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Contract

Continuing Healthcare (CHC) Services - Hertfordshire

NHS Hertfordshire and West Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2023/S 000-035944

Procurement identifier (OCID): ocds-h6vhtk-03aecb

Published 6 December 2023, 2:06pm

Section I: Contracting authority

I.1) Name and addresses

NHS Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Contact

Sarah Beaumont

Email

sarah.beaumont@attain.co.uk

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Internet address(es)

Main address

<https://hertsandwestessex.icb.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Continuing Healthcare (CHC) Services - Hertfordshire

Reference number

ACE-0685-2023-HWE

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This notice is to inform the market that a contract has been awarded to its incumbent supplier, Bupa, to continue to deliver Continuing Healthcare (CHC) Services within Hertfordshire.

On 7th March 2023, the Authority published a Voluntary Ex-Ante Transparency (VEAT) Notice to inform the market of its intention to award this contract (reference 2023/S

000-006628). This is a short-term contract which started on 1st April 2023 and will end on 31st March 2024 with the option to extend for a further year to 31st March 2025.

It is the intention of NHS Hertfordshire and West Essex Integrated Care Board (HWE ICB) to implement an integrated contracting approach in conjunction with system partners. This short-term contract enables the strategy to be developed and adopted as part of the CHC contracting process, avoiding service disruption and maintaining continuity of care for our patients whilst this work is completed.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,840,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

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It is the intention of NHS Hertfordshire and West Essex Integrated Care Board (HWE ICB) to implement an integrated contracting approach in conjunction with system partners. This short-term contract enables the strategy to be developed and adopted as part of the CHC contracting process, avoiding service disruption and maintaining continuity of care for our patients whilst this work is completed.

The continuing care in-patient care home service is available for adults aged 18 and over who are registered with a Hertfordshire GP and have been determined as eligible for NHS Continuing Healthcare and who have expressed a care home placement and whose

needs can be best met within that environment. The service is accessible to anyone with a medical condition that can be safely and appropriately managed in a care home environment.

Elements to be provided by the service are likely to include:

- a) Case management approach.
- b) The nursing process: formal review by named nurse and senior support staff.
- c) Promoting Health and wellbeing.
- d) Multidisciplinary working.
- e) Inter-agency working.
- f) Advocacy.
- g) Process of dealing with referrals and pre-admission arrangements.
- h) Admission arrangements.
- i) Physical environment (security and maintenance).
- j) Risk assessment and management.
- k) Safeguarding vulnerable adults procedure.
- l) Mental Capacity and Deprivation of Liberty Safeguards.
- m) Relatives' support.
- n) Infection control procedures.
- o) Acute Care Management.
- p) End of life care.
- q) Step up or step down arrangements¹.
- r) Discharge arrangements.
- s) Aftercare - bereavement/follow ups.

Bupa Care Homes operate a number of homes throughout the Hertfordshire area from which these services will be provided. The contract has been in place with Bupa since April 2013 with a cumulative contract value to end March 2023 of £43,303,376.

The maximum value of the new contract is £1,920,000 per annum. Should the optional extension be used, the maximum contract value for the 2-year period is £3,840,000.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a further year from 1st April 2024 to 31st March 2025.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Following publication of the VEAT, the contracting authority observed a 10-day standstill period in line with best practice before concluding the contract.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a short-term contract award. It is the intention of NHS Hertfordshire and West Essex Integrated

Care Board (HWE ICB) to implement an integrated contracting approach in conjunction with system

partners. A new short-term contract will enable the strategy to be developed and adopted as part of the

CHC contracting progress.

The short-term contract award will avoid service disruption and maintain continuity of care for our

patients whilst this work is completed.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-006628](#)

Section V. Award of contract

Title

Continuing Healthcare (CHC) Services - Hertfordshire

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 September 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bupa Care Homes (AKW) Ltd

1 Angel Court

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,840,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

NHS Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Email

sarah.beaumont@attain.co.uk

Country

United Kingdom

Internet address

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