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Award

## **Interim Direct Award - Door Entry System Services**

Dacorum Borough Council

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-035682

Procurement identifier (OCID): ocds-h6vhtk-0554df

Published 27 June 2025, 11:08am

### **Scope**

#### **Description**

The contract covers the interim provision of maintenance, repair, and emergency response services for communal door entry systems installed across Dacorum Borough Council's housing stock. This includes:

24/7 responsive call-out and fault rectification

Planned preventative maintenance

Repairs to access control panels, audio-visual intercoms, door automation systems, and associated cabling and infrastructure

Minor upgrades and component replacements where necessary

Asset verification and system labelling

The total estimated contract value is £200,000 (excluding VAT). The supplier is required to begin service delivery from 1 July 2025, operating across multiple residential sites within the borough. The duration of the contract is 12 months.

Due to the criticality of this safety-related service and the urgency of maintaining

operational continuity following the early termination of the incumbent provider, the contract was directly awarded to a supplier with established experience delivering related security system services within Dacorum.

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## **Contract 1**

### **Supplier**

- Amthal Fire & Security Ltd

### **Contract value**

- £200,000 excluding VAT
- £240,000 including VAT

Above the relevant threshold

### **Earliest date the contract will be signed**

1 July 2025

### **Contract dates (estimated)**

- 1 July 2025 to 30 June 2026
- 1 year

## **Main procurement category**

Services

## **CPV classifications**

- 50610000 - Repair and maintenance services of security equipment

## **Contract locations**

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

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## **Other information**

### **Description of risks to contract performance**

The service is safety-critical, covering door entry systems essential to the security and wellbeing of residents, including vulnerable individuals in sheltered and general needs housing. A failure to maintain the service would present unacceptable risks to both residents and property.

## **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

Extreme and unavoidable urgency

Following the unexpected early termination by the incumbent provider, the Council was left with insufficient time to complete a compliant procurement procedure before service cessation on 30 June 2025. Given the essential and safety-critical nature of the contract, a direct award was necessary to ensure continuity of service and safeguard residents. The urgency arose from circumstances not attributable to the Council.

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## **Supplier**

### **Amthal Fire & Security Ltd**

- Companies House: 04173398

1 Executive Park, Hatfield Road

St Albans

AL1 4TA

United Kingdom

Email: [reece.paprotny@amthal.co.uk](mailto:reece.paprotny@amthal.co.uk)

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## Contracting authority

### Dacorum Borough Council

- Public Procurement Organisation Number: PGGG-5373-XYZX

The Forum, Marlowes

Hemel Hempstead

HP1 1DN

United Kingdom

Email: [procurement@dacorum.gov.uk](mailto:procurement@dacorum.gov.uk)

Region: UKH23 - Hertfordshire

Organisation type: Public authority - sub-central government