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Planning

ID 5828073 - DFE - Provision of a Case Management System for OITFET (Preliminary Market Engagement)

Department for the Economy

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-035825

Procurement identifier (OCID): ocds-h6vhtk-05553f

Published 27 June 2025, 2:20pm

Scope

Reference

ID 5828073

Description

The Department for Economy is preparing to initiate a procurement process to establish a contract for a Case Management System (CMS) and public portal to replace the current line of business system that supports the Office of Industrial Tribunals and Fair Employment Tribunal (OITFET) business workflow and processes. The contract duration is estimated to be between five and ten years. The potential scale and scope of this service is such that it offers a significant opportunity to bidders. Prior to initiating the procurement, DfE wishes to establish the level of market interest in participating in the procurement process. The questionnaire must be completed and submitted via eTendersNI by the engagement deadline date and time detailed above. Please see document entitled "ID 5680789 - Preliminary Market Engagement (PME) Questionnaire" for further detail.

Contract dates (estimated)

- 2 January 2026 to 1 January 2031
- Possible extension to 1 January 2035
- 9 years

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
- 72200000 - Software programming and consultancy services
- 72230000 - Custom software development services
- 72250000 - System and support services
- 72252000 - Computer archiving services
- 72260000 - Software-related services
- 72261000 - Software support services
- 72262000 - Software development services
- 72263000 - Software implementation services
- 72268000 - Software supply services
- 72300000 - Data services
- 72310000 - Data-processing services
- 72317000 - Data storage services

- 72320000 - Database services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services

Contract locations

- UKN - Northern Ireland

Engagement

Engagement deadline

31 July 2025

Engagement process description

Any Suppliers wishing to participate in the Contracting Authority's Preliminary Market Engagement for

this requirement, must complete the questionnaire available via eTendersNI under ID 5828073. The questionnaire must be completed and submitted via eTendersNI by the engagement deadline date and time detailed above.

Submission

Publication date of tender notice (estimated)

1 October 2025

Contracting authority

Department for the Economy

- Public Procurement Organisation Number: PZXX-5679-MBYZ

Department for the Economy, Adelaide House, 39/49 Adelaide Street

Belfast

BT2 8FD

United Kingdom

Email: SSDAdmin.CPD@finance-ni.gov.uk

Website: <https://www.economy-ni.gov.uk/>

Region: UKN06 - Belfast

Organisation type: Public authority - central government

Devolved regulations that apply: Northern Ireland

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

CPD - Suppliers & Services Division

Summary of their role in this procurement: Construction and Procurement Delivery - Supplies and Services Division, is a Centre of Procurement Expertise and provides a central procurement function for central government in Northern Ireland.

- Public Procurement Organisation Number: PVWG-8426-YWXV

Clare House, 303 Airport Road West

Belfast

BT3 9ED

United Kingdom

Email: SSDAdmin.CPD@finance-ni.gov.uk

Region: UKN06 - Belfast

Contact organisation

Contact [CPD - Suppliers & Services Division](#) for any enquiries.