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Tender

# **ICT Platform and Support Service for Tricuro**

Bournemouth Christchurch and Poole Council

F02: Contract notice

Notice identifier: 2022/S 000-035579

Procurement identifier (OCID): ocds-h6vhtk-0391b0

Published 15 December 2022, 7:54pm

## **Section I: Contracting authority**

## I.1) Name and addresses

Bournemouth Christchurch and Poole Council

Bournemouth Christchurch and Poole Council, Town Hall

Bournemouth

BH2 6DY

#### Contact

**Procurement Team** 

#### **Email**

procurement@bcpcouncil.gov.uk

#### **Telephone**

+44 1202118989

#### Country

**United Kingdom** 

#### Region code

UKK24 - Bournemouth, Christchurch and Poole

#### Internet address(es)

Main address

https://www.bcpcouncil.gov.uk

Buyer's address

https://www.bcpcouncil.gov.uk

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://www.supplyingthesouthwest.org.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://www.supplyingthesouthwest.org.uk

## I.4) Type of the contracting authority

Other type

Local Authority Trading Company

## I.5) Main activity

Other activity

Care Services

## **Section II: Object**

### II.1) Scope of the procurement

#### II.1.1) Title

ICT Platform and Support Service for Tricuro

Reference number

DN643224

#### II.1.2) Main CPV code

• 48000000 - Software package and information systems

#### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

Tricuro Support Limited ("Tricuro") are seeking to contract with an ICT Services provider for ICT Platform and Support Services. Tricuro are a Local Authority Trading Company (LATC) with BCP Council.

Tricuro currently receive ICT platform support from Dorset Council IT for circa 550 end users, and now wish to identify an IT Service provider who can manage the transition from the current provider into a Cloud based service provision.

The scope of work broadly comprises:

Platform including Internet Connectivity, Printing Devices & Printing Networks, Devices & Device Management, On-premises ICT Infrastructure, Telephony Devices & Networks, Mobile Device Management, Service Desk, Apps and User Accounts, Data Storage, Domain ownership, Asset and Inventory Management and security.

The anticipated start date of the contract is April/May 2023. The contract will be for three years with the option to extend for a further two years (3+2). Therefore, if all extensions were taken the full length of the contract would be for five years.

#### II.1.5) Estimated total value

Value excluding VAT: £1,200,000

#### II.1.6) Information about lots

This contract is divided into lots: No

### II.2) Description

#### II.2.2) Additional CPV code(s)

- 48000000 Software package and information systems
- 72000000 IT services: consulting, software development, Internet and support

### II.2.3) Place of performance

**NUTS** codes

• UKK24 - Bournemouth, Christchurch and Poole

#### II.2.4) Description of the procurement

Tricuro Support Limited ("Tricuro") are seeking to contract with an ICT Services provider for ICT Platform and Support Services. Tricuro are a Local Authority Trading Company (LATC) with BCP Council.

Tricuro currently receive ICT platform support from Dorset Council IT for circa 550 end users, and now wish to identify an IT Service provider who can manage the transition from the current provider into a Cloud based service provision.

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#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

**Duration in months** 

36

This contract is subject to renewal

No

## II.2.10) Information about variants

Variants will be accepted: No

## II.2.11) Information about options

Options: No

## II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

## IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

## IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 February 2023

Local time

2:00pm

### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.7) Conditions for opening of tenders

Date

9 February 2023

Local time

2:00pm

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: No

# VI.4) Procedures for review

VI.4.1) Review body

**BCP** Council

Bournemouth

Country

**United Kingdom**