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Contract

TC031 - Home and Community Based Support

Bolton Council

F03: Contract award notice

Notice identifier: 2025/S 000-035896

Procurement identifier (OCID): ocids-h6vhtk-048599

Published 27 June 2025, 4:13pm

Section I: Contracting authority

I.1) Name and addresses

Bolton Council

3rd Floor Bolton Town Hall, Victoria Square

Bolton

BL1 1RU

Email

corporate.procurement@bolton.gov.uk

Country

United Kingdom

Region code

UKD3 - Greater Manchester

Internet address(es)

Main address

<http://www.bolton.gov.uk/>

Buyer's address

<http://www.bolton.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Home and Community Based Support

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TC031 - Home and Community Based Support

Reference number

DN740847

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

The Borough Council of Bolton (The Authority) received tenders for TC031 - Home and Community Base Support (Light Touch Framework) that consisted of 2 Procurement Lots.

The Authority has the aspiration that the people of Bolton will be involved in their own health and wellbeing with the aim of staying well for longer and in their own homes as part

of a strong, connected and engaged community.

The Authority will work with Providers who share the aspiration set out in our vision, in accordance with our principles, and who will help to jointly achieve our required outcomes. The Services is divided into two Lots:

Lot 1 – shall comprise delivery of the Services to Adults with support needs whose primary needs may include one or more of the following: - a physical disability - organic mental health issues not requiring specific mental health provision, including dementia, anxiety, and depression - sensory impairment, or - acquired brain injury.

Lot 2 – shall comprise delivery of the Services to Adults with support needs whose primary needs may include one or more of the following: - a functional mental illness - learning disabilities - neurodiversity.

The term of the Framework will be for four (4) years, with the option to extend for up to an additional two (2) year.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £114,870,000

II.2) Description

II.2.1) Title

Lot 1 Framework Provider - supporting people with: a physical disability, organic mental health issues not requiring specific mental health provision (including dementia, anxiety, and depression), sensory impairment, acquired brain injury

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 1 – shall comprise delivery of the Services to Adults with support needs whose primary needs may include one or more of the following: - a physical disability - organic mental health issues not requiring specific mental health provision, including dementia, anxiety, and depression - sensory impairment, or - acquired brain injury.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Quality criterion - Name: Social value / Weighting: 20

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 supporting people with: a functional mental illness, learning disabilities, neurodiversity

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Lot 2 – shall comprise delivery of the Services to Adults with support needs whose primary needs may include one or more of the following: - a functional mental illness - learning disabilities - neurodiversity.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Quality criterion - Name: Social Value / Weighting: 20

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-027639](#)

Section V. Award of contract

Contract No

TC031 - Home and Community Based Support

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 January 2025

V.2.2) Information about tenders

Number of tenders received: 108

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

1 Homecare Ltd

PR2 2XP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Apollo Healthcare & Training Ltd

BL1 1QD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care 4 U Homecare Agency Limited

FY6 7AA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care At Home Group Ltd

CH62 3NX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Care Choice North West Limited

WN1 2AD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care Connect Bury Ltd

BL8 2NP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care4us Health Care Limited

M25 1AE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Choices Homecare (Oldham) Limited

S75 2BL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Complete Care 4 U Limited

BL3 5HP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Delta Care Ltd

PR1 3RE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Dignity In Life Ltd

BL3 3PJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Edencare Support Services Limited

BL2 2LS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

El Care Services Limited

BL1 4DH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Exemplary Care Services Ltd

BB2 2AL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Guardian homecare UK Ltd

NG7 2SZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

H.G. Care services limited

SK4 2LP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Heart of Gold Homecare Ltd

BL6 7AX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Home Care For You Limited

BB1 5UA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

HEMECARE HAVEN LTD

BL7 9RP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Homecarers Care Services Limited

NW3 2NH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Icrit Healthcare Limited

BL6 5PP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Jewel Home Support Ltd

BL3 6NE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Orchid Home Care Support Limited

M44 5AN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

P&R Services, Investments & Trading Ltd

M40 2XP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Precedo Healthcare Services Limited

S18 1PN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Premier Care Limited

CO4 9QA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Primary Carers 24/7 (Homecare) Limited

PR1 8XE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Prime Way Care Ltd

BS5 0HE

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Recovery Support Limited

BL3 4UW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Right Care (NW) Ltd

BL1 2RZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Rings Homecare Service Ltd

BL3 3PY

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

RNHS Limited

BL1 4QZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Safe Hands Care & Support Services Limited

M19 2TB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sakinas Healthcare Limited

BL5 3JD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

SERENITY HEALTHCARE SERVICES LIMITED

BL1 8DF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sevaline Limited

BL1 3AD

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Sky Futures Ltd

BB1 3HQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Supported Steps C.I.C.

BL4 9HP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

The Local Care Company (Bolton) Limited

BL1 4NX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Valour Private Limited

M22 5TG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Yasnad Limited

M33 4PY

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Your Care (UK) Ltd

BL1 2EN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Your Care Solutions Limited

BL0 9ND

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Zenith Health Care Northwest Ltd

M29 8DG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £114,870,000

Section V. Award of contract

Contract No

TC031 - Home and Community Based Support

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 January 2025

V.2.2) Information about tenders

Number of tenders received: 108

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

1 Homecare Ltd

PR2 2XP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care 4 U Homecare Agency Limited

FY6 7AA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Care At Home Group Ltd

CH62 3NX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Care Connect Bury Ltd

BL8 2NP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Chenai Holistic Home Care Agency Ltd

CM3 5TQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Cherish UK Limited

FY4 3RS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

COMPLETE CARE 4 U LIMITED

BL3 5HP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Dignity In Life Ltd

BL3 3PJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Edencare Support Services Limited

BL2 2LS

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

El Care Services Limited

BL1 4DH

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Guardian homecare UK Ltd

NG7 2SZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

H.G. Care services limited

SK4 2LP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Heart of Gold Homecare Ltd

BL6 7AX

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Icare Solutions Stockport Limited

SK4 2LP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Icrit Healthcare Limited

BL6 5PP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

International Healthcare Recruitment Limited

NW10 7TR

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Orchid Home Care Support Limited

M44 5AN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

P&R Services, Investments & Trading Ltd

M40 2XP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Precedo Healthcare Services Limited

S18 1PN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Premier Care Limited

CO4 9QA

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.3) Name and address of the contractor

Recovery Support Limited

BL3 4UW

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Right Care (NW) Ltd

BL1 2RZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Rings Homecare Service Ltd

BL3 3PY

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Serenity Healthcare Services Limited

BL1 8DF

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Supported Steps C.I.C.

BL4 9HP

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Valour Private Limited

M22 5TG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Yasnad Limited

M33 4PY

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Your Care (UK) Ltd

BL1 2EN

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Zenith Health Care Northwest Ltd

M29 8DG

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £114,870,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court London

London

Country

United Kingdom