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Award

Service of APHA Automated Liquid Handling Systems

ANIMAL AND PLANT HEALTH AGENCY

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-035748

Procurement identifier (OCID): ocds-h6vhtk-05550c ([view related notices](#))

Published 27 June 2025, 12:20pm

Scope

Reference

C29445

Description

The purpose of this Transparency Notice is to announce the Animal Plant and Plant Health Agency's (APHA) intention to enter into a contract for a Premium Plus Service Plan with Hamilton Sales & Service UK LTD for 3 years with options to extend by a further period of up to 2 years (i.e. 3+1+1). It will provide Preventative and Corrective Maintenance services for the equipment, which can only be provided by the Original Equipment Manufacturer (OEM). This requirement is needed for Hamilton Vantage Liquid Handling Systems owned by APHA. These systems automate testing preparation, enhancing efficiency and traceability. The systems are also used daily for national Brucellosis surveys, which are essential for maintaining the UK's Brucella-free status and supporting international trade. Please note: The contract start date will be 07 April 2025 not 14 July 2025 as reported on the notice.

Contract 1. Service of APHA Automated Liquid Handling Systems

Supplier

- [Hamilton Sales & Service UK Ltd](#)

Contract value

- £350,500 excluding VAT
- £420,600 including VAT

Above the relevant threshold

Earliest date the contract will be signed

11 July 2025

Contract dates (estimated)

- 14 July 2025 to 6 April 2028
- Possible extension to 6 April 2030
- 4 years, 8 months, 24 days

Description of possible extension:

Two (2) twelve (12) month extensions available subject to budget approvals.

Main procurement category

Services

CPV classifications

- 71900000 - Laboratory services

Contract locations

- UK - United Kingdom

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - intellectual property or exclusive rights

Hamilton Sales & Service UK Ltd are the original Equipment manufacturer (OEM) and hold exclusive rights to software updates and maintenance procedures for the Equipment. They provide OEM-certified parts and own the intellectual property rights to the software, thus preventing other providers from using it. Hamilton Sales & Service UK Ltd is the sole provider for service contracts and equipment updates.

Supplier

Hamilton Sales & Service UK Ltd

- Public Procurement Organisation Number: PZXC-1937-DMVH

Unit 1 Forge Mills Park, Station Road, Coleshill

Birmingham

B46 1JH

United Kingdom

Telephone: +44(0)1212729280

Email: cpugh@hamilton.ch

Website: <https://www.hamiltoncompany.com/>

Region: UKG13 - Warwickshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Service of APHA Automated Liquid Handling Systems

Contracting authority

ANIMAL AND PLANT HEALTH AGENCY

- Public Procurement Organisation Number: PBHC-6261-BLLQ

Seacole Building, 2 Marsham Street

London

SW1P 4DF

United Kingdom

Contact name: Mandy Worsnop

Email: procurement@defra.gov.uk

Website: <https://defra-family.force.com/s/Welcome>

Region: UKI32 - Westminster

Organisation type: Public authority - central government