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Planning

## **Operational management / related services at the Home Office Border Force Disembarkation and SOLAS (Saving of Lives at Sea) centre at Western Jet Foil (Dover) and National Reception Centre in Manston.**

Home Office

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-035690

Procurement identifier (OCID): ocids-h6vhtk-042187

Published 4 December 2023, 4:10pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Home Office

2 Marsham Street

London

SW1P 4DF

#### **Email**

[nrc-commercial@homeoffice.gov.uk](mailto:nrc-commercial@homeoffice.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

[www.gov.uk/home-office](http://www.gov.uk/home-office)

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Public order and safety

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Operational management / related services at the Home Office Border Force Disembarkation and SOLAS (Saving of Lives at Sea) centre at Western Jet Foil (Dover) and National Reception Centre in Manston.

**II.1.2) Main CPV code**

- 79710000 - Security services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The purpose of the Disembarkation and SOLAS centre at Western Jet Foil and the National Reception Centre at Manston are to register and process individuals arriving in the UK on small boats from across the English Channel. The aim of these centres is to

provide a safe and secure environment, allowing Border Force to process arrivals with dignity and respect.

The Home Office is currently transforming the site at Manston to establish permanent, purpose-built facilities, coordinated by the Manston Transformation Programme. The Programme is looking for partner(s) to deliver a suitable operation and wrap around services for the operations at Western Jet Foil and Manston, plus Medical Services, for an initial term of 6 years with an option to extend for an additional 2 x 24 month periods. The value of this PIN is for the initial term of 6 years.

The content of this PIN, including the nature of works, services and estimated value, may be subject to change.

#### **II.1.5) Estimated total value**

Value excluding VAT: £700,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.2) Description**

#### **II.2.1) Title**

Manston NRC – Operator Services

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 55500000 - Canteen and catering services
- 60130000 - Special-purpose road passenger-transport services
- 75000000 - Administration, defence and social security services
- 79710000 - Security services
- 79713000 - Guard services
- 79993000 - Building and facilities management services
- 85100000 - Health services

- 90911100 - Accommodation cleaning services
- 98341000 - Accommodation services
- 98341110 - Housekeeping services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Manston, Kent

### **II.2.4) Description of the procurement**

The Authority seeks a commercial partner to provide operation and wrap around services at the National Reception Centre (NRC). Services may include:

- (a) Overall management of services
- (b) Staffing of custodial facilities
- (c) Security & guarding services
- (d) Cleaning services;
- (e) Welfare services and well-being;
- (f) Catering; and
- (g) Escorting services around the site.

Services may be subject to change.

The potential length of contract will be 6 years from service commencement, with options to extend, for up to 2 x 24 month periods.

The content of this PIN, including the nature of works, services and estimated value, may be the subject to change.

### **II.2.14) Additional information**

- An Industry Day is planned to be hosted for interested Suppliers on Monday 8th January

2024 (subject to change). This Industry Day will be held in site in Manston, Kent. Further details for the Industry Day to follow upon receipt of a signed NDA.

- The deadline for registering interest for this PIN will be Friday 2nd February 2024.

## **II.2) Description**

### **II.2.1) Title**

Disembarkation and SOLAS (Saving of Lives at Sea) centre – Western Jet Foil (Dover)

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 55500000 - Canteen and catering services
- 75000000 - Administration, defence and social security services
- 79710000 - Security services
- 79713000 - Guard services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Western Jet Foil, Dover

### **II.2.4) Description of the procurement**

The Authority seeks a commercial partner to provide operation and wrap around services at Western Jet Foil, Dover, where arrivals disembark, are provided with a medical check (not included in this Lot) and are registered for processing. These services may include:

- (a) Overall management of services
- (b) Security & guarding services
- (c) General security services;

(d) Welfare services and well-being;

(e) Catering; and

(f) Escorting services around the site, and external (Local escorting and hospital bed watches).

Services may be subject to change.

The potential length of contract will be 6 years from service commencement, with options to extend, for up to a further 2 x 24 month periods.

The content of this PIN, including the nature of works, services and estimated value, may be the subject to change.

#### **II.2.14) Additional information**

- An Industry Day is planned to be hosted for interested Suppliers on Monday 8th January 2024 (subject to change). This Industry Day will be held in site in Manston, Kent. Further details for the Industry Day to follow upon receipt of a signed NDA.
- The deadline for registering interest for this PIN will be Friday 2nd February 2024.

### **II.2) Description**

#### **II.2.1) Title**

Medical Services

Lot No

3

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Manston, Western Jet Foil (Dover) and other locations as required.

#### **II.2.4) Description of the procurement**

The Authority seeks a commercial partner to provide medical services primarily at the National Reception Centre in Manston and Disembarkation and SOLAS centre in Western Jet Foil, Dover. Services may include :

##### **(a) Healthcare**

Services may be subject to change.

The potential length of contract will be 6 years from service commencement, with options to extend, for up to a further 2 x 24 month periods.

The content of this PIN, including the nature of works, services and estimated value, may be the subject to change.

#### **II.2.14) Additional information**

- An Industry Day is planned to be hosted for interested Suppliers on Monday 8th January 2024 (subject to change). This Industry Day will be held in site in Manston, Kent. Further details for the Industry Day to follow upon receipt of a signed NDA.
- The deadline for registering interest for this PIN will be Friday 2nd February 2024.

#### **II.3) Estimated date of publication of contract notice**

24 July 2024

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## Section VI. Complementary information

### VI.3) Additional information

1. To express an interest, participants must first be registered on the Home Office eSourcing Suite. If you have not yet registered, this can be done online at <https://homeoffice.app.jaggaer.com/web/login.html> by following the Register Here Link. Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering and who will be entering into a contract if invited to do so.

2. Email: [nrc-commercial@homeoffice.gov.uk](mailto:nrc-commercial@homeoffice.gov.uk)

Title of email: NRC Operator Procurement – Expression of Interest

Email to include: Organisation name, Contact name, E-mail address and telephone number.

Once above steps are completed, documents will be made available via the portal, subject to parties signing a Non-Disclosure Agreement (NDA).

An Industry Day will be held for interested Suppliers on Tuesday 9th January 2024 (subject to change). This Industry Day hosted in Manston, Kent. Further details for the Industry Day to follow upon receipt of a signed NDA.

The contract falls under Regulation 74 of Public Sector Contract Regulations 2015 and Schedule 3 to the Public Contracts Regulations 2015. As a result, the Authority has determined the procurement procedure that is being followed. The Authority will ensure that the procurement procedure is at least sufficient to ensure compliance with the principles of transparency and equal treatment of Bidders.

The content of this PIN, including the nature of works, services, and estimated value, may be the subject to change.