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Tender

NHS Norfolk and Waveney ICB CYP participation and co-production Offer

NHS Norfolk & Waveney Integrated Care Board

F02: Contract notice

Notice identifier: 2023/S 000-035702

Procurement identifier (OCID): ocds-h6vhtk-042192

Published 4 December 2023, 4:38pm

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

Email

David.Bailey1@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Norfolk and Waveney ICB CYP participation and co-production Offer

Reference number

NW-2023-39

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Norfolk and Waveney Integrated Care Board (referred to as the Commissioner) is inviting suitably qualified and experienced providers to express their interest in the provision of the CYP participation and co-production Offer

Norfolk & Waveney is committed to ensuring Children, Young People and their families have a voice and inform the development and delivery of the support they receive for their physical and mental health. This offer ('the offer') aims to:

1. Build on and coordinate existing participation and engagement networks across all age groups 0-25 yrs
2. Focus on under 11s and CYP experiencing health inequalities which represent identified participation and engagement gaps existing across our system

The contract period will be for an initial period of 2 years with the option to extend for up to a further year, commencing 1st April 2024. The indicative contract value is £200,000 per annum, £600,000 over the full 3 years. This is subject to review following the early engagement.

To express your interest in this opportunity please register using the following link - <https://health-family.force.com/s/Welcome>. Project Reference C229351.

II.1.5) Estimated total value

Value excluding VAT: £600,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Norfolk and Waveney

II.2.4) Description of the procurement

Norfolk & Waveney is committed to ensuring Children, Young People and their families have a voice and inform the development and delivery of the support they receive for their physical and mental health. This offer ('the offer') aims to:

1. Build on and coordinate existing participation and engagement networks across all age groups 0-25 yrs
2. Focus on under 11s and CYP experiencing health inequalities which represent identified participation and engagement gaps existing across our system

To integrate 'the offer' into existing local participation and coproduction networks and add value to existing offers

To maintain and embed the Youth Governance Group – continue prioritising YGG members input in all aspects of the Integrated Care Board's CYPMH team's work

To provide CYP participation and coproduction support to the whole range of physical and mental health services e.g. paediatrics, asthma, epilepsy

To give particular focus to engaging CYP who experience health inequalities, these may include, but are not restricted to: SEND, CYP with long term conditions, BAME, EAL (English as an Additional Language) communities, LGBTQ+, Gypsy Roma communities, refugee and immigrant communities, CYP open to social care, and CYP with physical disabilities.

To uphold the CYP Mental Health Charter as a key tool in bringing the voice of children and young people into CYPMH system and service development and improvement

Work with education setting's 'school councils' to involve the broadest range of voices in participation and co-production work support.

Collaborate with the adult/all-age participation and co-production initiatives to support

partnership working, shared community access points, and less risk of duplication.
 Support health service's staff recruitment processes with CYP participation.
 Proactively enable CYP and families to support service improvements by testing and piloting new service tools, processes or forms etc.

Service Specific Outcomes

Increase in numbers of CYP and families 0-25yrs who are supported to be involved in co-production opportunities to shape and improve health services
 Increase number of under 11s (including engagement with parent / carers) to be involved in co-production opportunities
 Improve numbers of CYP from disadvantaged groups to be proportionately involved in co-production and participation.
 Improve numbers of CYP who experience or are more likely to experience health inequalities that are supported to engage with co-production opportunities with local communities and services.
 Provide practical guidance and support for organisations to understand and actively use the CYP Mental Health Charter in their service design and developments.
 Increase the range of digital and face to face opportunities for CYP engagement
 Ensure there is equity of co-production reach across Norfolk and Waveney and across all age groups and disadvantaged groups.

The contract period will be for an initial period of 2 years with the option to extend for up to a further year, commencing 1st April 2024. The indicative contract value is £200,000 per annum, £600,000 over the full 3 years. This is subject to review following the early engagement.

To express your interest in this opportunity please register using the following link - <https://health-family.force.com/s/Welcome>. Project Reference C229351.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £600,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2024

End date

31 March 2026

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

8 January 2024

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 29 February 2024

IV.2.7) Conditions for opening of tenders

Date

9 January 2024

Local time

9:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>