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Tender

Procurement of Facilities Management Soft Services

Reference number: ND2024 008

Chelsea and Westminster Hospital NHS Trust

F02: Contract notice

Notice identifier: 2024/S 000-035677

Procurement identifier (OCID): ocids-h6vhtk-04b3ca

Published 4 November 2024, 3:27pm

Section I: Contracting authority

I.1) Name and addresses

Chelsea and Westminster Hospital NHS Trust

369 Fulham Road

London

SW10 9NH

Contact

Julian Fris

Email

j.fris@nhs.net

Country

United Kingdom

Region code

UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Internet address(es)

Main address

<https://www.nwlondonicb.nhs.uk/>

Buyer's address

<https://www.nwlondonicb.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Other type

Healthcare - NHS

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Procurement of Facilities Management Soft Services Reference number: ND2024 008

II.1.2) Main CPV code

- 79993100 - Facilities management services

II.1.3) Type of contract

Services

II.1.4) Short description

The provision of Facilities Management Soft Services to the Chelsea & Westminster Hospital and The Royal Marsden Hospital as defined in the Descriptive Document (Doc A ITPD) comprising

General management

Healthcare Cleaning Services

Portering Services

Patients Catering Services

Linen & Laundry Services

Retail Catering Operations

Waste Management Services

Reception (Chelwest only)

Helpdesk Services

Security Services

Window cleaning

Pest Control

Vehicle Parking

Private Patients services

II.1.5) Estimated total value

Value excluding VAT: £140,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 90900000 - Cleaning and sanitation services
- 90900000 - Cleaning and sanitation services
- 90911300 - Window-cleaning services
- 90922000 - Pest-control services
- 98341120 - Portering services
- 72253000 - Helpdesk and support services
- 98351000 - Car park management services
- 98310000 - Washing and dry-cleaning services
- 55500000 - Canteen and catering services
- 79710000 - Security services
- 90500000 - Refuse and waste related services
- 79992000 - Reception services
- 55500000 - Canteen and catering services

II.2.3) Place of performance

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Main site or place of performance

Chelsea & Westminster Hospital and associated sites (excluding West Middlesex University Hospital) and the Royal Marsden Hospital (Chelsea, Sutton & Cavendish Square sites)

II.2.4) Description of the procurement

The provision of Facilities Management Soft Services as listed in II.1.4. The process will be conducted as a Competitive Dialogue procedure where a minimum of 3 bidders will be shortlisted from a successfully completed supplier questionnaire. There will be a number of stages including Invitation to Participate in Dialogue (ITPD), Invitation to Submit Detailed Solutions (ISDS) then potentially shortlisted to a minimum of 2 bidders who will participate in continuing dialogue (ITCD) and submission of a final tender (ISFT). The procurement will include collaborative workshops, joint process review and potentially reviewing service models to be delivered in a more efficient manner. There will be a strong focus on achieving net zero, social value aspirations and service innovation & excellence.

The intention is to commence the contract in April 2026.

II.2.5) Award criteria

Price

II.2.6) Estimated value

Value excluding VAT: £140,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

90900000 Cleaning and sanitation services

90911300 Window-cleaning services

90922000 Pest-control services

98341120 Porter services

72253000 Helpdesk and support services

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

List and brief description of selection criteria

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

List and brief description of selection criteria

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

5 December 2024

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

High Court

The Strand

London

WC2A 2LL

Country

United Kingdom