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Contract

Provision of Oracle ERP and DMS Managed Services

The Police and Crime Commissioner for Cleveland

F03: Contract award notice

Notice identifier: 2025/S 000-035613

Procurement identifier (OCID): ocids-h6vhtk-04ccd6

Published 27 June 2025, 9:59am

Section I: Contracting authority

I.1) Name and addresses

The Police and Crime Commissioner for Cleveland

St Mark's House, St Mark's Court, Thornaby,

Stockton on Tees

TS17 6QW

Contact

Nick Eyley

Email

procurement1@cleveland.police.uk

Country

United Kingdom

NUTS code

UKC - North East (England)

Internet address(es)

Main address

<https://www.cleveland.police.uk/>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Oracle ERP and DMS Managed Services

Reference number

CPC-0002170

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The PCC for Cleveland intends to appoint a Contractor to provide a managed service on its behalf in relation to Oracle ERP e-business suite and Capita NEC Origin 2017 Duty Management System (DMS) from 1st October 2025.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,185,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48451000 - Enterprise resource planning software package

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Tenders are invited for the Provision of an Oracle ERP and DMS Platform as a Service (PaaS) Managed Service for Cleveland Police and the Police and Crime Commissioner for Cleveland.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

CPC-0002170

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-041494](#)

Section V. Award of contract

Contract No

CPC-0002170

Title

Oracle ERP & DMS Managed Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 June 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Sopra Steria

Hemel Hempstead

Country

United Kingdom

NUTS code

- UKC - North East (England)

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £4,185,000

Total value of the contract/lot: £4,185,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The Police & Crime Commissioner for Cleveland

Stockton on Tees

Email

procurement1@cleveland.police.uk

Country

United Kingdom

Internet address

<https://www.cleveland.police.uk/>

VI.4.2) Body responsible for mediation procedures

The Police & Crime Commissioner for Cleveland

St Marks House

Stockton on Tees

TS17 6QW

Email

procurement1@cleveland.police.uk

Country

United Kingdom