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Tender

## **Mobile Application Solution for Self Service Repairs**

Sovereign Housing Association

F02: Contract notice

Notice identifier: 2024/S 000-035553

Procurement identifier (OCID): ocds-h6vhtk-04b37a

Published 1 November 2024, 4:43pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Sovereign Housing Association

Sovereign House, Basing View

Basingstoke

RG21 4fa

#### **Contact**

James Akinwale

#### **Email**

[james.akinwale@sovereign.org.uk](mailto:james.akinwale@sovereign.org.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.sovereign.org.uk/>

Buyer's address

<https://in-tendhost.co.uk/sovereign.aspx/Home>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/sovereign.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/sovereign.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Mobile Application Solution for Self Service Repairs

Reference number

Sovereign Tender 0058

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Project Scope: SNG is seeking a skilled organisation to supply and support our trade team field operatives with a mobile application to manage work orders. This project encompasses several key objectives: Stabilisation of our current Property Delivery model and embedding the foundations for future success by: • Implementing a new mobile solution that meets our requirements • Future proofed by allowing for further development as business needs grow and change • Integrations between individual work order management and scheduling tooling

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72222300 - Information technology services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

SNG is seeking a skilled organisation to supply and support our trade team field operatives with a mobile application to manage work orders. This project encompasses several key objectives: Stabilisation of our current Property Delivery model and embedding the foundations for future success by:

- Implementing a new mobile solution that meets our requirements
- Future proofed by allowing for further development as business needs grow and change
- Integrations between individual work order management and scheduling tooling

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

3 March 2025

End date

28 February 2031

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 December 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

3 December 2024

Local time

12:00pm

Place

<https://in-tendhost.co.uk/sovereign.aspx/Home>

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Sovereign Housing Association

Basingstoke

Country

Afghanistan