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Tender

Extra Care and Housing Related Support Service

London Borough of Merton

F02: Contract notice

Notice identifier: 2023/S 000-035689

Procurement identifier (OCID): ocds-h6vhtk-042186

Published 4 December 2023, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Merton

Civic Centre, London Rd

Morden

SM4 5DX

Contact

Mr Bright Udechukwu

Email

Commercial.services@merton.gov.uk

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

http://www.merton.gov.uk/

Buyer's address

http://www.merton.gov.uk/

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://www.londontenders.org/

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://www.londontenders.org/

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Extra Care and Housing Related Support Service

Reference number

DN701442

II.1.2) Main CPV code

• 70333000 - Housing services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Merton is inviting tenders from providers with relevant skills and experience to provide Extra Care and Housing Related Support services to customers aged 55 years or over at two Extra Care Housing Supported Schemes: Lot 1 - Pantiles House, Merton Park (33 flats) and, Lot 2 - Trellis House, Colliers Wood (42 flats).

II.1.5) Estimated total value

Value excluding VAT: £5,488,780

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

II.2) Description

II.2.1) Title

Pantiles House

Lot No

1

II.2.2) Additional CPV code(s)

• 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

• UKI - London

II.2.4) Description of the procurement

The London Borough of Merton is inviting tenders from providers with relevant skills and experience to provide Extra Care and Housing Related Support services to customers aged 55 years or over at two Extra Care Housing Supported Schemes: Lot 1 - Pantiles House, Merton Park (33 flats) and, Lot 2 - Trellis House, Colliers Wood (42 flats).

It is the intention of the Council to award either a single contract to a provider covering both Pantiles House and Trellis House or two contracts to two providers covering one Service each.

The service will operate 24 hours per day, 52 weeks per annum including Bank Holidays, to deliver good-quality, safe, efficient and personalised care and support to individuals.

Provision of accommodation to a customer at any of the two schemes does not form part of this service requirement and is provided directly to the customer by the landlord under a tenancy agreement. Consequently, people accessing Extra Care services have their own tenancy and are responsible for their own bills and cost of living although may require support from the successful provider to maintain these in good order.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Trellis House

Lot No

2

II.2.2) Additional CPV code(s)

• 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

• UKI - London

II.2.4) Description of the procurement

The London Borough of Merton is inviting tenders from providers with relevant skills and experience to provide Extra Care and Housing Related Support services to customers aged 55 years or over at two Extra Care Housing Supported Schemes: Lot 1 - Pantiles House, Merton Park (33 flats) and, Lot 2 - Trellis House, Colliers Wood (42 flats).

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Options: No

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Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 January 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

10 January 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

London Borough of Merton

London

SM4 5DX

Country

United Kingdom