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Planning

Pre-Tender Market Engagement Notice: Integrated Maintenance and Workplace Services (IMWS) System

Bournemouth University

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-036004

Procurement identifier (OCID): ocds-h6vhtk-05559f

Published 30 June 2025, 10:45am

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Scope

Reference

PS/RCG/428

Description

We are seeking to engage with the market to inform the development of a future procurement for an Integrated Maintenance and Workplace Services (IMWS) system. This system will support a wide range of estates and facilities management functions, including helpdesk operations, asset and space management, planned maintenance, compliance, and contractor coordination.

The purpose of this engagement is to gather insights from suppliers on the feasibility, innovation, and delivery models available in the market. We invite responses from experienced providers with proven capabilities in delivering integrated digital solutions for

complex estates, ideally within the UK Higher Education or similar sectors.

This document outlines the high-level functional and technical requirements to help suppliers assess alignment with their offerings and provide informed feedback.

Total value (estimated)

- £0 excluding VAT
- £0 including VAT

Contract dates (estimated)

- 1 January 2026 to 31 December 2027
- Possible extension to 31 December 2029
- 4 years

Main procurement category

Services

CPV classifications

- 48420000 - Facilities management software package and software package suite
- 48421000 - Facilities management software package
- 72212420 - Facilities management software development services and software development services suite
- 72212421 - Facilities management software development services
- 72253000 - Helpdesk and support services

- 72253100 - Helpdesk services
- 72514100 - Facilities management services involving computer operation
- 72514200 - Facilities management services for computer systems development
- 72514300 - Facilities management services for computer systems maintenance
- 79993000 - Building and facilities management services
- 79993100 - Facilities management services

Contract locations

- UKK24 - Bournemouth, Christchurch and Poole

Engagement

Engagement deadline

31 July 2025

Engagement process description

Purpose of this Engagement

We are undertaking a Preliminary Market Engagement (PME) to explore the market's capability to deliver a comprehensive Integrated Maintenance and Workplace Services (IMWS) system. This engagement is intended to inform the development of a future procurement strategy and specification.

We are seeking input from suppliers who can provide systems and services aligned with the high-level requirements outlined in the accompanying documentation.

How to Respond

Interested suppliers are invited to respond to this PME by submitting the following:

Company Overview

Company name, address, and contact details

Summary of your organisation's background and relevant experience

Key clients and sectors served (particularly in Higher Education or similar environments)

Relevant Systems and Services

A description of the systems and services you offer that align with the IMWS requirements

Specific modules or capabilities that meet the functional areas outlined (e.g., Helpdesk, Asset Management, PPM, Space Management, etc.)

Integration capabilities (e.g., APIs, BIM, CAD, SFG20, IoT, etc.)

Mobile and accessibility features

Support and implementation services

Case Studies or Examples

Examples of similar implementations

Outcomes achieved and lessons learned

Feedback and Recommendations

Any feedback on the proposed requirements

Suggestions for improving the scope or delivery model

Submission Instructions

Deadline for Responses: [Insert Date and Time]

Submission Method: Please upload your response via the In-Tend portal under this opportunity listing.

Format: PDF or Word document preferred.

Clarifications: Any questions should be submitted via the portal messaging function by 24th July 2025 @ 12:00 (Midday)

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

30 August 2025

Procedure

Special regime

Light touch

Contracting authority

Bournemouth University

- Public Procurement Organisation Number: PVRV-5141-LLTP

Poole House, Talbot Campus, Fern Barrow

Poole

BH12 5BB

United Kingdom

Contact name: Procurement Department

Email: procurement@bournemouth.ac.uk

Region: UKK24 - Bournemouth, Christchurch and Poole

Organisation type: Public authority - sub-central government