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Planning

## **New e-Bundling Service Application Market Exploration**

H M Revenue & Customs

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-035724

Procurement identifier (OCID): ocds-h6vhtk-0421a1

Published 5 December 2023, 8:34am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

H M Revenue & Customs

100 PARLIAMENT STREET

LONDON

SW1A2BQ

#### **Contact**

Mark Boyd

#### **Email**

[mark.boyd@hmrc.gov.uk](mailto:mark.boyd@hmrc.gov.uk)

#### **Telephone**

+44 7762278409

#### **Country**

United Kingdom

**Region code**

UKI32 - Westminster

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/hm-revenue-customs>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

New e-Bundling Service Application Market Exploration

Reference number

SR1490688858

#### **II.1.2) Main CPV code**

- 48732000 - Data security software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

This is for an initial exploratory examination of technology and availability of the relevant market place prior to any procurement activity being undertaken.

Any subsequent contract resulting from this initial activity will be tailored to the individual criteria identified through the discovery project.

#### **II.1.5) Estimated total value**

Value excluding VAT: £100,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48750000 - Storage media loading software package
- 48780000 - System, storage and content management software package

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

As this is for a document bundling service the location will be virtual

## **II.2.4) Description of the procurement**

### **INTRODUCTION & BACKGROUND**

HMRC's vision is 'to be a trusted, modern tax and customs department', which will be achieved through the delivery of HMRC's strategic objectives. Technology underpins HMRC's ability to deliver on these objectives and ensures that the UK has a healthy tax system that makes it easy for customers to get tax right.

The Chief Digital and Information Officer's (CDIO) Group vision is 'to run a secure, flexible and modern IT estate that enables innovation to meet changing policy needs and evolving customer and colleague expectations.'

The HMRC Solicitors Office and Legal Services (SOLS) provides legal services to the whole of HMRC including the conduct of tribunal and civil litigation on a full range of services. HMRC SOLS is required to submit information to the Tax Tribunals in a prescribed bundle format, so the right technology is needed to help HMRC fulfill this responsibility.

The existing e-bundling software used by HMRC SOLS is provided through a contract which is due to expire in June 2024.

The future provider of an e-bundling solution will need to be able to supply technology that will interact with existing systems on the HMRC IT estate, and meet prescribed security and accessibility requirements.

### **SCOPE OF SERVICES**

The core services HMRC want to procure as part of the contract are:

- o An e-bundling tool that supports HMRC SOLS to create court bundles that meet standards prescribed by the courts.
- o An e-bundling tool that interacts with existing HMRC IT to support effective and efficient ways of working.

- o An e-bundling tool that meets Web Content Accessibility Guidelines (WCAG 2.2)

See appendix for more information on requirements from the e-bundling tool.

- Note that the contract intends to include all future enhancements to the e-bundling tool as part of the services.

## OUR AIMS - WHAT WE WANT TO ACHIEVE FROM THIS RFI EXERCISE

HMRC is looking for insight to inform its approach and understanding of options from suppliers on the procurement of an e-bundling tooling solution. Additionally, HMRC also wants to test in the market if the vendor can meet the specific technical and user requirements from the e-bundling solution.

The focus of this RFI is for HMRC to:

- Gauge the interest from the vendors and receive feedback on the procurement process
- Understand any key risks the vendors see to this procurement
- Understand options around additional scope of the e-bundling tooling such as use of cloud hosting solutions.
- Understand vendors capability of delivering an e-bundling solution that meets HMRC technical specifications.
- Understand what data will be needed by the vendors to bid for this opportunity to level the playing field

### **II.2.14) Additional information**

Please see accompanying RFI documentation

### **II.3) Estimated date of publication of contract notice**

6 December 2023

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## Section IV. Procedure

### IV.1) Description

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

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## Section VI. Complementary information

### VI.3) Additional information

To access all documentation for this RFI, suppliers will need to register on the SAP Ariba portal:

<http://hmrc.supplier-eu.ariba.com/ad/register/SSOActions?type=full>

Once registered please email [mark.boyd@hmrc.gov.uk](mailto:mark.boyd@hmrc.gov.uk) with the following details:

- Your Ariba Registration ID ('AN...')
- Your name
- Your organisation's name
- Your contact details

Your company will then be given access to the RFI document portal.

If you experience difficulties in registering for SAP Ariba please email the above address for further support.

Please read the documentation carefully prior to submitting any response to the questions.