This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/035984-2023">https://www.find-tender.service.gov.uk/Notice/035984-2023</a>

#### **Planning**

# Provision of booking engine

Caledonian Sleeper Limited

F04: Periodic indicative notice – utilities Reducing time limits for receipt of tenders

Notice identifier: 2023/S 000-035984

Procurement identifier (OCID): ocds-h6vhtk-04222b

Published 6 December 2023, 3:44pm

# **Section I: Contracting entity**

## I.1) Name and addresses

Caledonian Sleeper Limited

Basement and Ground Floor Premises, 1-5 Union Street

Inverness

IV1 1PP

#### **Email**

procurement@caledoniansleeper.scot

#### **Telephone**

+44 07738896610

#### Country

**United Kingdom** 

#### **NUTS** code

UK - United Kingdom

#### Internet address(es)

Main address

www.sleeper.scot

Buyer's address

 $\underline{https://www.publiccontractsscotland.gov.uk/search/Search\_AuthProfile.aspx?ID=AA3064} \\ \underline{8}$ 

# I.2) Information about joint procurement

The contract is awarded by a central purchasing body

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.publiccontractsscotland.gov.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.publiccontractsscotland.gov.uk

# I.6) Main activity

Railway services

# **Section II: Object**

# II.1) Scope of the procurement

#### II.1.1) Title

Provision of booking engine

#### II.1.2) Main CPV code

• 48481000 - Sales or marketing software package

#### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

Caledonian Sleeper Ltd are looking for a partner to provide an Online Booking Engine front end for Caledonian Sleeper services

#### II.1.5) Estimated total value

Value excluding VAT: £2,500,000

#### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

Caledonian Sleeper Ltd are looking for a partner to provide an Online Booking Engine front end for Caledonian Sleeper services to be integrated with the sleeper.scot website and allows customers to select and customise their journeys.

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

**Duration in months** 

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## II.2.14) Additional information

Please see attached scope for full details of requirements

### II.3) Estimated date of publication of contract notice

29 January 2024

## Section III. Legal, economic, financial and technical information

## III.1) Conditions for participation

# III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Any potential providers MUST have RSP accreditation plus ISO 27001 information security.

#### III.1.3) Technical and professional ability

List and brief description of selection criteria

Must have PCI-DSS accreditation for the payment solution, credit card information must not be stored by the ticketing solution

#### III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Any potential providers MUST have RSP accreditation plus ISO 27001 information security.

# Section IV. Procedure

## **IV.1) Description**

## IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# IV.2) Administrative information

## IV.2.2) Time limit for receipt of expressions of interest

Date

11 January 2024

Local time

2:00pm

#### IV.2.5) Scheduled date for start of award procedures

6 May 2024

# **Section VI. Complementary information**

# VI.3) Additional information

potential bidders should ensure they meet "rules and criteria for participation"

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at <a href="https://www.publiccontractsscotland.gov.uk/Search

(SC Ref:752530)

# VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff office

Glasgow

Country

**United Kingdom**