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Tender

Case Management Solution for ACRO

Thames Valley Police

F02: Contract notice

Notice identifier: 2022/S 000-035918

Procurement identifier (OCID): ocds-h6vhtk-032dd3

Published 19 December 2022, 5:39pm

Section I: Contracting authority

I.1) Name and addresses

Thames Valley Police

Police HQ North, Meadow House, The Boulevard, Lang

Kidlington, Oxon

OX5 1NZ

Contact

Daniel Penny

Email

daniel.penny@thamesvalley.police.uk

Telephone

+44 1865000000

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

VAT – GB 180 5571 07

Internet address(es)

Main address

www.thamesvalley.police.uk

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/32823>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=58333&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=58333&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Case Management Solution for ACRO

Reference number

TVP00713

II.1.2) Main CPV code

- 72212600 - Database and operating software development services

II.1.3) Type of contract

Services

II.1.4) Short description

ACRO Criminal Records Office (ACRO) is a national police unit governed by the National Police Chief's Council (NPCC) and hosted by Hampshire Constabulary, working for safer communities and leading in criminal record exchange both nationally and internationally.

We provide a range of services that deliver operational benefits to law enforcement and public protection organisations. We also deliver bespoke certificate processes to the general public to support immigration and work visa processes.

ACRO are seeking suitable providers to deliver Case Management solutions to a number of core business functions within ACRO. This specification outlines requirements with the aim to innovate and streamline existing business processes, to deliver continuous improvement and efficiencies, as well as providing opportunities for growth to deliver new products and services.

II.1.5) Estimated total value

Value excluding VAT: £5,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48600000 - Database and operating software package
- 48610000 - Database systems
- 48611000 - Database software package
- 48612000 - Database-management system
- 72212600 - Database and operating software development services
- 72212610 - Database software development services
- 72320000 - Database services
- 72321000 - Added-value database services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Portsmouth

II.2.4) Description of the procurement

ACRO Criminal Records Office (ACRO) is a national police unit governed by the National Police Chief's Council (NPCC) and hosted by Hampshire Constabulary, working for safer communities and leading in criminal record exchange both nationally and internationally.

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ACRO are seeking suitable providers to deliver Case Management solutions to a number of core business functions within ACRO. This specification outlines requirements with the aim to innovate and streamline existing business processes, to deliver continuous improvement and efficiencies, as well as providing opportunities for growth to deliver new products and services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.6) Estimated value

Value excluding VAT: £5,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

as described in tender document

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As described in tender documents

III.1.2) Economic and financial standing

List and brief description of selection criteria

As described in tender documents

Minimum level(s) of standards possibly required

As described in tender documents

III.1.3) Technical and professional ability

List and brief description of selection criteria

As described in tender documents

Minimum level(s) of standards possibly required

As described in tender documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As described in tender documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-010039](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

8 February 2023

Local time

12:05pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

8 February 2023

Local time

12:05pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

contained in tender document

VI.4) Procedures for review

VI.4.1) Review body

Criminal Records Authority

Portsmouth

PO14 9FS

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

All in tender documents