This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/035947-2025">https://www.find-tender.service.gov.uk/Notice/035947-2025</a>

Contract

## **Extension of Intrepid System**

Health Education and Improvement Wales (HEIW)

UK7: Contract details notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-035947

Procurement identifier (OCID): ocds-h6vhtk-0551ac (view related notices)

Published 30 June 2025, 8:48am

### Scope

#### Reference

HEIW-STA-811

## **Description**

Health Education and Improvement Wales (HEIW) awarded a direct contract to Hicom Technologies Ltd (parent company: Vitalhub UK Limited) for the continued provision and support of the Intrepid IT system. The proposed contract covers a 3-month extension from 1st July 2025 to 30th September 2025, with an option for an additional 3-month period ending 31st December 2025.

The Intrepid system is a proprietary platform developed and supported exclusively by Hicom Technologies Ltd. Due to technical constraints and compatibility requirements, including the need for uninterrupted access to critical trainee data and payroll functionality, no alternative supplier can provide the required services. This extension ensures continuity of service while the transition to a new system is being resolved following issues encountered during the initial rollout.

# **Contract 1. Extension of Intrepid System**

## **Supplier**

• Vitalhub UK Limited

#### **Contract value**

- £205,366 excluding VAT
- £246,439 including VAT

Above the relevant threshold

#### **Date signed**

25 June 2025

#### **Contract dates**

- 1 July 2025 to 30 September 2025
- Possible extension to 31 December 2025
- 6 months

Description of possible extension:

1st July 2025 -30th September 2025, plus an additional 3-month extension to 31st

December if required.
Main procurement category
Services
CPV classifications  • 72261000 - Software support services
Contract locations
• UKL - Wales
Other information
Conflicts assessment prepared/revised
Yes
Procedure
Procedure type
Direct award

#### **Direct award justification**

Additional or repeat goods, services or works - extension or partial replacement

Health Education and Improvement Wales (HEIW) awarded a direct contract to Hicom Technologies Ltd (parent company: Vitalhub UK Limited) for the continued provision and support of the Intrepid IT system. The proposed contract covers a 3-month extension from 1st July 2025 to 30th September 2025, with an option for an additional 3-month period ending 31st December 2025. The Intrepid system is a proprietary platform developed and supported exclusively by Hicom Technologies Ltd. Due to technical constraints and compatibility requirements, including the need for uninterrupted access to critical trainee data and payroll functionality, no alternative supplier can provide the required services. This extension ensures continuity of service while the transition to a new system is being resolved following issues encountered during the initial rollout.

# **Supplier**

#### Vitalhub UK Limited

Public Procurement Organisation Number: PZTR-3437-HGWM

2 Stone Buildings

London

WC2A 3TH

**United Kingdom** 

Email: Benjamin.Fleat@vitalhub.com

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Extension of Intrepid System

# **Contracting authority**

## **Health Education and Improvement Wales (HEIW)**

Public Procurement Organisation Number: PRNH-7564-JLCQ

HEIW, Ty Dysgu Cefn Coed, Nantgarw

Cardiff

**CF15 7QQ** 

**United Kingdom** 

Contact name: SAIRAM KUNURI

Email: sairam.kunuri@wales.nhs.uk

Website: <a href="http://nwssp.nhs.wales/ourservices/procurement-services/">http://nwssp.nhs.wales/ourservices/procurement-services/</a>

Region: UKL15 - Central Valleys

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

## Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

# NHS Wales Shared Services Partnership (hosted by Velindre University NHS Trust)

Summary of their role in this procurement: Complete Procurement Support

Public Procurement Organisation Number: PXWV-6492-CGMN

4-5 Charnwood Court

Cardiff

**CF15 7QZ** 

**United Kingdom** 

Email: sairam.kunuri@wales.nhs.uk

Region: UKL15 - Central Valleys

# **Contact organisation**

Contact Health Education and Improvement Wales (HEIW) for any enquiries.