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Planning

Transcription Service

Transcription Service TVP00715

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-035592

Procurement identifier (OCID): ocds-h6vhtk-04b396

Published 4 November 2024, 9:46am

Section I: Contracting authority

I.1) Name and addresses

Transcription Service TVP00715

Oxford

Contact

Emily McCreesh

Email

emily.mccreesh@thamesvalley.police.uk

Country

United Kingdom

NUTS code

UKJ - South East (England)

National registration number

TVP00715

Internet address(es)

Main address

<https://www.thamesvalley.police.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Transcription Service

Reference number

TVP00715

II.1.2) Main CPV code

- 72212314 - Voice recognition software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Thames Valley Police is seeking a suitable provider to implement a solution that will

provide a voice to text transcription service to our existing Criminal Justice department. This could be in the form of software or a managed service that will support the transcription of our customer interviews. The interviews are recorded on digital recording devices and are currently manually transcribed into a written WORD format. We require a solution that removes the manual element of this process so the process becomes fully automated. We anticipate to run an open procurement process depending on the responses received from this PIN. Bidders maybe asked to participate in an engagement exercise and will be asked to demonstrate their offering to TVP. We will ask for reference sites to support our decision making process and would expect the solution to be offered is working effectively in a similar environment.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 32332100 - Dictating machines
- 48460000 - Analytical, scientific, mathematical or forecasting software package
- 48314000 - Voice recognition software package
- 48900000 - Miscellaneous software package and computer systems
- 48100000 - Industry specific software package
- 72261000 - Software support services
- 32342450 - Voice recorders
- 48311000 - Document management software package
- 48000000 - Software package and information systems
- 48517000 - IT software package
- 79540000 - Interpretation services
- 72500000 - Computer-related services
- 32344110 - Voice-logging system
- 72212314 - Voice recognition software development services
- 48317000 - Word-processing software package

- 79550000 - Typing, word-processing and desktop publishing services

II.2.3) Place of performance

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

II.2.4) Description of the procurement

Thames Valley Police is seeking a suitable provider to implement a solution that will provide a voice to text transcription service to our existing Criminal Justice department. This could be in the form of software or a managed service that will support the transcription of our customer interviews. The interviews are recorded on digital recording devices and are currently manually transcribed into a written WORD format. We require a solution that removes the manual element of this process so the process becomes fully automated. We anticipate to run an open procurement process depending on the responses received from this PIN. Bidders maybe asked to participate in an engagement exercise and will be asked to demonstrate their offering to TVP. We will ask for reference sites to support our decision making process and would expect the solution to be offered is working effectively in a similar environment.

II.3) Estimated date of publication of contract notice

14 February 2025

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

To participate, please contact emily.mccreesh@thamesvalley.police.uk if you are interested.