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Contract

## **NRW Facilities Management Soft Service provision to all managed sites**

Natural Resources Wales

F03: Contract award notice

Notice identifier: 2023/S 000-035733

Procurement identifier (OCID): ocds-h6vhtk-03db79

Published 5 December 2023, 9:20am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Natural Resources Wales

Ty Cambria House, 29 Newport Road

Cardiff

CF24 0TP

#### **Email**

[keith.edwards@cyfoethnaturiolcymru.gov.uk](mailto:keith.edwards@cyfoethnaturiolcymru.gov.uk)

#### **Telephone**

+44 3000653000

#### **Country**

United Kingdom

#### **NUTS code**

UKL - Wales

**Internet address(es)**

Main address

<http://naturalresourceswales.gov.uk>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0110](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0110)

**I.4) Type of the contracting authority**

Regional or local Agency/Office

**I.5) Main activity**

Environment

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

NRW Facilities Management Soft Service provision to all managed sites

Reference number

itt\_103539

**II.1.2) Main CPV code**

- 79993100 - Facilities management services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

NRW is seeking to award a contract for the supply of an All Wales contract delivering FM Soft Service provision to all FFM Managed sites. The full specification is at Annex 1

Specification of Requirements, of this ITT.

The purpose of the requirement is cover routine, reactive, periodic and specialist cleaning of all Natural Resources Wales (NRW) offices and depots across Wales. Alongside the core element of cleaning the contract will provide for adhoc and static guarding. Therefore this contract will ensure our sites are clean, pest free and secure.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

#### **II.2.3) Place of performance**

NUTS codes

- UKL - Wales

Main site or place of performance

All NRW FFM Managed sites in Wales

#### **II.2.4) Description of the procurement**

NRW require a Contractor who will provide a comprehensive Cleaning Service throughout all offices and depots delivered in a safe and efficient manner. The Contractor will take responsibility for cleaning all internal areas including fixtures, fittings, furniture and finishes, to minimise degradation, enhance asset life cycle and ensure our standards and image are maintained.

The Contractor will undertake all tasks normally associated with a professional office cleaning contract, to ensure that the offices, toilets, shower rooms, kitchens, catering areas, public areas, meeting and conference rooms and all other working areas, furniture and floor spaces, are maintained.

The service will include the following

- Routine Cleaning
- Reactive Cleaning

- Feminine Hygiene
- Pest Control

NRW also need a security contractor who will provide a comprehensive security service throughout all offices and depots delivered in a safe and efficient manner. This will be a mixture of static guarding and keyholding service alongside a alarm response service. The nature of our business means that as well as the staff based at our offices there are a large number of other stakeholders; these can vary from protesters to VIP visitors, members of the public and contractors. We are looking for a security contractor which understands the nature of our business and can provide a professional service at the highest level

### **II.2.5) Award criteria**

Quality criterion - Name: As detailed in tender documents / Weighting: 60

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-017710](#)

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## **Section V. Award of contract**

### **Contract No**

itt\_103539

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

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## **Section VI. Complementary information**

### **VI.3) Additional information**

INSTRUCTIONS FOR SUBMITTING AN EXPRESSION OF INTEREST / COMPLETING THE ITT

i) Suppliers should register on the eTendering portal  
<https://etenderwales.bravosolution.co.uk>

- ii) Once registered, suppliers must express their interest as follows
  - a) login to the eTendering portal
  - b) select ITT'
  - c) select 'ITTs Open To All Suppliers'
  - d) access the listing relating to the contract (itt\_103539 - NRW Facilities Management Soft Service provision to all managed sites) and view details
  - e) click on 'Express Interest' button in the 'Actions' box on the left hand side of the page
- iii) Once you have expressed interest, the ITT will move to 'My ITTs', where you can view the opportunity and download the documentation and where you can construct your reply as instructed. You must then publish your reply using the publish button.
- iv) For any support in submitting your expression of interest, please contact the eTendering helpdesk on 0800 0112470 or at [help@bravosolution.co.uk](mailto:help@bravosolution.co.uk).

(WA Ref:137010)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom