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Contract

International Specialist Courier Services

ANIMAL AND PLANT HEALTH AGENCY

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-035792

Procurement identifier (OCID): ocds-h6vhtk-0503fc ([view related notices](#))

Published 27 June 2025, 1:39pm

Scope

Reference

C28660

Description

The Animal and Plant Health Agency (APHA) Vets and Labs require the transport of animal samples globally. These samples are classed as hazardous and fall into two categories: - Category A (an infectious substance capable of causing permanent disability or fatal disease in animals or humans) - Category B (an infectious substance that does not meet the criteria for Cat A). Two separate contracts will be awarded, one for Category A and one for Category B.

Contract 3. International Specialist Courier Services

Supplier

- [PDP Courier Services Ltd. \(CRYOPDP\)](#)

Contract value

- £35,000 excluding VAT
- £42,000 including VAT

Below the relevant threshold

Date signed

12 May 2025

Contract dates

- 13 May 2025 to 31 March 2026
- 10 months, 19 days

Main procurement category

Services

CPV classifications

- 64120000 - Courier services
- 60000000 - Transport services (excl. Waste transport)
- 64113000 - Postal services related to parcels
- 64121200 - Parcel delivery services
- 64121000 - Multi-modal courier services
- 64121100 - Mail delivery services
- 60411000 - Scheduled airmail transport services
- 64100000 - Post and courier services
- 60421000 - Non-scheduled airmail transport services
- 60400000 - Air transport services
- 60161000 - Parcel transport services
- 64110000 - Postal services

Contract locations

- UK - United Kingdom

Key performance indicators

Name	Description	Reporting frequency
Accurate and Timely Billing of Customer	Invoices to be submitted on a monthly basis, which are free from mathematical error and reflect the data provided to the Contractor.	1 months
Customer Service	The contractor will provide the customer with access to the customer support desk and have an escalation route for complaint handling. This will be required 5 days a week (Mon - Fri) 8.30 - 17:00	1 months
Service Delivery	The contractor meets delivery timescales set, consignment condition and custom clearance resolutions.	1 months
Contract Management	The Contractor provides management information and responds to a request for service or issues in a timely fashion and which meet the customers' expectations.	1 months

Contract 4. International Specialist Courier Services

Supplier

- [GTS ENTERPRISES T/A WORLDNET SHIPPING](#)

Contract value

- £200,000 excluding VAT
- £240,000 including VAT

Above the relevant threshold

Date signed

12 May 2025

Contract dates

- 13 May 2025 to 31 March 2026
- 10 months, 19 days

Main procurement category

Services

CPV classifications

- 64120000 - Courier services
- 64110000 - Postal services
- 60421000 - Non-scheduled airmail transport services
- 64121200 - Parcel delivery services

- 60161000 - Parcel transport services
- 60411000 - Scheduled airmail transport services
- 64100000 - Post and courier services
- 60000000 - Transport services (excl. Waste transport)
- 64121100 - Mail delivery services
- 60400000 - Air transport services
- 64113000 - Postal services related to parcels
- 64121000 - Multi-modal courier services

Contract locations

- UK - United Kingdom

Key performance indicators

Name	Description	Reporting frequency
Customer Service	The contractor will provide the customer with access to the customer support desk and have an escalation route for complaint handling. This will be required 5 days a week (Mon - Fri) 8.30 - 17:00	1 months

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Service Delivery	The contractor meets delivery timescales set, consignment condition and custom clearance resolutions.	1 months
Contract Management	The Contractor provides management information and responds to a request for service or issues in a timely fashion and which meet the customers' expectations.	1 months
Accurate and timely billing of Customer	Invoices to be submitted on a monthly basis, which are free from mathematical error and reflect the data provided to the Contractor.	1 months

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

An extension of the current contracts to cover the gap until a new tender is awarded.

Suppliers

GTS ENTERPRISES T/A WORLDNET SHIPPING

- Public Procurement Organisation Number: PJDC-8132-HJQR

4 Colmdale Road, Colnbrook, Berks

Slough

SL3 0HQ

United Kingdom

Email: stweddel@wnshippinguk.com

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 4. International Specialist Courier Services

PDP Courier Services Ltd. (CRYOPDP)

Apollo House, Plane Tree Crescent, Feltham Middlesex TW13 7HF | Feltham | United Kingdom

Feltham

TW13 7HF

United Kingdom

Email: tenders@cryopdp.com

Region: UKI75 - Hounslow and Richmond upon Thames

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 3. International Specialist Courier Services

Contracting authority

ANIMAL AND PLANT HEALTH AGENCY

- Public Procurement Organisation Number: PBHC-6261-BLLQ

Seacole Building, 2 Marsham Street

London

SW1P 4DF

United Kingdom

Email: network.procurement@defra.gov.uk

Website: <https://defra-family.force.com/s/Welcome>

Region: UKI32 - Westminster

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

DEPARTMENT OF ENVIRONMENT, FOOD AND RURAL AFFAIRS

Summary of their role in this procurement: Defra is working on the procurement on behalf of the APHA.

- Public Procurement Organisation Number: PNBD-3289-CDGX

Seacole Building, 2 Marsham Street

London

SW1P 4DF

United Kingdom

Email: network.procurement@defra.gov.uk

Website: <https://defra-family.force.com/s/Welcome>

Region: UKI32 - Westminster

Contact organisation

Contact [ANIMAL AND PLANT HEALTH AGENCY](#) for any enquiries.