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Tender

Security Services

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-035889

Procurement identifier (OCID): ocds-h6vhtk-051f2c ([view related notices](#))

Published 27 June 2025, 4:03pm

Scope

Reference

CAV-OJEU-59486

Description

The contract will be broken down into 5 Lots:

Lot 1: Emergency Cover

Lot 2: Cardiff and Vale Health Inclusion Service (CAVHIS)

Lot 3: Alternative Treatment Service (ATS)

Lot 4: Woodland House Security

Lot 5: Rookwood Hospital Security

Total value (estimated)

- £940,800 excluding VAT
- £1,176,000 including VAT

Above the relevant threshold

Main procurement category

Services

CPV classifications

- 79710000 - Security services

Contract locations

- UKL22 - Cardiff and Vale of Glamorgan

Lot constraints

Description of how multiple lots may be awarded:

If successful, a bidder can be awarded all lots.

Not the same for all lots

Contract dates are shown in Lot sections, because they are not the same for all lots.

Lot 1. Emergency Cover

Description

This will provide security cover across all CAVUHB sites during staff absences or if emergency situations arise. The staff provided will have to be SIA-licensed and the awarded provider must be able to respond to requests on short notice 24 hours a day, 7 days a week, all year round.

Please see specification on eTenderWales for the full specification.

Lot value (estimated)

- £48,000 excluding VAT
- £60,000 including VAT

Contract dates (estimated)

- 1 December 2025 to 30 November 2028
- Possible extension to 30 November 2030
- 5 years

Description of possible extension:

An option to extend for a further two years to be taken in annual tranches (1+1)

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Lot 2. CAVHIS

Description

Lot 2 will cover the CAVHIS service that is provided at the Cardiff Royal Infirmary (CRI). This service provides public health screening for individuals who are not registered with a GP and find it challenging to access healthcare services.

Please see full specification on eTenderWales.

Lot value (estimated)

- £144,000 excluding VAT
- £180,000 including VAT

Contract dates (estimated)

- 1 December 2025 to 30 November 2028
- Possible extension to 30 November 2030
- 5 years

Description of possible extension:

An option to extend for a further two years to be taken in annual tranches (1+1)

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Lot 3. ATS

Description

Due to the heightened risk of violent behaviour occurring within this service, the scheme operates on a one in, one out basis and the successful supplier will need to provide security staff who have an SIA level 3 (Close Protection Operative) qualification. The staff provided are expected to protect the GP and staff from acts of physical and non-physical assault.

Please see full specification on eTenderWales

Lot value (estimated)

- £76,800 excluding VAT
- £96,000 including VAT

Contract dates (estimated)

- 1 December 2025 to 30 November 2028
- Possible extension to 30 November 2030
- 5 years

Description of possible extension:

An option to extend for a further two years in annual tranches (1+1)

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Lot 4. Woodland House

Description

Woodland House is the corporate Headquarters for CAVUHB and as such has a high footfall of both staff and visitors. As this is a frequently accessed site, it is vital that the front of house area maintains a safe, secure, and welcoming environment for all.

Please see full specification on eTenderWales

Lot value (estimated)

- £96,000 excluding VAT
- £120,000 including VAT

Contract dates (estimated)

- 1 December 2025 to 30 November 2028
- Possible extension to 30 November 2030
- 5 years

Description of possible extension:

An option to extend for a further two years to be taken in annual tranches (1+1)

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Lot 5. Rookwood Hospital

Description

Rookwood Hospital is currently unoccupied and awaiting further redevelopment and disposal planning. As an uninhabited and strategically sensitive site, Rookwood Hospital requires professional, reliable, and consistent security services to mitigate the risk of trespassing, vandalism, theft, and other security breaches.

Lot value (estimated)

- £576,000 excluding VAT
- £720,000 including VAT

Contract dates (estimated)

- 1 December 2025 to 30 November 2026
- Possible extension to 30 November 2030
- 5 years

Description of possible extension:

An option to extend for a further four years in annual tranches.

Same for all lots

CPV classifications and contract locations are shown in the Scope section, because they are the same for all lots.

Participation

Particular suitability

Lot 1. Emergency Cover

Lot 2. CAVHIS

Lot 3. ATS

Lot 4. Woodland House

Lot 5. Rookwood Hospital

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

24 July 2025, 4:00pm

Tender submission deadline

31 July 2025, 12:00pm

Submission address and any special instructions

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

4 November 2025

Award criteria

Lot 1. Emergency Cover

Lot 2. CAVHIS

Lot 5. Rookwood Hospital

Name	Type	Weighting
Technical	Quality	50.00%
Commercial	Price	50.00%

Lot 3. ATS

Name	Type	Weighting
Technical	Quality	50.00%
Commercial	Price	50.00%

Lot 4. Woodland House

Name	Type	Weighting
Technical	Quality	50.00%
Commercial	Price	50.00%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

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Technical specifications to be met

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

eTenderWales

Contracting authority

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

- Public Procurement Organisation Number: PXWV-6492-CGMN

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Contact name: Lily Prance

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Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales