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Tender

Carers' Support Services

London Borough of Camden

F02: Contract notice

Notice identifier: 2024/S 000-035840

Procurement identifier (OCID): ocds-h6vhtk-04b428

Published 5 November 2024, 4:21pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Camden

London Borough of Camden, 5 Pancras Square

London

N1C 4AG

Contact

Ms Rohima Begum

Email

rohima.begum@camden.gov.uk

Country

United Kingdom

Region code

UKI31 - Camden and City of London

Internet address(es)

Main address

www.camden.gov.uk

Buyer's address

www.camden.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=24601cda-9c97-ef11-8132-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=24601cda-9c97-ef11-8132-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Carers' Support Services

Reference number

DN750077

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Camden is seeking to commission a new Carers Support Services Contract.

The service supports identification of Carers, increased access to a range of support including advice, information, statutory Carer assessments and peer support to enable Carers to remain connected to their community.

The Council has reviewed and upgraded its payment processes and is now able to offer the Supplier Incentive Scheme. For a small rebate our target is to pay invoices within 10 days, or earlier, after the receipt of a valid invoice. The Council therefore recommends Suppliers participate in the Supplier Incentive Scheme to improve their cash flow and ensure enhanced liquidity within your supply chain. Participation in the Supplier Incentive Scheme has therefore been included as part of this process and Suppliers are referred to the tender pack for further information.

II.1.5) Estimated total value

Value excluding VAT: £6,314,798

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

II.2.4) Description of the procurement

The London Borough of Camden is seeking to commission a new Carers Support Services Contract.

The service supports identification of Carers, increased access to a range of support including advice, information, statutory Carer assessments and peer support to enable Carers to remain connected to their community. The new service will reflect the voice of Carers and embody the principles of the action plan. The service will be based around a neighbourhood footprint in line with the developing health and care integrated neighbourhood teams and neighbourhood networks.

The proposed service is for an initial term of four years with an option to extend for three years, up to a maximum of a seven-year period. The service to be reviewed during its lifetime to ensure that services are working in line with the changing landscape of health and social care and that the contract continues to meet the needs of Carers in Camden. The contract value for the proposed service is £6,314,798 including extension.

The service come under Chapter 3, Section 7 (Social and Other Specific Services) of the Public Contracts Regulations 2015. Under Regulation 76 the Council may determine the procedure to be applied in connection with the award of the Contracts. The award procedure to be used is set out in these Instructions to Tenderers and the contract will be awarded on the basis of the most economically advantageous tender. The procurement process is similar to an open procurement.

The service must be delivered in the London Borough of Camden.

The selection award criteria are set out in the tender documents.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2032

This contract is subject to renewal

Yes

Description of renewals

The contract is for an initial term of 4 years with the option to extend for a further 3 years at the sole discretion of the council.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

6 December 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

3 December 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Borough Solicitor, London Borough of Camden

5 Pancras Square

London

N1C 4AG

Country

United Kingdom