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Contract

Forensic Medical & Healthcare Services

Cheshire Constabulary on behalf of the Police and Crime Commissioner for Cheshire

F03: Contract award notice

Notice identifier: 2023/S 000-035708

Procurement identifier (OCID): ocds-h6vhtk-03f555

Published 4 December 2023, 4:50pm

Section I: Contracting authority

I.1) Name and addresses

Cheshire Constabulary on behalf of the Police and Crime Commissioner for Cheshire

Headquarters, Clemonds Hey, Oakmere Road,

Winsford, Cheshire

CW7 2UA

Contact

Helen Elliott

Email

helen.elliott@cheshire.police.uk

Telephone

+44 1606362063

Country

United Kingdom

Region code

UKD6 - Cheshire

National registration number

N/A

Internet address(es)

Main address

<http://www.cheshire.police.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/33132>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Forensic Medical & Healthcare Services

Reference number

CPA/SPU/2059P

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This is a Contract Award Notice

The provision of Forensic Medical & Healthcare Services to Cheshire Constabulary/Police & Crime Commissioner for Cheshire to provide healthcare interventions and forensic examinations on victims, suspects, witnesses and police personnel.

The Service will provide a safe, reliable, effective, efficient and timely clinical and forensic medical and healthcare service response on a 24-hour/7-day-per-week 365/366-days-per-year basis, via a single point of contact/call centre through which the force can request a healthcare intervention.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £12,500,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85120000 - Medical practice and related services
- 85140000 - Miscellaneous health services
- 85141000 - Services provided by medical personnel
- 75122000 - Administrative healthcare services
- 79624000 - Supply services of nursing personnel
- 79625000 - Supply services of medical personnel

II.2.3) Place of performance

NUTS codes

- UKD6 - Cheshire

Main site or place of performance

Cheshire Constabulary Policing Area

II.2.4) Description of the procurement

This is a Contract Award Notice

The provision of Forensic Medical & Healthcare Services to Cheshire Constabulary/Police & Crime Commissioner for Cheshire to provide healthcare interventions and forensic examinations on victims, suspects, witnesses and police personnel.

Within the police custody suites, the Forensic Medical & Healthcare Service will also provide a clinical assessment of a Service User's fitness for detention, interview, charge and release in accordance with PACE (1984) and the College of Policing Authorised Professional Practice (APP) on Detention and Custody. The service requirements also includes interventions required for Test on Arrest. Developing and maintaining referral pathways is a key requirement.

The Service will provide a safe, reliable, effective, efficient and timely clinical and forensic medical and healthcare service response on a 24-hour/7-day-per-week 365/366-days-per-year basis.

The service provider will operate a single point of contact/call centre through which the force can request a healthcare intervention at anytime of the day or night, every day of the year including all public holidays, to ask for Forensic Medical and Healthcare Services.

The strategic aims of the Forensic Medical & Healthcare Service are to improve health outcomes for Service Users in the criminal justice system and to contribute to the

reduction of offending and/or escalation of offending behaviours by means of providing a high quality, safe, effective and best value service. The Specification contains full details of the aims/objectives/outcomes and requirements.

The service provider must deliver a service model that offers a comprehensive range of consultation methods that prioritise face to face but for non-urgent matters could include by agreement with custody staff, telephone and email consultations, telemedicine and digital solutions. The provider will be required to have an electronic system connected to the NHS Summary Care Record.

The service provider must assist in the gathering and supply of evidence for presentation at Court within scope of healthcare services including, but not limited to, obtaining blood and intimate samples, the provision of evidence of opinion in relation to injuries sustained and the provision of professional advice.

The service provider will be expected to provide Forensic Medical and Healthcare Services at Cheshire Constabulary locations as well as at any other locations to meet operational requirements, this may on occasion be outside the Cheshire Constabulary policing area boundary.

The contract will be for an initial period of 4 years commencing on 1st April 2024 with the initial term ending 31st March 2028. The options to extend will take the contract to a maximum expiry of 31st March 2031. The estimated maximum contract value shown in this notice relates to a period up to the maximum expiry date.

A standstill period was observed from 13/10/2023 to 23/10/2023 inclusive

II.2.5) Award criteria

Quality criterion - Name: EQ1 - Service Model / Weighting: 20%

Quality criterion - Name: EQ2 - Mobilisation / Weighting: 5%

Quality criterion - Name: EQ3 - Clinical Governance / Weighting: 6%

Quality criterion - Name: EQ4 - Safeguarding / Weighting: 7%

Quality criterion - Name: EQ5 - Audits / Weighting: 4%

Quality criterion - Name: EQ6 - Relationships / Weighting: 6%

Quality criterion - Name: EQ7 - Workforce / Weighting: 10%

Quality criterion - Name: EQ8 - Contract Management / Weighting: 5%

Quality criterion - Name: EQ9 - IT Systems / Weighting: 5%

Quality criterion - Name: EQ10 - Scenario 1-Emergency / Weighting: 3%

Quality criterion - Name: EQ11 - Scenario 2-Service Provision / Weighting: 3%

Quality criterion - Name: EQ12 - Scenario 3-Vulnerable Adult / Weighting: 3%

Quality criterion - Name: EQ13 - Scenario 4-Vulnerable Young Person / Weighting: 3%

Quality criterion - Name: EQ14 - Scenario 5-Mental Health / Weighting: 3%

Quality criterion - Name: EQ15 - Scenario 6-Appropriate Referrals / Weighting: 3%

Quality criterion - Name: EQ16 - Scenario 7-Vulnerability / Weighting: 3%

Quality criterion - Name: EQ17 - Scenario 8-Death in Custody / Weighting: 3%

Quality criterion - Name: EQ18 - Social Value / Weighting: 10%

Cost criterion - Name: Contained within Evaluation Criteria 8 / Weighting: As set out in EQ8

II.2.11) Information about options

Options: Yes

Description of options

There will be options to extend the contract to a maximum expiry of 31st March 2031, in increments of not less than 6 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-024393](#)

Section V. Award of contract

Contract No

1

Title

Forensic Medical & Healthcare Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 November 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Mitie Care & Custody Ltd

The Shard, Level 12, 32 London Bridge Street

London

SE1 9SG

Email

cc.bidding@mitie.com

Telephone

+44 7469405522

Country

United Kingdom

NUTS code

- UKI - London

National registration number

6976230

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £12,500,000

Total value of the contract/lot: £12,500,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court

Manchester

Country

United Kingdom