

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/035689-2023>

Tender

## **Extra Care and Housing Related Support Service**

London Borough of Merton

F02: Contract notice

Notice identifier: 2023/S 000-035689

Procurement identifier (OCID): ocds-h6vhtk-042186

Published 4 December 2023, 4:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

London Borough of Merton

Civic Centre, London Rd

Morden

SM4 5DX

#### **Contact**

Mr Bright Udechukwu

#### **Email**

[Commercial.services@merton.gov.uk](mailto:Commercial.services@merton.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI - London

**Internet address(es)**

Main address

<http://www.merton.gov.uk/>

Buyer's address

<http://www.merton.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.londontenders.org/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.londontenders.org/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Extra Care and Housing Related Support Service

Reference number

DN701442

#### **II.1.2) Main CPV code**

- 70333000 - Housing services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The London Borough of Merton is inviting tenders from providers with relevant skills and experience to provide Extra Care and Housing Related Support services to customers aged 55 years or over at two Extra Care Housing Supported Schemes: Lot 1 - Pantiles House, Merton Park (33 flats) and, Lot 2 - Trellis House, Colliers Wood (42 flats).

#### **II.1.5) Estimated total value**

Value excluding VAT: £5,488,780

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

### **II.2) Description**

#### **II.2.1) Title**

Pantiles House

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

The London Borough of Merton is inviting tenders from providers with relevant skills and experience to provide Extra Care and Housing Related Support services to customers aged 55 years or over at two Extra Care Housing Supported Schemes: Lot 1 - Pantiles House, Merton Park (33 flats) and, Lot 2 - Trellis House, Colliers Wood (42 flats).

It is the intention of the Council to award either a single contract to a provider covering both Pantiles House and Trellis House or two contracts to two providers covering one Service each.

The service will operate 24 hours per day, 52 weeks per annum including Bank Holidays, to deliver good-quality, safe, efficient and personalised care and support to individuals.

Provision of accommodation to a customer at any of the two schemes does not form part of this service requirement and is provided directly to the customer by the landlord under a tenancy agreement. Consequently, people accessing Extra Care services have their own tenancy and are responsible for their own bills and cost of living although may require support from the successful provider to maintain these in good order.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Trellis House

Lot No

2

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

#### **II.2.4) Description of the procurement**

The London Borough of Merton is inviting tenders from providers with relevant skills and experience to provide Extra Care and Housing Related Support services to customers aged 55 years or over at two Extra Care Housing Supported Schemes: Lot 1 - Pantiles House, Merton Park (33 flats) and, Lot 2 - Trellis House, Colliers Wood (42 flats).

It is the intention of the Council to award either a single contract to a provider covering both Pantiles House and Trellis House or two contracts to two providers covering one Service each.

The service will operate 24 hours per day, 52 weeks per annum including Bank Holidays, to deliver good-quality, safe, efficient and personalised care and support to individuals.

Provision of accommodation to a customer at any of the two schemes does not form part of this service requirement and is provided directly to the customer by the landlord under a tenancy agreement. Consequently, people accessing Extra Care services have their own tenancy and are responsible for their own bills and cost of living although may require support from the successful provider to maintain these in good order.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

10 January 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

10 January 2024

Local time

12:00pm



---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

London Borough of Merton

London

SM4 5DX

Country

United Kingdom