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Contract

Direct Payments Support Service

East Sussex County Council

F03: Contract award notice

Notice identifier: 2023/S 000-036135

Procurement identifier (OCID): ocds-h6vhtk-03d566

Published 7 December 2023, 4:30pm

Section I: Contracting authority

I.1) Name and addresses

East Sussex County Council

County Hall, St. Annes Crescent

LEWES

BN71UE

Contact

Mandi Edwards

Email

mandi.edwards@eastsussex.gov.uk

Telephone

+44 1323464049

Country

United Kingdom

Region code

UKJ22 - East Sussex CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.eastsussex.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Direct Payments Support Service

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

East Sussex County Council have awarded a Strategic Provider for the provision of Direct Payment Core Support (including DBS checks) and Managed Account Services and Payroll Services and two (2) providers of a Managed Account Services and Payroll Services

Lot 1 Part 1 Strategic Partner for Direct Payment Support Services which enables people to understand and manage their Direct Payment to meet their care needs.

Lot 1 Part 2 Approved Managed Account and payroll provider.

Lot 2 Approved Managed Account and payroll provider.

Direct Payments are one of the ways someone can receive their Personal Budget to help them pay for the care and support they need.

A Direct Payment can give someone more choice and control over the services they use and where they get them from. An individual can choose to receive all, or part, of their Personal Budget as a Direct Payment so that they can buy services or pay someone to support them. A Direct Payment can be spent on services which are legal, keep them safe and healthy, and meet people's eligible needs.

There are currently around 1,500 people in East Sussex receiving a Direct Payment.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,801,000

II.2) Description

II.2.1) Title

Lot 1 Part 1 Strategic Partner for Direct Payment Support Services which enables people to understand and manage their Direct Payment to meet their care needs.

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

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and healthy, and meet people's eligible needs.

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Price and bid integrity / Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

Initial Duration: 01/04/2024 - 31/03/2029

Potential Extensions: Up to 24 Months

II.2) Description

II.2.1) Title

Lot 2 - Approved Managed Account and Payroll provider

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

II.2.4) Description of the procurement

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Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-016552](#)

Section V. Award of contract

Lot No

Lot 1

Title

Lot 1 Part 1 Strategic Partner and Direct Payment Core Support Part 2 Managed Account Services and Payroll Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 October 2023

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Independent Lives (Disability) Ltd

Worthing

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

8654797

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,723,400

Total value of the contract/lot: £4,801,000

Section V. Award of contract

Lot No

Lot 2

Title

Lot 2 Approved Managed Account and payroll provider

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 October 2023

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

David Howard Ltd

Surrey

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

3345093

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £0.01

Section V. Award of contract

Lot No

Lot 2

Title

Lot 2 Approved Managed Account and payroll provider

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 October 2023

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

PeoplePlus Group Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

Companies House

05722765

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £0.01

Section VI. Complementary information

VI.3) Additional information

The service was split into two Lots to ensure The Care Act requirement of client choice was met.

The Lots were established to achieve the required Strategic Partner, as well as encompassing the requirement for additional providers to enable client choice. For the managed account and

payroll services within Lot 1 Part 2 and Lot 2 there is no guarantee of work and they will be chosen by the client as appropriate.

VI.4) Procedures for review

VI.4.1) Review body

East Sussex County Council

County Hall, St Annes Crescent

Lewes

BN7 1UE

Email

Phillip.Baker@eastsussex.gov.uk

Country

United Kingdom