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Contract

CSOC 24x7 Monitoring

NHS England

F03: Contract award notice

Notice identifier: 2025/S 000-035928

Procurement identifier (OCID): ocds-h6vhtk-04b691

Published 27 June 2025, 5:47pm

Section I: Contracting authority

I.1) Name and addresses

NHS England

7&8 Wellington Place

Leeds

LS1 4AP

Contact

NHS England Commercial Team

Email

england.commercialqueries@nhs.net

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://www.england.nhs.uk//>

Buyer's address

<https://www.england.nhs.uk//>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CSOC 24x7 Monitoring

II.1.2) Main CPV code

- 72212730 - Security software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Contract for Cyber Security Operations Centre 24x7 Services

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £7,080,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72212730 - Security software development services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This was an opportunity to seek to put in place a contract with one Provider, to deliver Cyber CSOC 24 x 7 Services,

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

2 x 12 months extensions

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-036913](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 June 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

IBM UNITED KINGDOM LIMITED

Building C Ibm Hursley Office, Hursley Park Road

Winchester

SO21 2JN

Email

ukcat@uk.ibm.com

Telephone

+44 02072023000

Country

United Kingdom

NUTS code

- UKJ31 - Portsmouth

National registration number

00741598

Internet address

<http://www.ibm.com>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £7,080,000

Total value of the contract/lot: £7,080,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

Strand,

London,

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.theroyalcourtsofjustice.com>