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Contract

## **Provision and Support of an Electronic Patient Record System (EPR)**

East Of England NHS Collaborative Hub c/o West Suffolk NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2023/S 000-035850

Procurement identifier (OCID): ocids-h6vhtk-036c07

Published 5 December 2023, 4:49pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

East Of England NHS Collaborative Hub c/o West Suffolk NHS Foundation Trust

Victoria House, Capital Park

Fulbourn

CB21 5XB

#### **Contact**

Raj Dosanjh

#### **Email**

[Raj.Dosanjh@eoecph.nhs.uk](mailto:Raj.Dosanjh@eoecph.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKH12 - Cambridgeshire CC

**Internet address(es)**

Main address

<https://www.eoecph.nhs.uk>

Buyer's address

<https://www.eoecph.nhs.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision and Support of an Electronic Patient Record System (EPR)

Reference number

FTS-005196

#### **II.1.2) Main CPV code**

- 48814200 - Patient-administration system

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The East of England NHS Collaborative Procurement Hub (EOECPH) invited Suppliers to bid for Framework Agreement for Provision and Support of an Electronic Patient Record System (EPR). EoECPH is working collaboratively with the National Ambulance Procurement Board on this procurement with an aim of providing a procurement compliant route to market for UK Ambulance Services wishing to procure Electronic Patient Record System.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £1,000,000 / Highest offer: £20,000,000 taken into consideration

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48814200 - Patient-administration system
- 48814200 - Patient-administration system

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

England, Scotland, Wales, Northern Ireland and Isle of Wight

#### **II.2.4) Description of the procurement**

Due to heavy workloads a contract award notice was not subsequently published following the procurement process. However, this does not change the outcome of the procurement process. Successful suppliers are Cleric Computer Services Ltd, Bliksund, Ortivus UK Ltd, DH OpCo UK Ltd (Dedalus) and Terrafix Ltd.

The Contracting Authorities (Ambulance procurement Trust's) commissioned for an Integrated Electronic Patient Care Record (ePCR) System for the Ambulance Services across England, Scotland, Wales, Northern Ireland and Isle of Wight. The system will be available to the Ambulance Services who may wish to replace the current system, exploiting the technological advantages an electronic system can provide with integration with hardware installation or cloud services to other organisations.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-027138](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 March 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

DH OpCo UK Ltd (Dedalus)

Leeds

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £20,000,000

Lowest offer: £1,000,000 / Highest offer: £20,000,000 taken into consideration

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Number of tenders received: 5

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Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Ortivus UK Ltd

Southampton

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

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Number of tenders received: 5

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Cleric Computer Services Ltd

Cheshire

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £20,000,000

Lowest offer: £1,000,000 / Highest offer: £20,000,000 taken into consideration



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Number of tenders received: 5

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Bliksund

Norway

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £20,000,000

Lowest offer: £1,000,000 / Highest offer: £20,000,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS England

Quarry House, Quarry Hill

Leeds

LS2 7UE

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>