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Tender

## **NHS Patient Survey**

Mid Yorkshire Hospitals NHS Trust

F02: Contract notice

Notice identifier: 2023/S 000-035535

Procurement identifier (OCID): ocds-h6vhtk-042120

Published 1 December 2023, 3:20pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Mid Yorkshire Hospitals NHS Trust

Trust HQ and education Centre, Aberford Road

Wakefeld

WF1 4DG

#### **Contact**

Sara Broadhead

#### **Email**

[sara.broadhead1@nhs.net](mailto:sara.broadhead1@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKE21 - York

**Internet address(es)**

Main address

<https://www.midyorks.nhs.uk>

Buyer's address

<https://www.midyorks.nhs.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS Patient Survey

Reference number

C227466

#### **II.1.2) Main CPV code**

- 79311000 - Survey services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Patient Experience Feedback Support

#### **II.1.5) Estimated total value**

Value excluding VAT: £240,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79311300 - Survey analysis services
- 79311000 - Survey services

#### **II.2.3) Place of performance**

NUTS codes

- UKE21 - York

#### **II.2.4) Description of the procurement**

Patient Experience Feedback Support to include NHS Patient Survey and Patient Friends and Family Test covered under the NHS Patient Survey Approved Contractor Framework for CQC

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2024

End date

31 March 2026

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 January 2024

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 31 March 2026

#### **IV.2.7) Conditions for opening of tenders**

Date

9 January 2024

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Leeds Teaching Hospitals NHS Trust

Great George Street

Leeds

LS1 3EX

Country

United Kingdom

Internet address

<https://www.leadsth.nhs.uk>

#### **VI.4.2) Body responsible for mediation procedures**

Calderdale and Huddersfield NHS Foundation Trust

Trust HQ, Acre Street, Lindley

Huddersfield

HD3 3EA

Country

United Kingdom

Internet address

<https://www.cht.nhs.uk>