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Tender

## **Advocacy Services for Adults**

Brighton & Hove City Council  
East Sussex County Council  
West Sussex County Council  
NHS Sussex Integrated Care Board

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-035803

Procurement identifier (OCID): ocds-h6vhtk-04a519

Published 5 November 2024, 2:12pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Brighton & Hove City Council

Hove Town Hall, Norton Road

HOVE

BN33BQ

### **Contact**

Procurement Team

### **Email**

[procurement@brighton-hove.gov.uk](mailto:procurement@brighton-hove.gov.uk)

### **Telephone**

+44 1273291949

**Country**

United Kingdom

**Region code**

UKJ21 - Brighton and Hove

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.brighton-hove.gov.uk](http://www.brighton-hove.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/sesharedservices.aspx/Home>

**I.1) Name and addresses**

East Sussex County Council

County Hall, St Anne's Crescent, Lewes

East Sussex

BN7 1UE

**Contact**

Procurement Team

**Email**

[procurement@brighton-hove.gov.uk](mailto:procurement@brighton-hove.gov.uk)

**Country**

United Kingdom

**Region code**

UKJ2 - Surrey, East and West Sussex

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.eastsussex.gov.uk/>

**I.1) Name and addresses**

West Sussex County Council

County Hall

Chichester

PO19 1RQ

**Contact**

PO19 1RQ

**Email**

[procurement@brighton-hove.gov.uk](mailto:procurement@brighton-hove.gov.uk)

**Country**

United Kingdom

**Region code**

UKJ2 - Surrey, East and West Sussex

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.westsussex.gov.uk/>

**I.1) Name and addresses**

NHS Sussex Integrated Care Board

Sackville House, Brooks Close,

Lewes

BN7 2FZ

**Contact**

Procurement Team

**Email**

[procurement@brighton-hove.gov.uk](mailto:procurement@brighton-hove.gov.uk)

**Country**

United Kingdom

**Region code**

UKJ2 - Surrey, East and West Sussex

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.sussex.ics.nhs.uk/>

**I.2) Information about joint procurement**

The contract involves joint procurement

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/sesharedservices.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/sesharedservices.aspx/Home>

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Advocacy Services for Adults

Reference number

BHCC - 038104

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

East Sussex County Council, West Sussex County Council, Brighton & Hove City Council and NHS Sussex Integrated Care Board invite applications to tender for a contract to provide an integrated advocacy service for the Commissioners with a central point of access.

This commission is outcome focused and the Commissioners would welcome new and creative approaches to service provision that could deliver the outcomes through different ways of working and/or by building on existing good practice.

The Commissioners will award one contract with one Service Provider. The Service Provider may Sub-Contract with specialist providers ('Sub-Contractors') in the delivery of elements of the Services as a Lead Provider Model. However, the Service Provider will remain responsible for the delivery of all elements of the Services and will deliver the different elements within a single service structure using uniform processes and systems for management and monitoring of the Services.

The Service Provider will directly provide or work in partnership or sub-contract to deliver:

- i. Independent Mental Capacity Advocacy (IMCA) service across East Sussex, Brighton & Hove and West Sussex
- ii. Relevant Person's Paid Representative (RPPR) service across East Sussex, Brighton & Hove and West Sussex;

- iii. Independent Care Act Advocacy (ICAA) for Brighton & Hove and West Sussex;
- iv. Independent Mental Health Advocacy (IMHA) for Brighton & Hove and West Sussex;
- v. Independent Health Complaints Advocacy (IHCA) for Brighton & Hove;
- vi. Community Mental Health Advocacy for Brighton & Hove and West Sussex;
- vii. and Specialist Community Advocacy for Brighton & Hove.

The Commissioners wish to appoint a Service Provider suitably experienced in leading and developing advocacy provision with an excellent track record of providing the relevant statutory and non-statutory advocacy services. Service Providers will need to demonstrate how the model will be implemented and work in practice and particularly how the Service Provider will manage its supply chain, if any, to ensure compliance with the contract requirements in terms of quality.

The Service Provider will need to demonstrate their understanding of the unique and diverse make-up each local authority area and how they will ensure that their proposed service will be accessible, engaging and reflect need and also demonstrate impact of the Services.

#### **II.1.5) Estimated total value**

Value excluding VAT: £9,965,221

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services
- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ2 - Surrey, East and West Sussex

#### **II.2.4) Description of the procurement**

The Procurement Contract Regulations 2015 classifies some social care services and other specific services as "Light Touch". These services are subject to different, more flexible rules and thresholds than ordinary public contracts under the Act. The Advocacy services required fall under 'Light Touch Regime'.

This procurement is governed by the Procurement Contract Regulations 2015.

The Commissioners are using the Open Procedure.

The contract for the provision of Advocacy Services will be for an initial period of five (5) years, plus an optional extension period of two (2) years. The Contract will be for a maximum of seven (7) years.

Any interested organisation with the experience, capability and capacity to deliver the ambition laid out in the tender documents may submit a tender return in response to this contract notice.

The Commissioners welcome collaborations and partnerships, subject to them appointing a lead provider to act on their behalf as the lead contracting party taking overall responsibility for delivery of the Advocacy services in accordance with the requirements of the Contract.

Please see the published tender documentation for details of award criteria.

#### **II.2.7) Duration of the contract or the framework agreement**

Duration in months



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## **Section IV. Procedure**

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-031573](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

6 December 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English