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Tender

Digital Transformation Consultant

Anchor Hanover Group

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-035995

Procurement identifier (OCID): ocds-h6vhtk-055598

Published 30 June 2025, 10:19am

Scope

Description

Core Responsibilities: Programme Leadership: - Lead the overall transformation programme for the initial 12 months. - Drive alignment and prioritisation across Data, Technology, and Change teams. - Maintain executive engagement and ensure regular, effective communication with the Executive Team and support reporting to Board. Enterprise Architecture Governance: - Provide architectural oversight and chair governance forums when required. Solution Implementation: - Work with Anchor's preferred Microsoft Dynamics 365 vendor. - Specific deliverables tbc but include compliance solution, CRM, case management - Lead the design and delivery of a property hierarchy and golden customer record with the data and business teams. Strategic Road mapping and Planning: - Coordinate development of ongoing technology delivery roadmap. - Develop and maintain an interdependency and resource plan. Required Skills and Experience • Extensive experience in leading large-scale, multi-year digital transformation programmes in regulated social housing and care environments • Proven delivery of Microsoft Dynamics 365-based CRM and compliance solutions integrated with existing housing management solutions • Deep knowledge and experience of housing and care technology solutions • Deep understanding of enterprise architecture governance, including leading appropriate governance forums • Strong programme planning and interdependency management across HR, finance, housing, and customer platforms • Demonstrated ability to operate independently at senior

leadership level, engaging executives and resolving complex programme issues • Excellent stakeholder communication and leadership skills

Total value (estimated)

- £500,000 excluding VAT
- £600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 December 2025 to 30 November 2026
- Possible extension to 30 November 2027
- 2 years

Description of possible extension:

1 year initial period with x1 12 month extension (optional. If mutually agreed)

Main procurement category

Services

CPV classifications

- 72222300 - Information technology services

Contract locations

- UK - United Kingdom

Participation

Legal and financial capacity conditions of participation

Full details are included in the invitation to Tender documentation

Technical ability conditions of participation

Full details are included in the invitation to Tender documentation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

25 July 2025, 5:00pm

Tender submission deadline

1 August 2025, 5:00pm

Submission address and any special instructions

The tender documentation can be found here <https://anchor.my.salesforce-sites.com/?searchtype=Projects> Digital Transformation Consultant (C10168)

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 October 2025

Award criteria

Name	Description	Type
Award Criteria - Quality	Quality	Quality

Name	Description	Type
Award Criteria - Price	Price	Price

Weighting description

Full details of the Financial and Technical Evaluation criteria and scoring are included in the invitation to Tender document.

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

Not required

Contracting authority

Anchor Hanover Group

- Public Procurement Organisation Number: PYBH-1339-MTCJ

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Website: <https://www.anchor.org.uk/>

Region: UKE41 - Bradford

Organisation type: Public authority - sub-central government