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Planning

## **Developer Services & Metering**

United Utilities Water Limited

F04: Periodic indicative notice – utilities

Periodic indicative notice only

Notice identifier: 2022/S 000-035866

Procurement identifier (OCID): ocids-h6vhtk-03927b

Published 19 December 2022, 3:24pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

United Utilities Water Limited

Lingley Mere Business Park

Warrington

WA5 3LP

#### **Contact**

Nicola Turner

#### **Email**

[Nicola.Turner@uuplc.co.uk](mailto:Nicola.Turner@uuplc.co.uk)

#### **Telephone**

+44 01925678021

#### **Country**

United Kingdom

**Region code**

UKD - North West (England)

**National registration number**

02366678

**Internet address(es)**

Main address

<https://www.unitedutilities.com>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/43984>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.6) Main activity**

Water

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Developer Services & Metering

Reference number

PRO004405

**II.1.2) Main CPV code**

- 38421100 - Water meters

### **II.1.3) Type of contract**

Supplies

### **II.1.4) Short description**

UU has current framework agreements for:

- Developer Services & Lead Replacement
- Meter installation, repair & exchange (AMR)
- Domestic Water Efficiency Audits
- Meter Supply (AMR) including the associated connectivity/communication provision

These activities need to be retendered prior to 01/04/25 to concur with the start of the next AMP (AMP8 2025-2030).

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 44161200 - Water mains
- 44162500 - Drinking-water piping
- 45231110 - Pipelaying construction work
- 45231300 - Construction work for water and sewage pipelines
- 45232100 - Ancillary works for water pipelines
- 45232150 - Works related to water-distribution pipelines
- 45332200 - Water plumbing work
- 50411100 - Repair and maintenance services of water meters
- 51210000 - Installation services of measuring equipment
- 65100000 - Water distribution and related services

- 65111000 - Drinking-water distribution
- 72318000 - Data transmission services
- 79311000 - Survey services

### **II.2.3) Place of performance**

NUTS codes

- UKD - North West (England)

Main site or place of performance

Warrington

### **II.2.4) Description of the procurement**

DEVELOPER SERVICES (est £20M pa)

Management & delivery of metering services including planning & scheduling & streetworks management associated with:

- replacement/maintenance/repair of valves, hydrants, ferrules;
- mains diversions;
- new connections – clean water only — survey with planned activity & material schedule;
- new connections – clean water & wastewater — installation of manifolds, comm pipes, chambers/minor sewerage infrastructure;
- main laying – clean water only — excavate & lay, lay only, self-lay mains connection, self-lay mains test & chlorinate;
- non-standard work, eg. clean water & wastewater mains diversion for the purposes of developer work;
- lead & common supply pipe replacement;

METER INSTALLATION & COMMISSIONING (est £35M pa)

Management & delivery of metering services including planning & scheduling & streetworks management associated with:

- domestic/non-domestic/bulk meter replacement/installation/repair — internal & external

(potentially including new chambers);

- domestic & non-domestic internal plumbing work;
- meter survey work;

DOMESTIC WATER EFFICIENCY AUDITS (est £1M pa) (likely to be included in the Meter Installation activity due to scope & value)

- Inbound & outbound call handling/Arranging appointments
- Engaging with customer through relevant behavioural change messaging, making the interaction personal & tailored to the customer
- Delivery & installation of suitable water saving interventions, taking flow measurements, & substituting alternative products where appropriate as part of the visit
- Minor internal leak repairs (such as leaky loos, tap washer replacements etc.)
- Remedial visits (reporting of findings & recommendations which fall outside of the initial audit)

SUPPLY OF METERS (est TBC)

Provision of AMI (Advanced Metering Infrastructure) enabled Meters (circa 1M consisting of a mix of new installations & exchanges & 6.5K non-household)

- Provision of the AMI enabled meter, consignment barcode information & a comprehensive meter stock control system aligned to the Contracting Entity's billing system (Alto).
- Delivery of meters to one location as required, at both Contracting Entity & Installation Contractor locations.
- Regular liaison with UU & the Meter Installation Contractor

DATA COMMUNICATIONS (est TBC)

Technology & associated Connectivity provision for AMI

- Project Network Installation & Planning
- Wayleaves & Permits

- PO & Hardware Procurement
- Gateway Build, Test & Configure
- Gateway Installation
- Network Commission
- AMR enabled with capability to manually read

Technology & associated Connectivity provision for AMR

- Hardware - Meter + Waterbox AMR – current contract
- Data contract with Connectivity Provider
- Portal – meter data management software & associated systems

Given the 5 areas of interest (Developer Services, Meter Installation & Commissioning, Water Efficiency Audits, Meter Supply, Data Communications) as presented in the sections above, UU is keen to understand the different delivery models available.

#### **II.2.14) Additional information**

UU are looking at better understanding the ability of the market to deliver in 5 areas as detailed below [& further detailed in (k) below]:

- 1)Developer Services & Lead Replacement (Works)
- 2)Meter Installation & commissioning (Works)
- 3)Domestic Water Efficiency Audits (Survey) including of water saving products
- 4)Supply of Meters with AMR/AMI capability
- 5)Data Communications (Goods/Services)

#### **II.3) Estimated date of publication of contract notice**

4 September 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

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## **Section VI. Complementary information**

### **VI.3) Additional information**

This PIN is a request for information only at this stage. A future procurement is planned and we estimate the Contract Notice will be published September 2023

Instructions for response can be found by selecting event ID 64064 from the list of events found at the link below:

<https://uk.eu-supply.com/ctm/supplier/publictenders?B=UNITEDUTILITIES>

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