

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/035853-2024>

Tender

## **Provision of Tier 2 Community Family Support Service**

Staffordshire County Council

F02: Contract notice

Notice identifier: 2024/S 000-035853

Procurement identifier (OCID): ocds-h6vhtk-04b42f

Published 5 November 2024, 5:23pm

The closing date and time has been changed to:

**13 December 2024, 12:00pm**

See the [change notice](#).

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Staffordshire County Council

Tipping Street

STAFFORD

ST162DH

#### **Email**

[commercial.team@staffordshire.gov.uk](mailto:commercial.team@staffordshire.gov.uk)

#### **Country**

United Kingdom

**Region code**

UKG24 - Staffordshire CC

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.staffordshire.gov.uk/Homepage.aspx>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/Account/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com/Account/Login>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Provision of Tier 2 Community Family Support Service

Reference number

IA3442

#### II.1.2) Main CPV code

- 85000000 - Health and social work services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of the Family, grow their independence and resilience, and avoid reliance on services. The Service will consider the needs and strengths of the whole Family and be delivered through a Lead Worker model. Note that where there is any reference to a specific branded name of a product, service, accreditation etc the Authority welcomes Suppliers to offer a fully equivalent substitute.

How to apply:

Suppliers are urged to register on our E tendering Proactis system <https://supplierlive.proactisp2p.com/Account/Login> and express an interest in the opportunity, using the contract reference number IA3442 for this procurement process.

#### II.1.5) Estimated total value

Value excluding VAT: £7,680,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

## **II.2) Description**

### **II.2.1) Title**

Staffordshire Moorlands and Newcastle-under-Lyme

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Staffordshire Moorlands and Newcastle-under-Lyme

### **II.2.4) Description of the procurement**

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of the Family, grow their independence and resilience, and avoid reliance on services. The Service will consider the needs and strengths of the whole Family and be delivered through a Lead Worker model. Note that where there is any reference to a specific branded name of a product, service, accreditation etc the Authority welcomes Suppliers to offer a fully equivalent substitute.

How to apply:

Suppliers are urged to register on our E tendering Proactis system <https://supplierlive.proactisp2p.com/Account/Login> and express an interest in the opportunity, using the contract reference number IA3442 for this procurement process.

### **II.2.5) Award criteria**

Quality criterion - Name: Safeguarding / Weighting: 5

Quality criterion - Name: Delivery / Weighting: 7

Quality criterion - Name: Impact and Outcomes / Weighting: 9

Quality criterion - Name: Engagement / Weighting: 7

Quality criterion - Name: Staffing and Service Demand / Weighting: 5

Quality criterion - Name: Experience / Weighting: 7

Price - Weighting: 60

### **II.2.6) Estimated value**

Value excluding VAT: £304,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

### **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

## **II.2) Description**

### **II.2.1) Title**

South Staffordshire and Stafford

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

South Staffordshire and Stafford

### **II.2.4) Description of the procurement**

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of

the Family, grow their independence and resilience, and avoid reliance on services. The Service will consider the needs and strengths of the whole Family and be delivered through a Lead Worker model. Note that where there is any reference to a specific branded name of a product, service, accreditation etc the Authority welcomes Suppliers to offer a fully equivalent substitute.

How to apply:

Suppliers are urged to register on our E tendering Proactis system <https://supplierlive.proactisp2p.com/Account/Login> and express an interest in the opportunity, using the contract reference number IA3442 for this procurement process.

### **II.2.5) Award criteria**

Quality criterion - Name: Safeguarding / Weighting: 5

Quality criterion - Name: Delivery / Weighting: 7

Quality criterion - Name: Impact and Outcomes / Weighting: 9

Quality criterion - Name: Engagement / Weighting: 7

Quality criterion - Name: Staffing and Service Demand / Weighting: 5

Quality criterion - Name: Experience / Weighting: 7

Price - Weighting: 60

### **II.2.6) Estimated value**

Value excluding VAT: £272,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

## **II.2) Description**

### **II.2.1) Title**

Cannock Chase and Lichfield

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Cannock Chase and Lichfield

### **II.2.4) Description of the procurement**

The council are seeking to commission a Tier 2 Community Family Support Service that will



deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of the Family, grow their independence and resilience, and avoid reliance on services. The Service will consider the needs and strengths of the whole Family and be delivered through a Lead Worker model. Note that where there is any reference to a specific branded name of a product, service, accreditation etc the Authority welcomes Suppliers to offer a fully equivalent substitute.

How to apply:

Suppliers are urged to register on our E tendering Proactis system <https://supplierlive.proactisp2p.com/Account/Login> and express an interest in the opportunity, using the contract reference number IA3442 for this procurement process.

### **II.2.5) Award criteria**

Quality criterion - Name: Safeguarding / Weighting: 5

Quality criterion - Name: Delivery / Weighting: 7

Quality criterion - Name: Impact and Outcomes / Weighting: 9

Quality criterion - Name: Engagement / Weighting: 7

Quality criterion - Name: Staffing and Service Demand / Weighting: 5

Quality criterion - Name: Experience / Weighting: 7

Price - Weighting: 60

### **II.2.6) Estimated value**

Value excluding VAT: £352,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

This contract is subject to renewal

Yes

Description of renewals

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

## **II.2) Description**

### **II.2.1) Title**

Tamworth and East Staffordshire

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Tamworth and East Staffordshire

## **II.2.4) Description of the procurement**

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of the Family, grow their independence and resilience, and avoid reliance on services. The Service will consider the needs and strengths of the whole Family and be delivered through a Lead Worker model. Note that where there is any reference to a specific branded name of a product, service, accreditation etc the Authority welcomes Suppliers to offer a fully equivalent substitute.

How to apply:

Suppliers are urged to register on our E tendering Proactis system <https://supplierlive.proactisp2p.com/Account/Login> and express an interest in the opportunity, using the contract reference number IA3442 for this procurement process.

## **II.2.5) Award criteria**

Quality criterion - Name: Safeguarding / Weighting: 5

Quality criterion - Name: Delivery / Weighting: 7

Quality criterion - Name: Impact and Outcomes / Weighting: 9

Quality criterion - Name: Engagement / Weighting: 7

Quality criterion - Name: Staffing and Service Demand / Weighting: 5

Quality criterion - Name: Experience / Weighting: 7

Price - Weighting: 60

## **II.2.6) Estimated value**

Value excluding VAT: £672,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing**

## **system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

### **II.2.14) Additional information**

How to apply:

Suppliers are urged to register on our E tendering Proactis system <https://supplierlive.proactisp2p.com/Account/Login> and express an interest in the opportunity, using the contract reference number IA3442 for this procurement process.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.6) Information about electronic auction**

An electronic auction will be used

Additional information about electronic auction

How to apply:

Suppliers are urged to register on our E tendering Proactis system <https://supplierlive.proactisp2p.com/Account/Login> and express an interest in the opportunity, using the contract reference number IA3442 for this procurement process.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

5 December 2024

Local time

12:00pm

Changed to:

Date

13 December 2024

Local time

12:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

5 December 2024

Local time

12:30pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Staffordshire County Council

Tipping Street

Stafford

ST16 2DH

Country

United Kingdom

