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Contract

## **Continuing Healthcare (CHC) Services - Hertfordshire**

NHS Hertfordshire and West Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2023/S 000-035944

Procurement identifier (OCID): ocds-h6vhtk-03aecb

Published 6 December 2023, 2:06pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

#### **Contact**

Sarah Beaumont

#### **Email**

[sarah.beaumont@attain.co.uk](mailto:sarah.beaumont@attain.co.uk)

#### **Country**

United Kingdom

**Region code**

UKH23 - Hertfordshire

**Internet address(es)**

Main address

<https://hertsandwestessex.icb.nhs.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Continuing Healthcare (CHC) Services - Hertfordshire

Reference number

ACE-0685-2023-HWE

**II.1.2) Main CPV code**

- 85100000 - Health services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

This notice is to inform the market that a contract has been awarded to its incumbent

supplier, Bupa, to continue to deliver Continuing Healthcare (CHC) Services within Hertfordshire.

On 7th March 2023, the Authority published a Voluntary Ex-Ante Transparency (VEAT) Notice to inform the market of its intention to award this contract (reference 2023/S 000-006628). This is a short-term contract which started on 1st April 2023 and will end on 31st March 2024 with the option to extend for a further year to 31st March 2025.

It is the intention of NHS Hertfordshire and West Essex Integrated Care Board (HWE ICB) to implement an integrated contracting approach in conjunction with system partners. This short-term contract enables the strategy to be developed and adopted as part of the CHC contracting process, avoiding service disruption and maintaining continuity of care for our patients whilst this work is completed.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,840,000

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

### **II.2.4) Description of the procurement**

This notice is to inform the market that a contract has been awarded to its incumbent supplier, Bupa, to continue to deliver Continuing Healthcare (CHC) Services within Hertfordshire.

On 7th March 2023, the Authority published a Voluntary Ex-Ante Transparency (VEAT) Notice to inform the market of its intention to award this contract (reference 2023/S 000-006628). This is a short-term contract which started on 1st April 2023 and will end on 31st March 2024 with the option to extend for a further year to 31st March 2025.

It is the intention of NHS Hertfordshire and West Essex Integrated Care Board (HWE ICB) to implement an integrated contracting approach in conjunction with system partners. This

short-term contract enables the strategy to be developed and adopted as part of the CHC contracting process, avoiding service disruption and maintaining continuity of care for our patients whilst this work is completed.

The continuing care in-patient care home service is available for adults aged 18 and over who are registered with a Hertfordshire GP and have been determined as eligible for NHS Continuing Healthcare and who have expressed a care home placement and whose needs can be best met within that environment. The service is accessible to anyone with a medical condition that can be safely and appropriately managed in a care home environment.

Elements to be provided by the service are likely to include:

- a) Case management approach.
- b) The nursing process: formal review by named nurse and senior support staff.
- c) Promoting Health and wellbeing.
- d) Multidisciplinary working.
- e) Inter-agency working.
- f) Advocacy.
- g) Process of dealing with referrals and pre-admission arrangements.
- h) Admission arrangements.
- i) Physical environment (security and maintenance).
- j) Risk assessment and management.
- k) Safeguarding vulnerable adults procedure.
- l) Mental Capacity and Deprivation of Liberty Safeguards.
- m) Relatives' support.
- n) Infection control procedures.
- o) Acute Care Management.
- p) End of life care.

q) Step up or step down arrangements<sup>1</sup>.

r) Discharge arrangements.

s) Aftercare - bereavement/follow ups.

Bupa Care Homes operate a number of homes throughout the Hertfordshire area from which these services will be provided. The contract has been in place with Bupa since April 2013 with a cumulative contract value to end March 2023 of £43,303,376.

The maximum value of the new contract is £1,920,000 per annum. Should the optional extension be used, the maximum contract value for the 2-year period is £3,840,000.

## **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for a further year from 1st April 2024 to 31st March 2025.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Following publication of the VEAT, the contracting authority observed a 10-day standstill period in line with best practice before concluding the contract.

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a short-term contract award. It is the intention of NHS Hertfordshire and West Essex Integrated

Care Board (HWE ICB) to implement an integrated contracting approach in conjunction with system

partners. A new short-term contract will enable the strategy to be developed and adopted as part of the

CHC contracting progress.

The short-term contract award will avoid service disruption and maintain continuity of care for our

patients whilst this work is completed.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-006628](#)

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## Section V. Award of contract

## **Title**

Continuing Healthcare (CHC) Services - Hertfordshire

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

11 September 2023

### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Bupa Care Homes (AKW) Ltd

1 Angel Court

London

EC2R 7HJ

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £3,840,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of Justice England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

NHS Hertfordshire and West Essex Integrated Care Board

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Email

[sarah.beaumont@attain.co.uk](mailto:sarah.beaumont@attain.co.uk)

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