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Tender

ICT Platform and Support Service for Tricuro

Bournemouth Christchurch and Poole Council

F02: Contract notice

Notice identifier: 2022/S 000-035579

Procurement identifier (OCID): ocids-h6vhtk-0391b0

Published 15 December 2022, 7:54pm

Section I: Contracting authority

I.1) Name and addresses

Bournemouth Christchurch and Poole Council

Bournemouth Christchurch and Poole Council, Town Hall

Bournemouth

BH2 6DY

Contact

Procurement Team

Email

procurement@bcpcouncil.gov.uk

Telephone

+44 1202118989

Country

United Kingdom

Region code

UKK24 - Bournemouth, Christchurch and Poole

Internet address(es)

Main address

<https://www.bcpccouncil.gov.uk>

Buyer's address

<https://www.bcpccouncil.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.supplyingthesouthwest.org.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.supplyingthesouthwest.org.uk>

I.4) Type of the contracting authority

Other type

Local Authority Trading Company

I.5) Main activity

Other activity

Care Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ICT Platform and Support Service for Tricuro

Reference number

DN643224

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Tricuro Support Limited ("Tricuro") are seeking to contract with an ICT Services provider for ICT Platform and Support Services. Tricuro are a Local Authority Trading Company (LATC) with BCP Council.

Tricuro currently receive ICT platform support from Dorset Council IT for circa 550 end users, and now wish to identify an IT Service provider who can manage the transition from the current provider into a Cloud based service provision.

The scope of work broadly comprises:

Platform including Internet Connectivity, Printing Devices & Printing Networks, Devices & Device Management, On-premises ICT Infrastructure, Telephony Devices & Networks, Mobile Device Management, Service Desk, Apps and User Accounts, Data Storage, Domain ownership, Asset and Inventory Management and security.

The anticipated start date of the contract is April/May 2023. The contract will be for three years with the option to extend for a further two years (3+2). Therefore, if all extensions were taken the full length of the contract would be for five years.

II.1.5) Estimated total value

Value excluding VAT: £1,200,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKK24 - Bournemouth, Christchurch and Poole

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 February 2023

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

9 February 2023

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

BCP Council

Bournemouth

Country

United Kingdom