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Tender

Provision of Tier 2 Community Family Support Service

Staffordshire County Council

F02: Contract notice

Notice identifier: 2024/S 000-035853

Procurement identifier (OCID): ocds-h6vhtk-04b42f

Published 5 November 2024, 5:23pm

The closing date and time has been changed to:

13 December 2024, 12:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

Staffordshire County Council

Tipping Street

STAFFORD

ST162DH

Email

commercial.team@staffordshire.gov.uk

Country

United Kingdom

Region code

UKG24 - Staffordshire CC

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.staffordshire.gov.uk/Homepage.aspx>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/Account/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com/Account/Login>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Tier 2 Community Family Support Service

Reference number

IA3442

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of the Family, grow their independence and resilience, and avoid reliance on services. The Service will consider the needs and strengths of the whole Family and be delivered through a Lead Worker model. Note that where there is any reference to a specific branded name of a product, service, accreditation etc the Authority welcomes Suppliers to offer a fully equivalent substitute.

How to apply:

Suppliers are urged to register on our E tendering Proactis system <https://supplierlive.proactisp2p.com/Account/Login> and express an interest in the opportunity, using the contract reference number IA3442 for this procurement process.

II.1.5) Estimated total value

Value excluding VAT: £7,680,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Staffordshire Moorlands and Newcastle-under-Lyme

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Staffordshire Moorlands and Newcastle-under-Lyme

II.2.4) Description of the procurement

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of the Family, grow their independence and resilience, and avoid reliance on services. The Service will consider the needs and strengths of the whole Family and be delivered through a Lead Worker model. Note that where there is any reference to a specific branded name of a product, service, accreditation etc the Authority welcomes Suppliers to offer a fully equivalent substitute.

How to apply:

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II.2.5) Award criteria

Quality criterion - Name: Safeguarding / Weighting: 5

Quality criterion - Name: Delivery / Weighting: 7

Quality criterion - Name: Impact and Outcomes / Weighting: 9

Quality criterion - Name: Engagement / Weighting: 7

Quality criterion - Name: Staffing and Service Demand / Weighting: 5

Quality criterion - Name: Experience / Weighting: 7

Price - Weighting: 60

II.2.6) Estimated value

Value excluding VAT: £304,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

II.2) Description

II.2.1) Title

South Staffordshire and Stafford

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

South Staffordshire and Stafford

II.2.4) Description of the procurement

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of the Family, grow their independence and resilience, and avoid reliance on services. The Service will consider the needs and strengths of the whole Family and be delivered through a Lead Worker model. Note that where there is any reference to a specific branded name of a product, service, accreditation etc the Authority welcomes Suppliers to offer a fully equivalent substitute.

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II.2.5) Award criteria

Quality criterion - Name: Safeguarding / Weighting: 5

Quality criterion - Name: Delivery / Weighting: 7

Quality criterion - Name: Impact and Outcomes / Weighting: 9

Quality criterion - Name: Engagement / Weighting: 7

Quality criterion - Name: Staffing and Service Demand / Weighting: 5

Quality criterion - Name: Experience / Weighting: 7

Price - Weighting: 60

II.2.6) Estimated value

Value excluding VAT: £272,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

II.2) Description

II.2.1) Title

Cannock Chase and Lichfield

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Cannock Chase and Lichfield

II.2.4) Description of the procurement

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of the Family, grow their independence and resilience, and avoid reliance on services. The Service will consider the needs and strengths of the whole Family and be delivered through a Lead Worker model. Note that where there is any reference to a specific branded name of a product, service, accreditation etc the Authority welcomes Suppliers to offer a fully equivalent substitute.

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II.2.5) Award criteria

Quality criterion - Name: Safeguarding / Weighting: 5

Quality criterion - Name: Delivery / Weighting: 7

Quality criterion - Name: Impact and Outcomes / Weighting: 9

Quality criterion - Name: Engagement / Weighting: 7

Quality criterion - Name: Staffing and Service Demand / Weighting: 5

Quality criterion - Name: Experience / Weighting: 7

Price - Weighting: 60

II.2.6) Estimated value

Value excluding VAT: £352,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

II.2) Description

II.2.1) Title

Tamworth and East Staffordshire

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Tamworth and East Staffordshire

II.2.4) Description of the procurement

The council are seeking to commission a Tier 2 Community Family Support Service that will deliver Whole Family Support and provide support early on for Families with children aged 0-19years (up to 25 for children with Special Educational Needs and Disabilities). The Family's needs will be varied and require support at Tier 2 of the Staffordshire Safeguarding Childrens Board Threshold (available on the safeguarding boards website). The support provided is intended to identify and build upon the Families' strengths to improve the life of the Family, grow their independence and resilience, and avoid reliance on services. The Service will consider the needs and strengths of the whole Family and be delivered through a Lead Worker model. Note that where there is any reference to a specific branded name of a product, service, accreditation etc the Authority welcomes Suppliers to offer a fully equivalent substitute.

How to apply:

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II.2.5) Award criteria

Quality criterion - Name: Safeguarding / Weighting: 5

Quality criterion - Name: Delivery / Weighting: 7

Quality criterion - Name: Impact and Outcomes / Weighting: 9

Quality criterion - Name: Engagement / Weighting: 7

Quality criterion - Name: Staffing and Service Demand / Weighting: 5

Quality criterion - Name: Experience / Weighting: 7

Price - Weighting: 60

II.2.6) Estimated value

Value excluding VAT: £672,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for two, one year extensions 1st April 2027 - 31st March 2028 and 1st April 2028 - 31st March 2029.

II.2.14) Additional information

How to apply:

Suppliers are urged to register on our E tendering Proactis system <https://supplierlive.proactisp2p.com/Account/Login> and express an interest in the opportunity, using the contract reference number IA3442 for this procurement process.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.6) Information about electronic auction

An electronic auction will be used

Additional information about electronic auction

How to apply:

Suppliers are urged to register on our E tendering Proactis system <https://supplierlive.proactisp2p.com/Account/Login> and express an interest in the opportunity, using the contract reference number IA3442 for this procurement process.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

5 December 2024

Local time

12:00pm

Changed to:

Date

13 December 2024

Local time

12:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

5 December 2024

Local time

12:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Staffordshire County Council

Tipping Street

Stafford

ST16 2DH

Country

United Kingdom