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Tender

Mobile Application Solution for Self Service Repairs

Sovereign Housing Association

F02: Contract notice

Notice identifier: 2024/S 000-035553

Procurement identifier (OCID): ocds-h6vhtk-04b37a

Published 1 November 2024, 4:43pm

Section I: Contracting authority

I.1) Name and addresses

Sovereign Housing Association

Sovereign House, Basing View

Basingstoke

RG21 4fa

Contact

James AKinwale

Email

james.akinwale@sovereign.org.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.sovereign.org.uk/>

Buyer's address

<https://in-tendhost.co.uk/sovereign.aspx/Home>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/sovereign.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/sovereign.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mobile Application Solution for Self Service Repairs

Reference number

Sovereign Tender 0058

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

Project Scope: SNG is seeking a skilled organisation to supply and support our trade team field operatives with a mobile application to manage work orders. This project encompasses several key objectives: Stabilisation of our current Property Delivery model and embedding the foundations for future success by: • Implementing a new mobile solution that meets our requirements • Future proofed by allowing for further development as business needs grow and change • Integrations between individual work order management and scheduling tooling

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

SNG is seeking a skilled organisation to supply and support our trade team field operatives with a mobile application to manage work orders. This project encompasses several key objectives: Stabilisation of our current Property Delivery model and embedding the foundations for future success by: • Implementing a new mobile solution that meets our requirements • Future proofed by allowing for further development as business needs grow and change • Integrations between individual work order management and scheduling tooling

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

3 March 2025

End date

28 February 2031

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 December 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

3 December 2024

Local time

12:00pm

Place

<https://in-tendhost.co.uk/sovereign.aspx/Home>

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Sovereign Housing Association

Basingstoke

Country

Afghanistan