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Contract

## **WAS-OJEU-56582 Falls Response Service Provider**

NHS Wales Shared Services Partnership

F03: Contract award notice

Notice identifier: 2025/S 000-035842

Procurement identifier (OCID): ocds-h6vhtk-04ac12

Published 27 June 2025, 2:48pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Wales Shared Services Partnership

Alder House, Alder Court, St.Asaph Business Park

St.Asaph

LL17 0JL

#### **Email**

[ian.emptyage@wales.nhs.uk](mailto:ian.emptyage@wales.nhs.uk)

#### **Telephone**

+44 2921501063

#### **Country**

United Kingdom

#### **NUTS code**

UKL - Wales

**Internet address(es)**

Main address

<http://www.procurement.wales.nhs.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0221](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

WAS-OJEU-56582 Falls Response Service Provider

Reference number

WAS-OJEU-56582

#### **II.1.2) Main CPV code**

- 60000000 - Transport services (excl. Waste transport)

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Contracting Authority's objective in issuing the tender was to establish a National provision of a Falls Assistant Response and resources. These will be utilised through the Clinical Contact Centre (CCC), to provide safe; effective, timely care which ensures prudent response principles throughout the Principality of Wales for patients who have fallen and contacted 999

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £4,650,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 60000000 - Transport services (excl. Waste transport)
- 60140000 - Non-scheduled passenger transport
- 85100000 - Health services

- 85323000 - Community health services

### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

Wales

### **II.2.4) Description of the procurement**

Provide a designated Falls Response provision, across Wales to attend patients who have sustained no injuries or minor injuries as a result of a fall on behalf of the Contracting Authority

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-033099](#)

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## **Section V. Award of contract**

### **Contract No**

WAS-OJEU-56582

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

2 June 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

ST. JOHN AMBULANCE IN WALES (PRIORY FOR WALES)

Priory House, Beignon Close Ocean Way

Cardiff

CF245PB

Telephone

+44 7771892203

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £4,650,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(WA Ref:150923)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom

Internet address

<http://www.procurement.wales.nhs.uk>