

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/035842-2025>

Contract

WAS-OJEU-56582 Falls Response Service Provider

NHS Wales Shared Services Partnership

F03: Contract award notice

Notice identifier: 2025/S 000-035842

Procurement identifier (OCID): ocds-h6vhtk-04ac12

Published 27 June 2025, 2:48pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership

Alder House, Alder Court, St.Asaph Business Park

St.Asaph

LL17 0JL

Email

ian.emptyage@wales.nhs.uk

Telephone

+44 2921501063

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<http://www.procurement.wales.nhs.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

WAS-OJEU-56582 Falls Response Service Provider

Reference number

WAS-OJEU-56582

II.1.2) Main CPV code

- 60000000 - Transport services (excl. Waste transport)

II.1.3) Type of contract

Services

II.1.4) Short description

The Contracting Authority's objective in issuing the tender was to establish a National provision of a Falls Assistant Response and resources. These will be utilised through the Clinical Contact Centre (CCC), to provide safe; effective, timely care which ensures prudent response principles throughout the Principality of Wales for patients who have fallen and contacted 999

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,650,000

II.2) Description

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)
- 60140000 - Non-scheduled passenger transport
- 85100000 - Health services

- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Wales

II.2.4) Description of the procurement

Provide a designated Falls Response provision, across Wales to attend patients who have sustained no injuries or minor injuries as a result of a fall on behalf of the Contracting Authority

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-033099](#)

Section V. Award of contract

Contract No

WAS-OJEU-56582

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 June 2025

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ST. JOHN AMBULANCE IN WALES (PRIORY FOR WALES)

Priory House, Beignon Close Ocean Way

Cardiff

CF245PB

Telephone

+44 7771892203

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £4,650,000

Section VI. Complementary information

VI.3) Additional information

(WA Ref:150923)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

Internet address

<http://www.procurement.wales.nhs.uk>