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Contract

Crown Support and Maintenance

The Police and Crime Commissioner for Northumbria

F03: Contract award notice

Notice identifier: 2025/S 000-035882

Procurement identifier (OCID): ocids-h6vhtk-055562

Published 27 June 2025, 3:49pm

Section I: Contracting authority

I.1) Name and addresses

The Police and Crime Commissioner for Northumbria

2nd Floor, Victory House, Balliol Business Park, Longbenton

Newcastle

NE128EW

Contact

John Bradford

Email

John.Bradford@northumbria.police.uk

Telephone

+44 7736193270

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.northumbria.police.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Crown Support and Maintenance

Reference number

NP0468

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Renewal of our support and maintenance provided for our duty management system.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £179,937

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Renewal of our support and maintenance for our duty management solution

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

1 x 12 month extension available

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

Contract was awarded via GCloud-14 Framework

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 June 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Softcat PLC

Marlow

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02174990

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £179,937

Total value of the contract/lot: £179,937

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Northumbria Police

Newcastle Upon Tyne

Country

United Kingdom