliance with all relevant industry, manufacturers and safety standards.

The contract is to include Hillingdon Council's housing stock of over 10,000 properties covering General Needs Housing, Sheltered Housing, Supported Housing and 200 Corporate sites.

Elements of the contract include but not limited to the following:

- Repairs of Housing Door Entry & Access Control Systems and associated works as detailed in the Asset Lists.
- Service, Maintenance & Repairs of Corporate Access Control Systems and associated works as detailed in the Asset Lists.

- Service, Maintenance & Repairs of Automatic Pedestrian & Vehicle Doors, Gates, Barriers, Bollards & Shutters as detailed in Asset lists.
- Repairs, Servicing & Maintenance on all Assisted Living and Warden Call Systems.
- Provide a Reactive Maintenance/Call out Service (365/24/7) covering the assets in question

The contract will have a staggered approach to its implementation with the Door Entry & Access Control and Assisted Living & Warden Call element starting on 30th November 2025 and the Automatic Pedestrian & Vehicle Doors, Gates, Barriers, Bollards & Shutters being introduced on 1st September 2026.

TUPE will apply across all aspects.

The Contract will be for an initial term of three (3) years with an extendable option for a period of not more than two (2) years, giving a total of five (5) years (the Term).

#### **Total value (estimated)**

• £1,800,000 including VAT

Above the relevant threshold

#### **Contract dates (estimated)**

- 30 November 2025 to 29 November 2028
- Possible extension to 29 November 2030
- 5 years

Description of possible extension:

Contract may be extended for a period of not more than Two (2) further years by agreement subject to the needs of the business.

### Main procurement category

Services

#### **CPV** classifications

- 44221310 Access gates
- 44221400 Shutters
- 50711000 Repair and maintenance services of electrical building installations
- 51100000 Installation services of electrical and mechanical equipment

#### **Contract locations**

• UKI74 - Harrow and Hillingdon

## **Participation**

## Legal and financial capacity conditions of participation

See tender pack for details.

# Technical ability conditions of participation

See tender pack for details.

# Particular suitability

Small and medium-sized	enterprises	(SME)	)
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#### **Submission**

#### **Enquiry deadline**

18 July 2025, 1:00pm

#### Tender submission deadline

25 July 2025, 1:00pm

### Submission address and any special instructions

All tender responses must be via Hillingdon's nominated tendering portal (Proactis - Supplier Network) at <a href="https://supplierlive.proactisp2p.com">https://supplierlive.proactisp2p.com</a>

## Tenders may be submitted electronically

Yes

## Languages that may be used for submission

English

## **Award decision date (estimated)**

30 September 2025

# **Recurring procurement**

Publication date of next tender notice (estimated): 30 June 2028

## **Award criteria**

Name	Description	Туре	Weighting	
Quality	50% of the award criteria will be alloca to the Quality/techni aspects of the tende response. See tende pack for details	cal er	50%	
Price	50% of the award criteria will be alloca to the Cost aspects the tender response See tender pack for details	of	50%	

# Other information

## Conflicts assessment prepared/revised

Yes

## **Procedure**

# **Procedure type**

Open procedure

#### **Documents**

#### Associated tender documents

https://supplierlive.proactisp2p.com

All tender documents will be made available via the tender portal: <a href="https://supplierlive.proactisp2p.com">https://supplierlive.proactisp2p.com</a>

# **Contracting authority**

# **London Borough of Hillingdon**

• Public Procurement Organisation Number: PHZZ-4724-NYPH

Civic Centre

Uxbridge

**UB8 1UW** 

**United Kingdom** 

Email: procurement@hillingdon.gov.uk

Region: UKI74 - Harrow and Hillingdon

Organisation type: Public authority - sub-central government