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Tender

## **The Provision of Ticketless Travel Surveys**

GOVIA THAMESLINK RAILWAY LIMITED

F05: Contract notice – utilities

Notice identifier: 2022/S 000-035758

Procurement identifier (OCID): ocids-h6vhtk-039231

Published 16 December 2022, 5:07pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

GOVIA THAMESLINK RAILWAY LIMITED

24 Monument Street

London

EC3R 8AJ

#### **Contact**

Karen Simmonds

#### **Email**

[karen.simmonds@gtrailway.com](mailto:karen.simmonds@gtrailway.com)

#### **Country**

United Kingdom

#### **Region code**

UKJ - South East (England)

**Companies House**

07934306

**Internet address(es)**

Main address

[www.gtrainway.com](http://www.gtrainway.com)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://www.smartsurvey.co.uk/s/TicketlesTravel/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.smartsurvey.co.uk/s/TicketlesTravel/>

**I.6) Main activity**

Railway services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

The Provision of Ticketless Travel Surveys

#### **II.1.2) Main CPV code**

- 79342310 - Customer survey services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

GTR are looking for a partner to provide the provision of Ticketless Travel Surveys for a minimum of 4 surveys, at 2 surveys per year, one summer and one winter (up to 31st March 2025).

The scope of the requirement includes sites across the entire GTR network which stretches across the South East of England.

#### **II.1.5) Estimated total value**

Value excluding VAT: £900,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH - East of England
- UKI - London
- UKJ - South East (England)

Main site or place of performance

- o Thameslink Kent
- o Thameslink North
- o Thameslink South
- o Brighton Mainline
- o Great Northern Inner
- o Great Northern Outer
- o Southern Inner
- o Southern Outer
- o Southern Long Distance
- o Southern Coast Way
- o Gatwick Express

#### **II.2.4) Description of the procurement**

GTR intend to engage a partner for the provision of the services under this tender for a minimum of 4 surveys, at 2 surveys per year, one summer and one winter.

A range of 59000 to 64000 are to be completed between rail periods 1-6 and 7-13 at the locations mentioned above.

The initial term will include 4 x surveys which will be broken down as follows:

- 2023 - 1 x summer survey
- 2024 - 2 x surveys, winter & summer
- 2025 - 1 x winter survey

The optional extension may include the below surveys:

- 2025 - 1 x summer survey
- 2026 - 2 x surveys, winter & summer

- 2027 - 2 x surveys, winter & summer
- 2028 - 1 x winter survey

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 June 2023

End date

31 March 2025

This contract is subject to renewal

Yes

Description of renewals

Potential Extension

2025 - 1 x summer survey

2026 - 2 x surveys, winter & summer

2027 - 2 x surveys, winter & summer

2028 - 1 x winter survey

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

The initial term will include 4 x surveys which will be broken down as follows:

2023 - 1 x summer survey

2024 - 2 x surveys, winter & summer

2025 - 1 x winter survey

Extension options up to 2028 will be considered at GTR's discretion depending on the continuing ability to deliver the services. The optional extension may include the below surveys:

2025 - 1 x summer survey

2026 - 2 x surveys, winter & summer

2027 - 2 x surveys, winter & summer

2028 - 1 x winter survey

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

17 January 2023

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

25 January 2023

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Govia Thameslink Railway Ltd

24 Monument Place

London

EC3R 8AJ

Country

United Kingdom