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Contract

Provision and Support of an Electronic Patient Record System (EPR)

East Of England NHS Collaborative Hub c/o West Suffolk NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2023/S 000-035850

Procurement identifier (OCID): ocids-h6vhtk-036c07

Published 5 December 2023, 4:49pm

Section I: Contracting authority

I.1) Name and addresses

East Of England NHS Collaborative Hub c/o West Suffolk NHS Foundation Trust

Victoria House, Capital Park

Fulbourn

CB21 5XB

Contact

Raj Dosanjh

Email

Raj.Dosanjh@eoecph.nhs.uk

Country

United Kingdom

Region code

UKH12 - Cambridgeshire CC

Internet address(es)

Main address

<https://www.eoecph.nhs.uk>

Buyer's address

<https://www.eoecph.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision and Support of an Electronic Patient Record System (EPR)

Reference number

FTS-005196

II.1.2) Main CPV code

- 48814200 - Patient-administration system

II.1.3) Type of contract

Supplies

II.1.4) Short description

The East of England NHS Collaborative Procurement Hub (EOECPH) invited Suppliers to bid for Framework Agreement for Provision and Support of an Electronic Patient Record System (EPR). EoECPH is working collaboratively with the National Ambulance Procurement Board on this procurement with an aim of providing a procurement compliant route to market for UK Ambulance Services wishing to procure Electronic Patient Record System.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1,000,000 / Highest offer: £20,000,000 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 48814200 - Patient-administration system
- 48814200 - Patient-administration system

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

England, Scotland, Wales, Northern Ireland and Isle of Wight

II.2.4) Description of the procurement

Due to heavy workloads a contract award notice was not subsequently published following the procurement process. However, this does not change the outcome of the procurement process. Successful suppliers are Cleric Computer Services Ltd, Bliksund, Ortivus UK Ltd, DH OpCo UK Ltd (Dedalus) and Terrafix Ltd.

The Contracting Authorities (Ambulance procurement Trust's) commissioned for an Integrated Electronic Patient Care Record (ePCR) System for the Ambulance Services across England, Scotland, Wales, Northern Ireland and Isle of Wight. The system will be available to the Ambulance Services who may wish to replace the current system, exploiting the technological advantages an electronic system can provide with integration with hardware installation or cloud services to other organisations.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-027138](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 March 2023

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

DH OpCo UK Ltd (Dedalus)

Leeds

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £20,000,000

Lowest offer: £1,000,000 / Highest offer: £20,000,000 taken into consideration

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Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ortivus UK Ltd

Southampton

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £20,000,000

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Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cleric Computer Services Ltd

Cheshire

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £20,000,000

Lowest offer: £1,000,000 / Highest offer: £20,000,000 taken into consideration

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Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bliksund

Norway

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £20,000,000

Lowest offer: £1,000,000 / Highest offer: £20,000,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS England

Quarry House, Quarry Hill

Leeds

LS2 7UE

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>