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Tender

Hostel Management and Homeless Support Services

Thurrock Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-035637

Procurement identifier (OCID): ocds-h6vhtk-0554be

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Scope

Reference

PS/2025/006

Description

Thurrock Council is seeking a Provider to deliver the following services:

- Homeless Hostel Management and Support - Housing management and support services for residents in a Thurrock-based homeless hostel.
- Floating Support - Outreach support for individuals at risk of eviction to help maintain their housing.
- Housing First - Long-term housing and wraparound support for individuals with complex needs and histories of homelessness.

- Rough Sleepers Outreach - Identification and engagement of rough sleepers, with pathways to accommodation and support.

The Provider will deliver six key areas of intervention as part of the Service. The Service outcomes will be:

- Tenancy Sustainment
- Arrears, Debt, and Financial Management
- Meaningful Occupation
- Health and Wellbeing
- Social Inclusion
- Resettlement

Total value (estimated)

- £1,176,000 excluding VAT
- £1,176,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 December 2025 to 30 November 2027
- Possible extension to 30 November 2028
- 3 years

Description of possible extension:

One year extension available

Main procurement category

Services

CPV classifications

- 98000000 - Other community, social and personal services
- 85000000 - Health and social work services
- 85311000 - Social work services with accommodation
- 85312000 - Social work services without accommodation
- 85300000 - Social work and related services
- 85310000 - Social work services

Submission

Tender submission deadline

1 August 2025, 1:00pm

Submission address and any special instructions

<https://in-tendhost.co.uk/thurrockcouncil.aspx/ProjectManage/1636>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 September 2025

Recurring procurement

Publication date of next tender notice (estimated): 28 June 2027

Award criteria

Name	Description	Type
Simple description	The Authority seeks to award the contract on the basis of Most Advantageous Tender. Tenders will be evaluated in accordance with the following criteria: Price - 50% - where lowest cost Supplier will receive the maximum score and all other scores allocated according to their difference from the lowest price Quality - 50% - where each sub-criterion will be marked using the scale 0-5 and the specified weighting applied	Price

Weighting description

The Authority seeks to award the contract on the basis of Most Advantageous Tender. Tenders will be evaluated in accordance with the following criteria:

Price - 50% - where lowest cost Supplier will receive the maximum score and all other scores allocated according to their difference from the lowest price

Quality - 50% - where each sub-criterion will be marked using the scale 0-5 and the specified weighting applied

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Thurrock Council

- Public Procurement Organisation Number: PMHW-1723-WDCD

New Road

Grays

RM17 6SL

United Kingdom

Email: Procurement@thurrock.gov.uk

Region: UKH32 - Thurrock

Organisation type: Public authority - sub-central government