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Planning

Soft Market Test - Direct Debit Bureau

Torus62Ltd

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-036144

Procurement identifier (OCID): ocids-h6vhtk-03932c

Published 21 December 2022, 10:05am

Section I: Contracting authority

I.1) Name and addresses

Torus62Ltd

Helena Central, 4 Corporation Street

St Helens

WA9 1LD

Contact

Carol Rabone

Email

carol.rabone@torus.co.uk

Telephone

+44 151000000

Country

United Kingdom

Region code

UKD - North West (England)

Internet address(es)

Main address

www.torus.co.uk

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Soft Market Test - Direct Debit Bureau

Reference number

TOR0378

II.1.2) Main CPV code

- 66000000 - Financial and insurance services

II.1.3) Type of contract

Services

II.1.4) Short description

Currently, Torus have circa 15,000 active Direct Debits (DD) with customers, this is managed by both the Income Team and Finance Rent Control Team. Torus seeking input from third party providers that can manage our Direct Debit collections with the aim to improve customer experience, streamline the existing systems and processes, along with improving rent collection. As part of this process Torus is conducting a Soft Market Test to establish the level of interest in this opportunity, to gather information and improve our understanding of the market.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

Main site or place of performance

NORTH WEST (ENGLAND)

II.2.4) Description of the procurement

Soft Market Test for Direct Debit Bureau Service

II.3) Estimated date of publication of contract notice

21 December 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-St-Helens:-Financial-and-insurance-services./A767DEVPYP>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/A767DEVPYP>

GO Reference: GO-20221221-PRO-21802243