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Tender

NHS Patient Survey

Mid Yorkshire Hospitals NHS Trust

F02: Contract notice

Notice identifier: 2023/S 000-035535

Procurement identifier (OCID): ocids-h6vhtk-042120

Published 1 December 2023, 3:20pm

Section I: Contracting authority

I.1) Name and addresses

Mid Yorkshire Hospitals NHS Trust

Trust HQ and education Centre, Aberford Road

Wakefeld

WF1 4DG

Contact

Sara Broadhead

Email

sara.broadhead1@nhs.net

Country

United Kingdom

Region code

UKE21 - York

Internet address(es)

Main address

<https://www.midyorks.nhs.uk>

Buyer's address

<https://www.midyorks.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Patient Survey

Reference number

C227466

II.1.2) Main CPV code

- 79311000 - Survey services

II.1.3) Type of contract

Services

II.1.4) Short description

Patient Experience Feedback Support

II.1.5) Estimated total value

Value excluding VAT: £240,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79311300 - Survey analysis services
- 79311000 - Survey services

II.2.3) Place of performance

NUTS codes

- UKE21 - York

II.2.4) Description of the procurement

Patient Experience Feedback Support to include NHS Patient Survey and Patient Friends and Family Test covered under the NHS Patient Survey Approved Contractor Framework for CQC

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2024

End date

31 March 2026

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 January 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 March 2026

IV.2.7) Conditions for opening of tenders

Date

9 January 2024

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Leeds Teaching Hospitals NHS Trust

Great George Street

Leeds

LS1 3EX

Country

United Kingdom

Internet address

<https://www.leedsth.nhs.uk>

VI.4.2) Body responsible for mediation procedures

Calderdale and Huddersfield NHS Foundation Trust

Trust HQ, Acre Street, Lindley

Huddersfield

HD3 3EA

Country

United Kingdom

Internet address

<https://www.cht.nhs.uk>