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Tender

The Provision of Ticketless Travel Surveys

GOVIA THAMESLINK RAILWAY LIMITED

F05: Contract notice – utilities

Notice identifier: 2022/S 000-035758

Procurement identifier (OCID): ocds-h6vhtk-039231

Published 16 December 2022, 5:07pm

Section I: Contracting entity

I.1) Name and addresses

GOVIA THAMESLINK RAILWAY LIMITED

24 Monument Street

London

EC3R 8AJ

Contact

Karen Simmonds

Email

karen.simmonds@gtrailway.com

Country

United Kingdom

Region code

UKJ - South East (England)

Companies House

07934306

Internet address(es)

Main address

www.gtrainway.com

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://www.smartsurvey.co.uk/s/TicketlesTravel/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.smartsurvey.co.uk/s/TicketlesTravel/>

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of Ticketless Travel Surveys

II.1.2) Main CPV code

- 79342310 - Customer survey services

II.1.3) Type of contract

Services

II.1.4) Short description

GTR are looking for a partner to provide the provision of Ticketless Travel Surveys for a minimum of 4 surveys, at 2 surveys per year, one summer and one winter (up to 31st March 2025).

The scope of the requirement includes sites across the entire GTR network which stretches across the South East of England.

II.1.5) Estimated total value

Value excluding VAT: £900,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH - East of England
- UKI - London
- UKJ - South East (England)

Main site or place of performance

- o Thameslink Kent
- o Thameslink North
- o Thameslink South
- o Brighton Mainline
- o Great Northern Inner
- o Great Northern Outer
- o Southern Inner
- o Southern Outer
- o Southern Long Distance
- o Southern Coast Way
- o Gatwick Express

II.2.4) Description of the procurement

GTR intend to engage a partner for the provision of the services under this tender for a minimum of 4 surveys, at 2 surveys per year, one summer and one winter.

A range of 59000 to 64000 are to be completed between rail periods 1-6 and 7-13 at the locations mentioned above.

The initial term will include 4 x surveys which will be broken down as follows:

- 2023 - 1 x summer survey
- 2024 - 2 x surveys, winter & summer
- 2025 - 1 x winter survey

The optional extension may include the below surveys:

- 2025 - 1 x summer survey
- 2026 - 2 x surveys, winter & summer

- 2027 - 2 x surveys, winter & summer
- 2028 - 1 x winter survey

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 June 2023

End date

31 March 2025

This contract is subject to renewal

Yes

Description of renewals

Potential Extension

2025 - 1 x summer survey

2026 - 2 x surveys, winter & summer

2027 - 2 x surveys, winter & summer

2028 - 1 x winter survey

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The initial term will include 4 x surveys which will be broken down as follows:

2023 - 1 x summer survey

2024 - 2 x surveys, winter & summer

2025 - 1 x winter survey

Extension options up to 2028 will be considered at GTR's discretion depending on the continuing ability to deliver the services. The optional extension may include the below surveys:

2025 - 1 x summer survey

2026 - 2 x surveys, winter & summer

2027 - 2 x surveys, winter & summer

2028 - 1 x winter survey

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 January 2023

Local time

12:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

25 January 2023

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Govia Thameslink Railway Ltd

24 Monument Place

London

EC3R 8AJ

Country

United Kingdom