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Planning

Operational management / related services at the Home Office Border Force Disembarkation and SOLAS (Saving of Lives at Sea) centre at Western Jet Foil (Dover) and National Reception Centre in Manston.

Home Office

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-035690

Procurement identifier (OCID): ocids-h6vhtk-042187

Published 4 December 2023, 4:10pm

Section I: Contracting authority

I.1) Name and addresses

Home Office

2 Marsham Street

London

SW1P 4DF

Email

nrc-commercial@homeoffice.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.gov.uk/home-office>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Operational management / related services at the Home Office Border Force Disembarkation and SOLAS (Saving of Lives at Sea) centre at Western Jet Foil (Dover) and National Reception Centre in Manston.

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.1.4) Short description

The purpose of the Disembarkation and SOLAS centre at Western Jet Foil and the National Reception Centre at Manston are to register and process individuals arriving in the UK on small boats from across the English Channel. The aim of these centres is to

provide a safe and secure environment, allowing Border Force to process arrivals with dignity and respect.

The Home Office is currently transforming the site at Manston to establish permanent, purpose-built facilities, coordinated by the Manston Transformation Programme. The Programme is looking for partner(s) to deliver a suitable operation and wrap around services for the operations at Western Jet Foil and Manston, plus Medical Services, for an initial term of 6 years with an option to extend for an additional 2 x 24 month periods. The value of this PIN is for the initial term of 6 years.

The content of this PIN, including the nature of works, services and estimated value, may be subject to change.

II.1.5) Estimated total value

Value excluding VAT: £700,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Manston NRC – Operator Services

Lot No

1

II.2.2) Additional CPV code(s)

- 55500000 - Canteen and catering services
- 60130000 - Special-purpose road passenger-transport services
- 75000000 - Administration, defence and social security services
- 79710000 - Security services
- 79713000 - Guard services
- 79993000 - Building and facilities management services
- 85100000 - Health services

- 90911100 - Accommodation cleaning services
- 98341000 - Accommodation services
- 98341110 - Housekeeping services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Manston, Kent

II.2.4) Description of the procurement

The Authority seeks a commercial partner to provide operation and wrap around services at the National Reception Centre (NRC). Services may include:

- (a) Overall management of services
- (b) Staffing of custodial facilities
- (c) Security & guarding services
- (d) Cleaning services;
- (e) Welfare services and well-being;
- (f) Catering; and
- (g) Escorting services around the site.

Services may be subject to change.

The potential length of contract will be 6 years from service commencement, with options to extend, for up to 2 x 24 month periods.

The content of this PIN, including the nature of works, services and estimated value, may be the subject to change.

II.2.14) Additional information

- An Industry Day is planned to be hosted for interested Suppliers on Monday 8th January

2024 (subject to change). This Industry Day will be held in site in Manston, Kent. Further details for the Industry Day to follow upon receipt of a signed NDA.

- The deadline for registering interest for this PIN will be Friday 2nd February 2024.

II.2) Description

II.2.1) Title

Disembarkation and SOLAS (Saving of Lives at Sea) centre – Western Jet Foil (Dover)

Lot No

2

II.2.2) Additional CPV code(s)

- 55500000 - Canteen and catering services
- 75000000 - Administration, defence and social security services
- 79710000 - Security services
- 79713000 - Guard services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Western Jet Foil, Dover

II.2.4) Description of the procurement

The Authority seeks a commercial partner to provide operation and wrap around services at Western Jet Foil, Dover, where arrivals disembark, are provided with a medical check (not included in this Lot) and are registered for processing. These services may include:

- (a) Overall management of services
- (b) Security & guarding services
- (c) General security services;

(d) Welfare services and well-being;

(e) Catering; and

(f) Escorting services around the site, and external (Local escorting and hospital bed watches).

Services may be subject to change.

The potential length of contract will be 6 years from service commencement, with options to extend, for up to a further 2 x 24 month periods.

The content of this PIN, including the nature of works, services and estimated value, may be the subject to change.

II.2.14) Additional information

- An Industry Day is planned to be hosted for interested Suppliers on Monday 8th January 2024 (subject to change). This Industry Day will be held in site in Manston, Kent. Further details for the Industry Day to follow upon receipt of a signed NDA.
- The deadline for registering interest for this PIN will be Friday 2nd February 2024.

II.2) Description

II.2.1) Title

Medical Services

Lot No

3

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Manston, Western Jet Foil (Dover) and other locations as required.

II.2.4) Description of the procurement

The Authority seeks a commercial partner to provide medical services primarily at the National Reception Centre in Manston and Disembarkation and SOLAS centre in Western Jet Foil, Dover. Services may include :

(a) Healthcare

Services may be subject to change.

The potential length of contract will be 6 years from service commencement, with options to extend, for up to a further 2 x 24 month periods.

The content of this PIN, including the nature of works, services and estimated value, may be the subject to change.

II.2.14) Additional information

- An Industry Day is planned to be hosted for interested Suppliers on Monday 8th January 2024 (subject to change). This Industry Day will be held in site in Manston, Kent. Further details for the Industry Day to follow upon receipt of a signed NDA.
- The deadline for registering interest for this PIN will be Friday 2nd February 2024.

II.3) Estimated date of publication of contract notice

24 July 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

1. To express an interest, participants must first be registered on the Home Office eSourcing Suite. If you have not yet registered, this can be done online at <https://homeoffice.app.jaggaer.com/web/login.html> by following the Register Here Link. Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering and who will be entering into a contract if invited to do so.

2. Email: nrc-commercial@homeoffice.gov.uk

Title of email: NRC Operator Procurement – Expression of Interest

Email to include: Organisation name, Contact name, E-mail address and telephone number.

Once above steps are completed, documents will be made available via the portal, subject to parties signing a Non-Disclosure Agreement (NDA).

An Industry Day will be held for interested Suppliers on Tuesday 9th January 2024 (subject to change). This Industry Day hosted in Manston, Kent. Further details for the Industry Day to follow upon receipt of a signed NDA.

The contract falls under Regulation 74 of Public Sector Contract Regulations 2015 and Schedule 3 to the Public Contracts Regulations 2015. As a result, the Authority has determined the procurement procedure that is being followed. The Authority will ensure that the procurement procedure is at least sufficient to ensure compliance with the principles of transparency and equal treatment of Bidders.

The content of this PIN, including the nature of works, services, and estimated value, may be the subject to change.