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Contract

2425-44-DTS-AT Student Records System (SITS)

Sheffield Hallam University

F03: Contract award notice

Notice identifier: 2025/S 000-035657

Procurement identifier (OCID): ocds-h6vhtk-0554cf

Published 27 June 2025, 10:47am

Section I: Contracting authority

I.1) Name and addresses

Sheffield Hallam University

City Campus

Sheffield

S11WB

Email

strategicprocurement@shu.ac.uk

Country

United Kingdom

Region code

UKE32 - Sheffield

UK Register of Learning Providers (UKPRN number)

10005790

Internet address(es)

Main address

<https://www.shu.ac.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

2425-44-DTS-AT Student Records System (SITS)

Reference number

2425-44-DTS-AT

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Sheffield Hallam University needs to purchase a student Records Management System (SITS).

This is a critical system for the University supporting its core operations.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,505,780

II.2) Description

II.2.2) Additional CPV code(s)

- 72300000 - Data services

II.2.3) Place of performance

NUTS codes

- UKE32 - Sheffield

Main site or place of performance

Sheffield

II.2.4) Description of the procurement

The University requires a long-term contract for a modern, standardised student records management solution to replace its current highly customised and outdated implementation of SITS.

To meet this need, a 5-year contract will be awarded to Tribal for the provision of SITS under the Higher Education Full Service (HEFS) licensing model. This contract will be procured via the APUC/UCISA Framework Agreement, which provides a standardised costing model based on HESA student numbers.

The agreement aligns with the University's Operational Improvement Programme and supports the adoption of standard SITS functionality in line with sector-wide developments.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: Price 30%

II.2.11) Information about options

Options: Yes

Description of options

The contract is for 5 years with the option to extend for a further 2 years

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This contract has been awarded via a direct call off through the AUPC Framework for Student Information Management Systems and Associated Services (ITS1050 AP)

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 June 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Tribal Education Limited

Sheffield

Country

United Kingdom

NUTS code

- UKE32 - Sheffield

Companies House

4163300

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,505,780

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Sheffield Hallam University

Sheffield

Country

United Kingdom