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Contract

Video Consultation Platform

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F03: Contract award notice

Notice identifier: 2024/S 000-036091

Procurement identifier (OCID): ocds-h6vhtk-031f8a

Published 7 November 2024, 1:00pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Cardiff and Vale University Health Board, Procurement Services, 2nd Floor, Woodland House, Maes-Y-Coed Road

Cardiff

CF14 4HH

Contact

Emma Lane

Email

emma.lane@wales.nhs.uk

Telephone

+44 02921501375

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Video Consultation Platform

Reference number

CAV-DCO (24-25) 93

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

The Video Consultations Programme started in April 2020 during the Covid-19 Pandemic. Video Consultations are core to the modernisation of the Health Board's service, as well as supporting a more cost effective service delivery. The Health Board currently undertakes c400 patient appointments per week and a contract renewal is required for the 1st April 2025.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £200,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

II.2.4) Description of the procurement

The video consultation platform enables the clinician to conduct live one-to-one and group (e.g. up to 250-300 people) video calls that can be ad hoc or scheduled in advance with the patient. The platform allows the patient to have a clinical discussion and review from the comfort of their own home or at any location or via any device that has an internet connection (e.g. mobile phone, tablet, laptop or desktop computer).

II.2.5) Award criteria

Quality criterion - Name: Qualitative / Weighting: 60

Cost criterion - Name: Commercial / Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

The Health Board will be able to increase licences as and when required within the contract term.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-006385](#)

Section V. Award of contract

Contract No

CAV-DCO (24-25) 93

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 November 2024

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

T-Pro

32 Fitzwilliam Place

Dublin

Dublin2

Country

Ireland

NUTS code

- IE061 - Dublin

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £200,000

Section VI. Complementary information

VI.3) Additional information

This contract was procured under the Crown Commercial Services (CCS) G Cloud 13 Framework.

(WA Ref:145872)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom