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Tender

New Era - Supported Living Services for Young People

Wrexham County Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-035794

Procurement identifier (OCID): ocids-h6vhtk-05552b ([view related notices](#))

Published 27 June 2025, 1:43pm

Scope

Reference

Proc-24-210

Description

Term of Contract: Seven years with the option to extend for three years in annual increments

The Service to be provided

Wrexham County Borough Council wish to commission and work with a suitably experienced organisation to provide support to young people age 16+, with complex needs, within Wrexham. Young People will be supported within an existing four bedroomed, shared house in Wrexham city centre. Support will also be required for a maximum of eight young people on an outreach basis, also within the city centre. This support is provided in partnership alongside a Registered Social Landlord.

There are currently plans in place for an additional two properties, providing the same type and level of service, to be included within this contract. It is expected that the

provider will provide the same level of services for all three properties as well as the outreach service. It is anticipated that the second property will be ready by March 2026. The third property is still in the early stages of planning and the start date is unknown at this time. These two additional properties will not be within the city centre, but elsewhere within Wrexham County Borough.

The Service aims to provide support to young people for a temporary period, assisting them to progress to independence. The length of time the young person will be supported will be determined by their individual needs and progress towards their outcomes as part of their support planning. The aim is to progress young people to move on within two years (with flexibility to extend this period), dependent on their individual circumstances. Young people will be supported to gain, re-learn or maintain life skills in order to carry out their own day to day tasks necessary for independent living.

TUPE may be applicable as there is an incumbent provider delivering the service at present.

Full details are available within the tender documentation, available free of charge on etenderWales:

<https://etenderwales.bravosolution.co.uk/>

Project_ 59772

itt_118283

Total value (estimated)

- £2,000,000 excluding VAT
- £2,400,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 March 2026 to 28 February 2033
- Possible extension to 28 March 2036

- 10 years, 28 days

Description of possible extension:

Option to extend for a further three years in annual increments

Options

The right to additional purchases while the contract is valid.

Throughout the duration of the Contract WCBC will have other properties and YP accessing this service

If additional grant funding is received then WCBC may request an increase in the number of householders covered by this Contract and an increase in the amount of hours to be delivered by the Supplier through this contract.

The above does not relate to a change in service / contract scope, only an increase in quantities (the amount of householders / clients that can be supported through the Contract).

Please note that there is no guarantee of additional work or any additional grant funding being made available throughout the term of this Contract.

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKL23 - Flintshire and Wrexham

Participation

Legal and financial capacity conditions of participation

As set out within the tender available free of charge on etenderWales

Technical ability conditions of participation

As set out within the tender available free of charge on etenderWales

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

17 July 2025, 12:00pm

Tender submission deadline

28 July 2025, 12:00pm

Submission address and any special instructions

etenderWales Reference: Project_ 59772

itt_118283

To access the tender documentation and submit a response to this opportunity, please follow the below instructions.

1. Register your company on the etenderWales portal (this is only required once) - <https://etenderwales.bravosolution.co.uk>.

Supplier registration video - <https://app.screencast.com/2srN0n260W9nX>

2. Express an Interest in the tender.

Login to the portal with the username/password.

Click the “Open Access PQQs/ITTs” link (These are Invitations to Tender open to any registered supplier).

Click on the relevant PQQ/ITT to access the content.

Click the “Express Interest” button in the “Actions” box on the left-hand side of the page.

This will move the PQQ/ITT into your “My PQQ/ITTs” page. (This is a secure area reserved for your projects only).

Click on the PQQ/ITT code, you can now access any attachments by clicking the “Settings and Buyer Attachments” in the “Actions” box.

3. Responding to the tender.

You can now choose to “Reply” or “Reject” (please give a reason if rejecting);

You can now use the ‘Messages’ function to communicate with the buyer and seek any clarification;

Note the deadline for completion, then follow the onscreen instructions to complete the ITT;

There may be a mixture of online and offline actions for you to perform (there is detailed online help available).

4. Technical Assistance.

If you require any further assistance use the online help, or the Bravo etenderWales help desk is available Mon – Fri (8:00 – 18:00) on:

email: E-mail: help@bravosolution.co.uk

phone: +44 800 069 8634 / Fax: +44 2070800480

Live Chat is available via the homepage - <https://etenderwales.bravosolution.co.uk>.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

- Welsh
- English

Award decision date (estimated)

12 September 2025

Recurring procurement

Publication date of next tender notice (estimated): 16 June 2035

Award criteria

Name	Type	Weighting
Quality	Quality	100.00%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Justification for not publishing a preliminary market engagement notice

Service review was carried out prior to the Procurement Act 2023 commencing and

timescales did not allow for suitable market engagement events.

Contracting authority

Wrexham County Borough Council

- Public Procurement Organisation Number: PJHN-6516-JQNZ

Commissioning Procurement and Contract Management Unit

Wrexham

LL11 1AR

United Kingdom

Email: procurement@wrexham.gov.uk

Region: UKL23 - Flintshire and Wrexham

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales