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Contract

## **International Specialist Courier Services**

ANIMAL AND PLANT HEALTH AGENCY

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-035792

Procurement identifier (OCID): ocds-h6vhtk-0503fc ([view related notices](#))

Published 27 June 2025, 1:39pm

### **Scope**

### **Reference**

C28660

### **Description**

The Animal and Plant Health Agency (APHA) Vets and Labs require the transport of animal samples globally. These samples are classed as hazardous and fall into two categories: - Category A (an infectious substance capable of causing permanent disability or fatal disease in animals or humans) - Category B (an infectious substance that does not meet the criteria for Cat A). Two separate contracts will be awarded, one for Category A and one for Category B.

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## **Contract 3. International Specialist Courier Services**

### **Supplier**

- [PDP Courier Services Ltd. \(CRYOPDP\)](#)

### **Contract value**

- £35,000 excluding VAT
- £42,000 including VAT

Below the relevant threshold

### **Date signed**

12 May 2025

### **Contract dates**

- 13 May 2025 to 31 March 2026
- 10 months, 19 days

### **Main procurement category**

Services

### **CPV classifications**

- 64120000 - Courier services

- 60000000 - Transport services (excl. Waste transport)
- 64113000 - Postal services related to parcels
- 64121200 - Parcel delivery services
- 64121000 - Multi-modal courier services
- 64121100 - Mail delivery services
- 60411000 - Scheduled airmail transport services
- 64100000 - Post and courier services
- 60421000 - Non-scheduled airmail transport services
- 60400000 - Air transport services
- 60161000 - Parcel transport services
- 64110000 - Postal services

## Contract locations

- UK - United Kingdom

## Key performance indicators

Name	Description	Reporting frequency
Accurate and Timely Billing of Customer	Invoices to be submitted on a monthly basis, which are free from mathematical error and reflect the data provided to the Contractor.	1 months
Customer Service	The contractor will provide the customer with access to the customer support desk and have an escalation route for complaint handling. This will be required 5 days a week (Mon – Fri) 8.30 - 17:00	1 months

<b>Name</b>	<b>Description</b>	<b>Reporting frequency</b>
Service Delivery	The contractor meets delivery timescales set, consignment condition and custom clearance resolutions.	1 months
Contract Management	The Contractor provides management information and responds to a request for service or issues in a timely fashion and which meet the customers' expectations.	1 months

## **Contract 4. International Specialist Courier Services**

### **Supplier**

- [GTS ENTERPRISES T/A WORLDNET SHIPPING](#)

### **Contract value**

- £200,000 excluding VAT
- £240,000 including VAT

Above the relevant threshold

### **Date signed**

12 May 2025

### **Contract dates**

- 13 May 2025 to 31 March 2026
- 10 months, 19 days

## **Main procurement category**

Services

### **CPV classifications**

- 64120000 - Courier services
- 64110000 - Postal services
- 60421000 - Non-scheduled airmail transport services
- 64121200 - Parcel delivery services
- 60161000 - Parcel transport services
- 60411000 - Scheduled airmail transport services
- 64100000 - Post and courier services
- 60000000 - Transport services (excl. Waste transport)
- 64121100 - Mail delivery services
- 60400000 - Air transport services
- 64113000 - Postal services related to parcels
- 64121000 - Multi-modal courier services

### **Contract locations**

- UK - United Kingdom

### **Key performance indicators**

<b>Name</b>	<b>Description</b>	<b>Reporting frequency</b>
Customer Service	The contractor will provide the customer with access to the customer support desk and have an escalation route for complaint handling. This will be required 5 days a week (Mon – Fri) 8.30 - 17:00	1 months
Service Delivery	The contractor meets delivery timescales set, consignment condition and custom clearance resolutions.	1 months
Contract Management	The Contractor provides management information and responds to a request for service or issues in a timely fashion and which meet the customers' expectations.	1 months
Accurate and timely billing of Customer	Invoices to be submitted on a monthly basis, which are free from mathematical error and reflect the data provided to the Contractor.	1 months

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

Additional or repeat goods, services or works - extension or partial replacement

An extension of the current contracts to cover the gap until a new tender is awarded.

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## **Suppliers**

### **GTS ENTERPRISES T/A WORLDNET SHIPPING**

- Public Procurement Organisation Number: PJDC-8132-HJQR

4 Colmdale Road, Colnbrook, Berks

Slough

SL3 0HQ

United Kingdom

Email: [stwedell@wnshippinguk.com](mailto:stwedell@wnshippinguk.com)

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 4. International Specialist Courier Services

**PDP Courier Services Ltd. (CRYOPDP)**

Apollo House, Plane Tree Crescent, Feltham Middlesex TW13 7HF | Feltham | United Kingdom

Feltham

TW13 7HF

United Kingdom

Email: [tenders@cryopdp.com](mailto:tenders@cryopdp.com)

Region: UKI75 - Hounslow and Richmond upon Thames

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 3. International Specialist Courier Services

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**Contracting authority**

**ANIMAL AND PLANT HEALTH AGENCY**

- Public Procurement Organisation Number: PBHC-6261-BLLQ

Seacole Building, 2 Marsham Street

London

SW1P 4DF

United Kingdom

Email: [network.procurement@defra.gov.uk](mailto:network.procurement@defra.gov.uk)

Website: <https://defra-family.force.com/s/Welcome>

Region: UKI32 - Westminster

Organisation type: Public authority - central government

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## Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

### **DEPARTMENT OF ENVIRONMENT, FOOD AND RURAL AFFAIRS**

Summary of their role in this procurement: Defra is working on the procurement on behalf of the APHA.

- Public Procurement Organisation Number: PNBD-3289-CDGX

Seacole Building, 2 Marsham Street

London

SW1P 4DF

United Kingdom

Email: [network.procurement@defra.gov.uk](mailto:network.procurement@defra.gov.uk)

Website: <https://defra-family.force.com/s/Welcome>

Region: UKI32 - Westminster

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## Contact organisation

Contact [ANIMAL AND PLANT HEALTH AGENCY](#) for any enquiries.