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Tender

## **Mediation Services**

The Swaythling Housing Society Limited T/A Abri

F02: Contract notice

Notice identifier: 2022/S 000-036125

Procurement identifier (OCID): ocds-h6vhtk-03931d

Published 21 December 2022, 1:27am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Swaythling Housing Society Limited T/A Abri

Collins House, Bishopstoke Road

Eastleigh, Hampshire

SOSO 6AD

#### **Contact**

Laiza Mendiola

#### **Email**

[laiza.mendiola@abri.co.uk](mailto:laiza.mendiola@abri.co.uk)

#### **Telephone**

+44 3001231567

#### **Country**

United Kingdom

**NUTS code**

UKJ - South East (England)

**National registration number**

10237R

**Internet address(es)**

Main address

<http://www.abri.co.uk>

Buyer's address

<https://in-tendhost.co.uk/abri.aspx/Home>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/abri.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/abri.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Mediation Services

Reference number

P/ABRI 0873/2022

#### **II.1.2) Main CPV code**

- 79416200 - Public relations consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The purpose of this tender is to find an experienced service provider, with suitably trained and qualified staff that will collaboratively work with us to deliver a high-quality mediation and assessment service to our customers complementing our Anti-Social Behaviour processes and procedures. Our focus is to develop communities where our customers feel heard and valued, there is a reduced risk of violence, and we have practical ways of managing spaces and assets that contributes to social cohesion within the community. Our aim is to promote constructive conflict resolution, but to also prevent escalation of conflict reducing the level of intervention required with disputes managed to the satisfaction of all parties.

#### **II.1.5) Estimated total value**

Value excluding VAT: £400,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

- 98000000 - Other community, social and personal services
- 75200000 - Provision of services to the community

### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

### **II.2.4) Description of the procurement**

To find an experienced service provider, with suitably trained and qualified staff that will collaboratively work with us to deliver a high-quality mediation and assessment service to our customers complementing our Anti-Social Behaviour processes and procedures. Our focus is to develop communities where our customers feel heard and valued, there is a reduced risk of violence, and we have practical ways of managing spaces and assets that contributes to social cohesion within the community. Our aim is to promote constructive conflict resolution, but to also prevent escalation of conflict reducing the level of intervention required with disputes managed to the satisfaction of all parties.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

This contract is subject for renewal.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As stated in procurement documents.

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

27 January 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

27 January 2023

Local time

12:00pm

Place

Opening Ceremony via In-tend

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

Strand

London

WC2A 2LL

Country

United Kingdom